

Terms and Conditions

General Disclaimers

1. This Offer ('Offer') from SBI Cards and Payment Services Limited (hereinafter referred to as 'SBICPSL') is open to SELECT cardholders holding a valid and current SBI Credit Card ('Cardholder') with no outstanding of more than 30 days, excluding corporate card ('Card').
2. The Offer is applicable on customers who comply or fulfill criterion as determined by SBICPSL.
3. Under this offer, to be eligible for the complimentary gift/product, the cardholder needs to spend and/or do asked number of transactions within the offer period ('Campaign Duration') in accordance with the instructions/specifications provided in the communication sent through SMS/Email by SBICPSL.
4. If the offer is based on online transactions and/or spends, customers who do any ONLINE credit card transactions like travel booking, bill payments, movie ticketing or any other online transactions will qualify for the offer subject to spending to target amount as communicated in the emailer and/or SMS. All the cumulative online purchases within the offer period may also be clubbed together to avail the offer.
5. If the offer is based on POS (point of sale terminals) transactions and/or spends, customers who do POS credit card transactions will qualify for the offer subject to spending to target amount as communicated in the emailer and/or SMS. All the cumulative POS purchases within the offer period may also be clubbed together to avail the offer.
6. Any qualifying transaction does not include spends on Fuel, ATM Cash Withdrawal, Easy Bill Pay, Balance Transfer & Encash products of SBICPSL.
7. Returned purchases/reversals (for all transactions done during or before the offer period), disputed and/or unauthorized/fraudulent transactions, EMI's and fees/charges will not be considered for this offer.
8. Eligible cardholders for an E-gift Voucher, will be communicated a weblink to visit to claim the gift.
9. Validations such as OTP based process is mandatory to claim the gift.
10. OTP and other communications will happen on registered mobile number and/or email id only.
11. Cardholder to ensure that the registered mobile number is not on NCPR (National Customer Preference Register) list to receive the e-code for redeeming the gift.
12. To Deactivate DND i.e. start getting promotional offer SMS/calls, send an SMS with the message START 1 to 1909.
13. SBICPSL reserves the right to revise/change/modify/discard offers and target construct at any point during the campaign period

Segmented offer - Terms & Conditions

1. Cardholder to ensure and update latest mobile number and e-mail ID to receive periodic communication related to this offer. In case, the eligible cardholder does not have a valid registered mobile number and/or email address with SBICPSL, the E-gift Voucher code to redeem the gift will not be communicated.
2. Spends on multiple cards cannot be clubbed by the Cardholder for the said offer.
3. For E-gift Voucher offers, eligible cardholders will be communicated a weblink address to claim the gift. The weblink will be communicated to eligible cardholders through SMS and/or email to registered mobile number and/or email address updated with SBICPSL within 90 days from offer end date.
4. E-gift Vouchers will be sent only to those customers who have claimed the gift by visiting the weblink.
5. E-gift Vouchers can be used only once within the validity period.
6. Cardholder to ensure that the redemption of gift is done before expiry. Extension of codes will not be granted under any circumstance.
7. One or more variants (e.g. colors, size) of each item shall be available with vendor, and vendor shall not commit to a specific variant of the particular product being available throughout the validity
8. E-gift Voucher is applicable only on selected item for which Customer is eligible under the Offer.
9. In items which are available in multiple colors, orders shall be shipped for available colors and shipment of a particular color is not committed.

10. SBICPSL will not be responsible for email bounces, non-delivery of SMSs, wrong email id/mobile number updation or incomplete email id/mobile number updation in the system etc. Email/SMS will be sent to the email id and mobile number as updated in SBICPSL's system.
11. SBICPSL will not be responsible for non-delivery of E-gift Voucher code to redeem gift in case the mobile number is on DND as per regulation.
12. All orders Subject to the Terms of Use & policies of Vendor(s).
13. E-gift Voucher code is valid for a specific product ONLY as communicated by SBICPSL.
14. E-gift Voucher discounts will be applied to the total merchandise value including VAT and other applicable taxes.
15. E-gift Voucher cannot be clubbed with any other promotion/offer running on vendor unless otherwise specified.
16. All orders are subject to stock availability at the time of placing of order at vendor.
17. By placing an order, the customer accepts all terms and conditions specified on the website.

ZEE5

Important Instructions

1. Gift Vouchers CAN Only be used at <https://www.zee5.com/> and the Zee5 application.
2. Only 1 Gift Voucher can be used in one transaction.
3. Visit <https://www.zee5.com/myaccount/subscription> and click on "Have a code". Enter your GV prepaid code and enjoy your ZEE5 subscription.

