

January 24, 2022

The BSE Limited

Corporate Relationship Department. PJ. Towers. Dalal Street, Fort

Mumbai - 400 001

SCRIP CODE: 543066

SECURITY: Equity Shares/Debentures

The National Stock Exchange of India Limited

Exchange Plaza, Bandra-Kurla Complex. Bandra (E), Mumbai - 400 051

SYMBOL: SBICARD

SECURITY: Equity Shares

Dear Sirs.

Re: Disclosure under Regulation 30 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 - Copy of Presentation made for Analysts/Investors on Financial Results

In compliance with the provisions of Regulation 30 read with Schedule III Part A of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, we enclose herewith a copy of presentation made for Analysts/Investors on Financial Results of the Company for the quarter and the nine months ended December 31, 2021.

Kindly take the same on record.

Thanking you,

Yours faithfully,

For SBI Cards and Payment Services Limited paymen

Payal Mittal Chhabra

Company Secretary & Compliance Officer

Haryana, India

# Investor Presentation Q3 FY22

January 24, 2022

**OSBI Card** 



## Q3 FY22 Key Highlights



## Robust fundamentals, strong business performance PAT ₹ 386 Cr, ▲ 84% YoY

#### Continuing focus on business growth

- New accounts at 1MN+, ▲ 10% YoY
- Total Spends at ₹55,300 Cr+ ▲ 47% YoY
  - o Retail spends at ₹ 42,400 Cr+, ▲ 36% YoY Corporate Spends at ₹ 12,900 Cr+, ▲ 93% YoY
- Receivables at ₹ 29,129 Cr+, ▲ 13% YoY

### **Delivering higher profits**

- Total revenue at ₹ 3,140 Cr, ▲ 24% YoY
- PAT at ₹ 386 Cr, ▲ 84% YoY
- ROAA at 5.0%, ▲ 179 bp YoY and ROAE at 21.2%, ▲ 742 bp YoY

#### Improving asset quality

- GNPA at 2.40%, ▼ 211 bp YoY (4.51% as of Dec'20) and NNPA at 0.83%, ▼ 77 bp YoY (1.60% as of Dec'20)
- Total RBI RE book at 2% vs 4 % as of Sep'21
- Additional overlay for wave 3 of ₹ 76 Cr created in Q3 FY22, total management overlay provision at ₹ 162 Cr
- Healthy capital adequacy, CAR at 24.2%, Tier 1 at 21.3%

### **Enhancing product suite**

- Launched SBI Pulse Card
- Launched TATA Card on Visa network

## Executive Summary Q3 FY22 (vs Q3 FY21)



Profitable operations

PAT ₹ 386 Cr, ▲ 84% YoY

Market Share (9M FY22)\*

Cards in force 19.2% (FY21 19.1%), Spends 19.0% (FY21 19.4%), Transactions 20.0% (FY21 19.7%)

**Growing Portfolio** 

▲ 15% YoY in cards, ▲ 47% YoY in spends,▲ 13% YoY in receivables

**Asset Quality** 

GNPA @ 2.40%, NNPA @ 0.83% Additional overlay for Wave 3 of ₹ 76 Cr in Q3, total management overlay at ₹ 162 Cr

**Adequate liquidity** 

Diversified borrowings mix, adequate banking limits available.

Healthy CAR @ 24.2%, T-1 @ 21.3%

**PAT** 386

**▲ 84%/ ▲ 12 %** 

**ROAA** 5.0%

▲ 179 bp/ ▲ 9 bp

**ROAE** 21.2%

▲ 742 bp/ ▲117 bp

**CAR** 24.2%

▲ 53 bp/ ▼ 80 bp

Receivables 29,129

**▲ 13%/ ▲ 9 %** 

NNPA 0.83%

**▼** 77 bp / **▼** 8 bp

Cards in Force 1.32 Cr

**▲** 15%/**▲** 5%

GNPA and NNPA for previous year on basis of proforma GNPA/ NNPA

**Spends 55,397** 

**▲** 47%/ **▲** 27%

▲/ ▼ Represents growth in Q3 FY22 over Q3 FY21 ▲/ ▼ Represents growth in Q3 FY22 over Q2 FY22 GNPA 2.40% in Dec'21 vs 4.51% in Dec'20 and 3.36% in Sec'21

