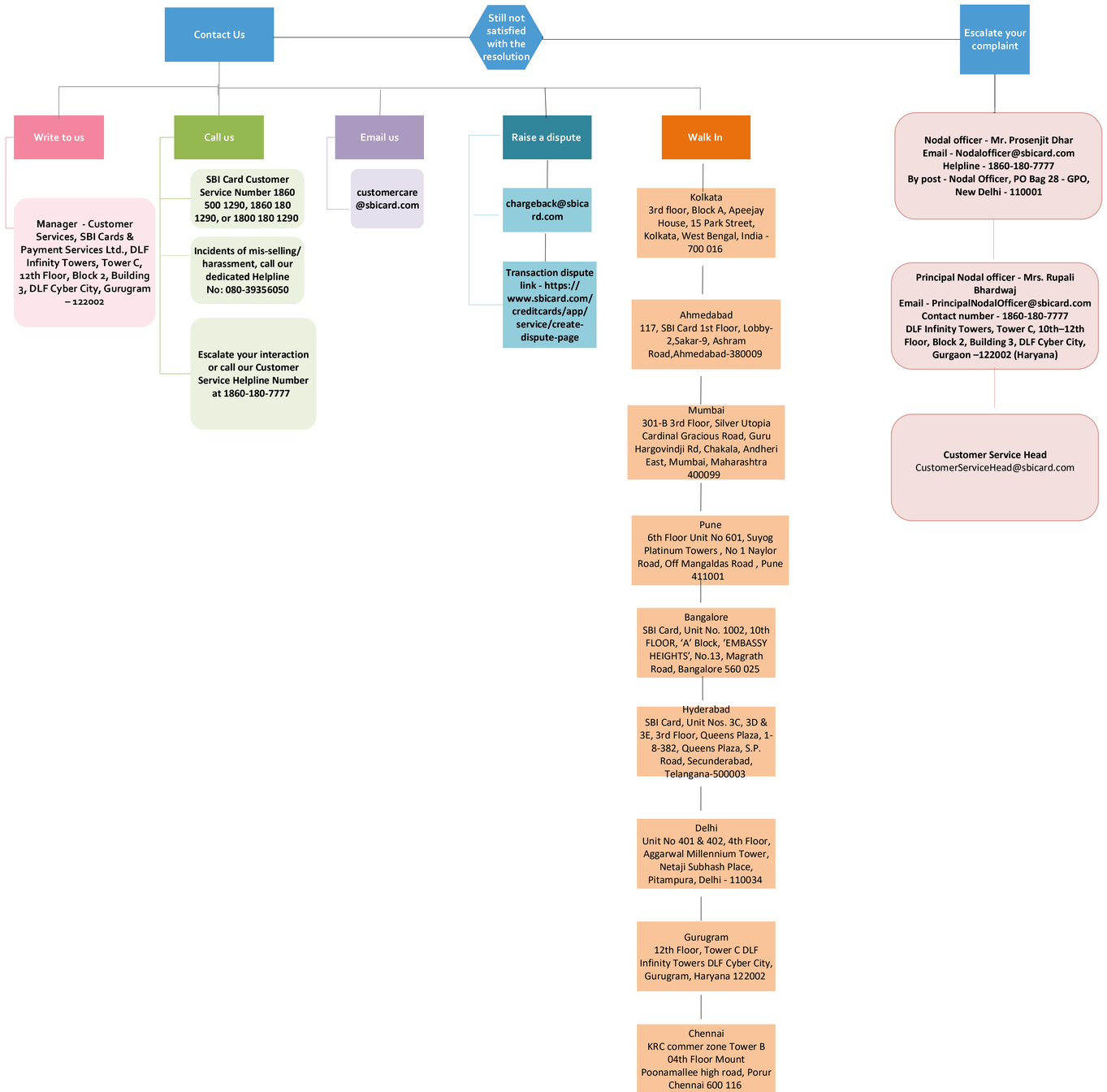
Still not satisfied with the resolution
Contact Us
Escalate your complaint
Write to us
Manager - Customer Services, SBI Cards & Payment Services Ltd., DLF Infinity Towers, Tower C, 12th Floor, Block 2, Building 3, DLF Cyber City, Gurugram – 122002
Call us
SBI Card Customer Service Number 1860 500 1290, 1860 180 1290, or 1800 180 1290
Incidents of mis-selling/ harassment, call our dedicated Helpline No: 080-39356050
Escalate your interaction or call our Customer Service Helpline Number at 1860-180-7777
Email us
customercare @sbicard.com
Raise a dispute
chargeback@sbicard.com
Transaction dispute link - https:// www.sbicard.com/ creditcards/app/ service/create-dispute-page
Walk In
Kolkata
3rd floor, Block A, Apeejay House, 15 Park Street, Kolkata, West Bengal, India - 700 016
Ahmedabad
117, SBI Card 1st Floor, Lobby-2,Sakar-9, Ashram Road,Ahmedabad-380009
Mumbai
301-B 3rd Floor, Silver Utopia Cardinal Gracious Road, Guru Hargovindji Rd, Chakala, Andheri East, Mumbai, Maharashtra 400099
Pune
6th Floor Unit No 601, Suyog Platinum Towers , No 1 Naylor Road, Off Mangaldas Road , Pune 411001
Bangalore
SBI Card, Unit No. 1002, 10th FLOOR, 'A' Block, 'EMBASSY HEIGHTS', No.13, Magrath Road, Bangalore 560 025
Hyderabad
SBI Card, Unit Nos. 3C, 3D & 3E, 3rd Floor, Queens Plaza, 1-8-382, Queens Plaza, S.P. Road, Secunderabad, Telangana-500003
Delhi
Unit No 401 & 402, 4th Floor, Aggarwal Millennium Tower, Netaji Subhash Place, Pitampura, Delhi - 110034
Gurugram
12th Floor, Tower C DLF Infinity Towers DLF Cyber City, Gurugram, Haryana 122002
Chennai
KRC commer zone Tower B 04th Floor Mount Poonamallee high road, Porur Chennai 600 116
Nodal officer - Mr. Prosenjit Dhar
Email - Nodalofficer@sbicard.com
Helpline - 1860-180-7777
By post - Nodal Officer, PO Bag 28 - GPO, New Delhi - 110001
Principal Nodal officer - Mrs. Rupali Bhardwaj
Email - PrincipalNodalOfficer@sbicard.com
Contact number - 1860-180-7777
DLF Infinity Towers, Tower C, 10th–12th Floor, Block 2, Building 3, DLF Cyber City, Gurgaon –122002 (Haryana)
Customer Service Head
CustomerServiceHead@sbicard.com