Terms & Conditions

- This is a Zee5 Insta Gift Voucher (GV) and would be accepted at the Zee5 website, i.e, <https://www.zee5.com/> and the Zee5 application.
- To apply a GV voucher code, you'll need to visit ZEE5's subscription offerings page on the website or ZEE5 application where you'll have the option to do so.
- Click the following link to visit our subscription offerings: <https://www.zee5.com/myaccount/subscription>
- The person who has the Zee5 GV is deemed to be the beneficiary.
- Zee5 is not responsible if the Gift card is lost, stolen or used without permission.
- One GV can be used in one transaction.
- This is a One-time use GV with an expiration date.
- No credit note / refund for the unused balance amount of the GV will be given.
- Any such unused balance amount shall stand lapsed automatically.
- Zee5 GV CANNOT be revalidated once expired or cancelled under any situations
- Zee5 GV can be clubbed with on-going promotions & offers.
- Zee5 GV cannot be redeemed on specific block out dates. Zee5 may add or delete any date(s)/period(s) on its sole discretion without any liability.
- Any dispute related to the GV should be referred to the issuing company and the decision of the issuing company shall be final. In case of any legal disputes, the courts at Delhi shall have the exclusive jurisdiction.
- Zee5 shall on best effort basis attempt to accept Insta Gift Vouchers (GV) but on account of any technical reason or for any reason beyond control of Zee5, GV may not get accepted and Zee5 shall have no liability for the same.
- If an Insta Gift Voucher (GV) gets blocked on account of technical issue, it would get enabled in 72 hours. In case of transaction failures after Insta Gift Voucher (GV) is applied, amount would be automatically refunded to the same cards within 48 hours.
- Zee5 reserves the rights to edit/change the terms and conditions for the Insta Gift Voucher (GV) at any time without any notice or liability.
- Zee5 has the final authority on the interpretation of these rules.
- Zee5 reserves the right to withdraw Insta Gift Voucher (GV) scheme/offer before the completion of validity period without any notice or liability at its sole discretion.
- Zee5 reserves the right to deny accepting any Insta Gift Voucher (GV), if it suspects that there is duplicity of cards.
- In no event the liability of Zee5 for any claims shall exceed the value of the Insta Gift Voucher (GV) in dispute.

Standard Terms & Conditions

1. SBICPSL shall not be liable in any manner whatsoever or howsoever for any loss or damage or claims that may arise out of or otherwise howsoever from any refusal by vendor to honor this offer for any reason whatsoever.
2. SBICPSL does not hold out any warranty or make any representation of the delivery, quality, merchantability, suitability etc., of the products and/or services offered by vendor and SBICPSL shall not entertain any correspondence in this regard.
3. The products & services offered under this offer are at the sole responsibility of the participating Merchants and at their exclusive costs and consequences. SBICPSL does not endorse, nor recommends the quality, merchantability, fitness for a particular purpose(s), after sale services, warranties etc., of the products and/or services being made available under this offer.
4. Pictures of products shown in the communication sent to the customer either through mailers or advertised on the website are representative only and may not bear an exact resemblance to the actual products. SBICPSL shall under no circumstances be responsible towards the same.
5. Under no circumstance will the offer/discount being offered under this Program be settled with cash in lieu by SBICPSL or by the Vendor.
6. All government Levies like GST , TDS, any Local Tax, etc., shall be payable by the Cardholder as applicable at the time the respective Programs were offered.
7. Any person availing this offer shall be deemed to have accepted these Terms and Conditions
8. Any query regarding the Offer or any matter related thereof will be entertained only till 60 days post offer end date. SBICPSL will not entertain any correspondence or communication regarding this offer thereafter.
9. This Offer is a standalone Offer and the benefits offered under this Offer cannot be clubbed together and/or in any way be cumulated with any other offer of SBICPSL in any manner or form.
10. Any disputes arising out of this Offer shall be subject to arbitration under the Indian Arbitration and Conciliation Act, 1996 including any statutory amendments carried thereof. Arbitration shall be conducted by a sole arbitrator appointed by SBICPSL for this purpose and the award of the arbitrator shall be final and binding on the cardholder and SBICPSL. The place of arbitration shall be at New Delhi and the language of arbitration shall be English. Existence of a dispute, if any, shall not constitute a claim against SBICPSL. This offer will be governed by and construed in accordance with Indian law
11. In case of any dispute, decision of SBICPSL shall be final and binding.
12. If any term of this offer is held by a court of competent jurisdiction to be invalid or unenforceable, then this offer, including all of the remaining terms, will remain in full force and effect as if such invalid or unenforceable term had never been included.
13. Cardholders are not bound in any way to participate in the Offer. Any such participation is voluntary and the same is being made available purely on a 'best effort basis'.
14. SBICPSL reserves the right to modify or change any of the terms and conditions applicable to the Offer or cancel the partial or entire offer at its sole discretion without prior notice.
15. SBICPSL may engage, hire, use the services of agent(s) and/or any third party(ies) for the purpose of providing marketing or sales related services or any other related services in relation to its products on its behalf and the customer may be required to deal with such agents/third parties/service providers with respect to such product/services.