## Executive Summary 9M FY22 (vs 9M FY21)



Profitable operations

PAT ₹ 1,035 Cr, ▲ 28% YoY

Market Share (9M FY22)\*

Cards in force 19.2% (FY21 19.1%), Spends 19.0% (FY21 19.4%), Transactions 20.0% (FY21 19.7%)

**Growing Portfolio** 

▲ 15% YoY in cards, ▲ 53% YoY in spends,▲ 13% YoY in receivables

**Asset Quality** 

GNPA @ 2.40%, NNPA @ 0.83% Additional overlay for Wave 3 of ₹ 76 Cr in Q3, total management overlay at ₹ 162 Cr

**Adequate liquidity** 

Diversified borrowings mix, adequate banking limits available.

Healthy CAR @ 24.2%, T-1 @ 21.3%

**PAT** 1,035

**A** 28%

ROAA

4.8%

▲ 54 bp

ROAF

20.0%

▲ 147 bp

**CAR** 24.2%

▲ 53 bp

**Receivables** 

29,129

**▲ 13%** 

**NNPA** 

0.83%

**▼** 77 bp

Cards in Force 1.32 Cr

**▲** 15%/**▲** 5%

**Spends** 

132,218

**▲** 53%

▲/ ▼ Represents growth in 9M FY21

GNPA 2.40% in Dec'21 vs 4.51% in Dec'20 GNPA and NNPA for previous year on basis of proforma GNPA/ NNPA

## Delivered Impressive 9M Results

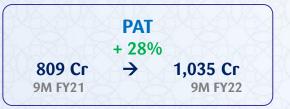


**Business Growth** 

### New Accounts + 36% 1,895K → 2,570K 9M FY21 9M FY22



Strong net income growth



Improving asset quality

```
GNPA %
(-) 211 bps
4.51% → 2.40%
Dec 20 Dec 21
```

ECL %
(-) 399 bps
8.0% 
Dec 20 Dec 21

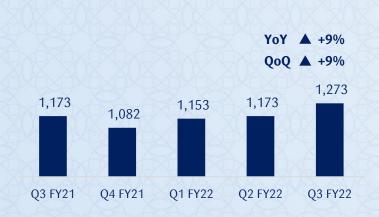
**Profitability ratios** 

```
ROAE
+ 147 bps
18.5% → 20.0%
9M FY21 9M FY22
```

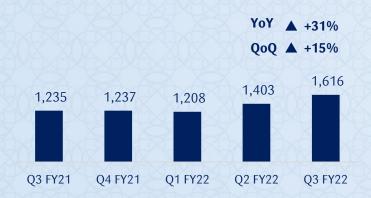
## Key Trends (1/2)



#### **Resilient interest income**



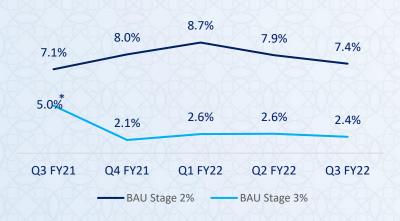
### Strong fee income growth



#### Credit costs declining, in absolute and % terms



#### BAU stage 2 and BAU stage 3 (ex RBI RE)



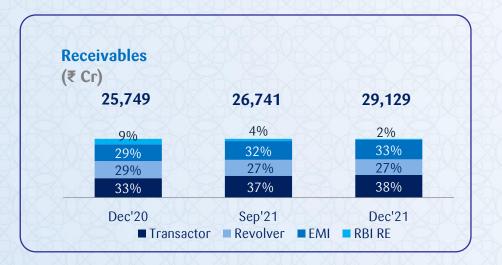
## Key Trends (2/2)







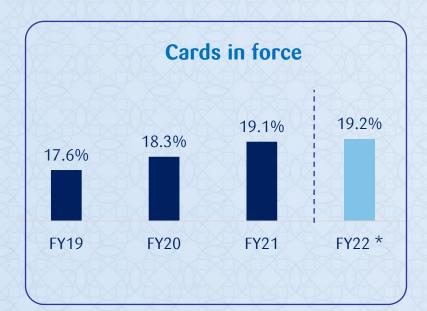


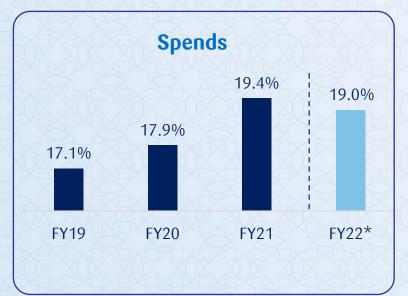


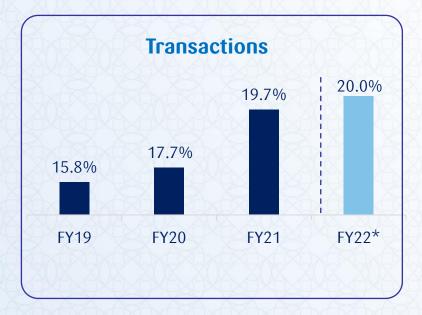
## Market Share



### Dominant credit card player in India

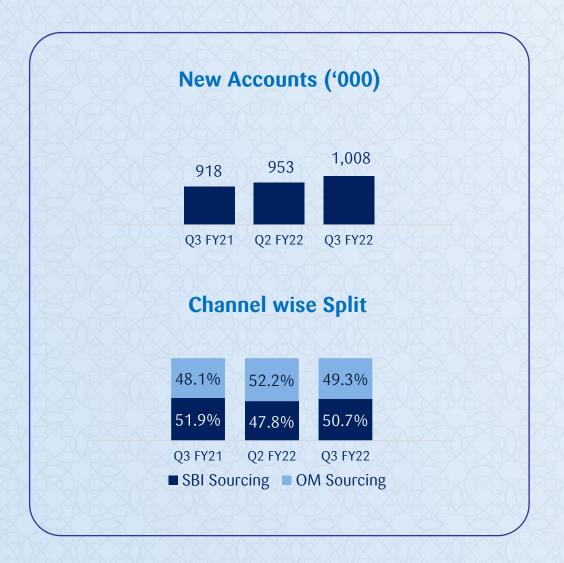


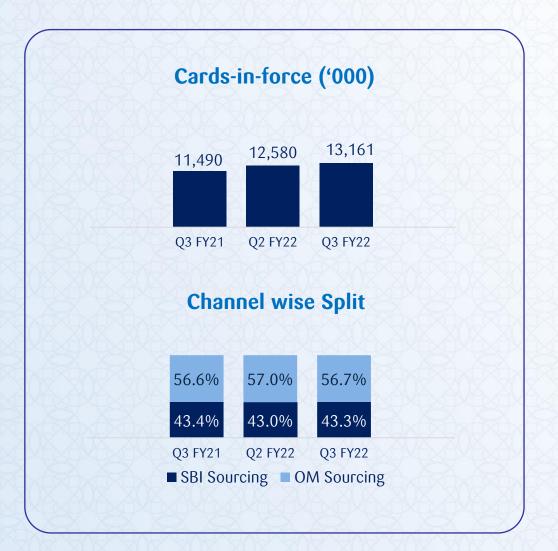




## New Accounts and Cards-in-force

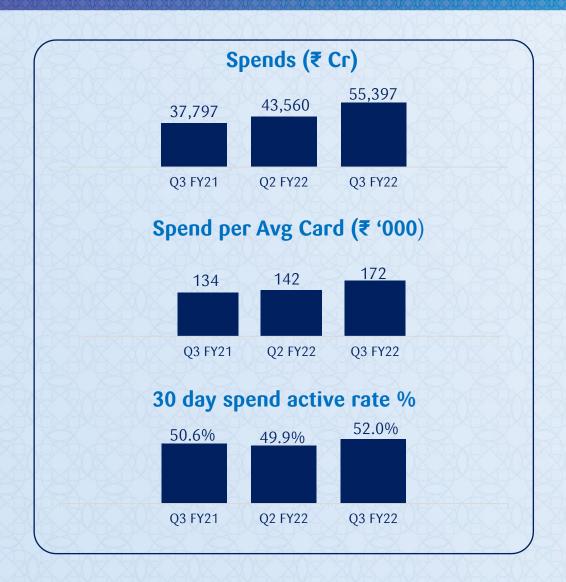


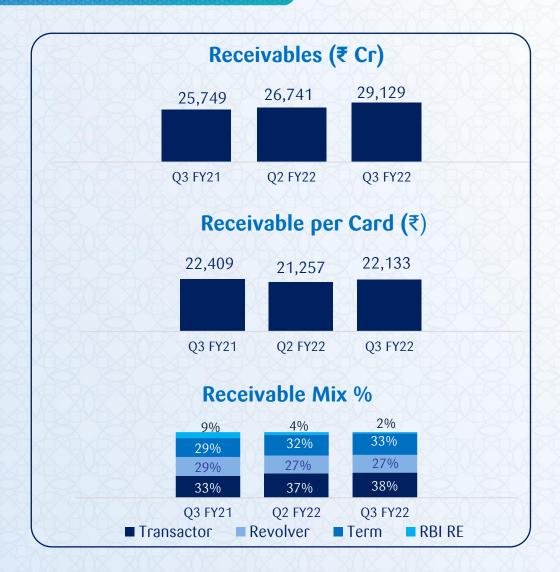




## Portfolio Growth

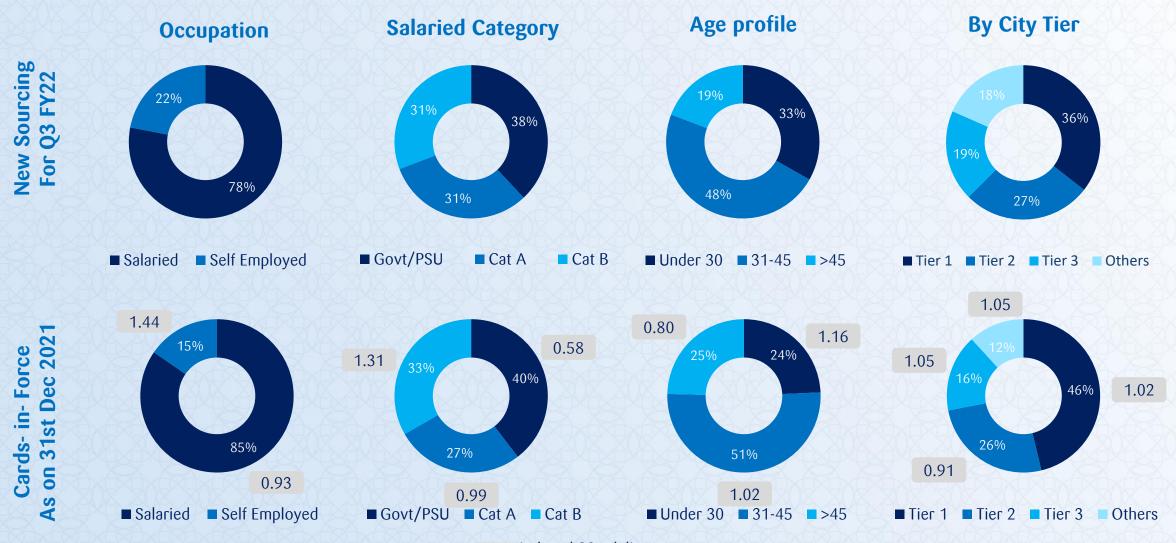






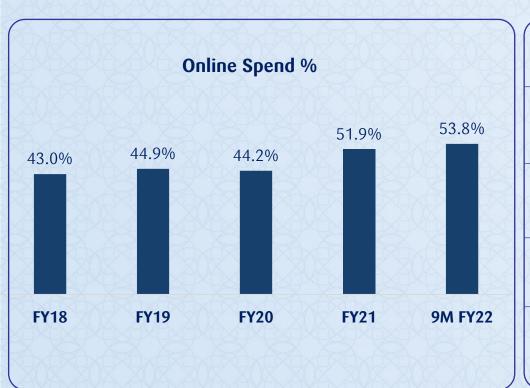
## Portfolio Insights





## Retail Spends Insights





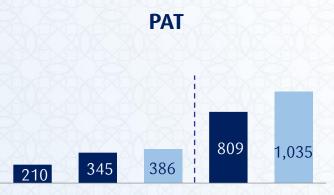
| Spends Categories   | Total Spends | % Growth^ Online Spends | POS Spends | Q3 FY22<br>Vs<br>DJF'20* |
|---|--------------|-------------------------|------------|--------------------------|
| Category 1 Departmental Stores, Health, Utilities, Education & Direct Marketing | <b>17</b> %  | ▲ 20%                   | ▲ 10%      |                          |
| Category 2 Consumer durables, Furnishing & Hardware                             | ▲ 20%        | ▲ 19%                   | ▲ 20%      |                          |
| Category 3 Apparel & Jewellery  | <b>44</b> %  | ▲ 54%                   | ▲ 38%      |                          |
| Category 4 Travel Agents, Hotels, Airline, Railways, Entertainment & Restaurant | ▲ 33%        | ▲ 35%                   | ▲ 30%      | <b>V</b>                 |

^ Q3 FY22 Over Q2 FY22 | \* Total Spends of Q3 FY22 compared to Dec'19, Jan-Feb'20 : Pre-Covid Period Category analysis excludes Fuel & Automotive Service category

## Financial Results



| SQUEDE DE NE DE DE DE DE DE DE DE | NC   1 NC   1 NC   1 NC |         |         | 130 130 130 1 X |         |         | Value Value Value |
|-----------------------------------|-------------------------|---------|---------|-----------------|---------|---------|-------------------|
|                                   | Q3 FY21                 | Q2 FY22 | Q3 FY22 | YoY             | 9M FY21 | 9M FY22 | YoY               |
| Total Revenue                     | 2,540                   | 2,695   | 3,140   | 24%             | 7,245   | 8,285   | 14%               |
| Finance Costs                     | 261                     | 254     | 277     | 6%              | 800     | 760     | -5%               |
| Operating Costs                   | 1,348                   | 1,383   | 1,719   | 28%             | 3,361   | 4,268   | 27%               |
| Earnings before Credit Costs      | 931                     | 1,058   | 1,144   | 23%             | 3,085   | 3,258   | 6%                |
| Credit Costs#                     | 648                     | 594     | 625     | -4%             | 1,995   | 1,865   | -7%               |
| PBT                               | 283                     | 464     | 519     | 83%             | 1,089   | 1,393   | 28%               |
|                                   |                         |         |         |                 |         |         |                   |
| Cost to Income                    | 59.1%                   | 56.7%   | 60.0%   | 90bps           | 52.1%   | 56.7%   | 457bps            |
| Gross NPA                         | 4.51%                   | 3.36%   | 2.40%   | -211bps         | 4.51%   | 2.40%   | -211bps           |
| Net NPA                           | 1.60%                   | 0.91%   | 0.83%   | -77bps          | 1.60%   | 0.83%   | -77bps            |
| ROAA                              | 3.3%                    | 4.9%    | 5.0%    | 179bps          | 4.3%    | 4.8%    | 54bps             |
| ROAE                              | 13.8%                   | 20.1%   | 21.2%   | 742bps          | 18.5%   | 20.0%   | 147bps            |
| EPS ₹ (Basic)                     | 2.23                    | 3.67    | 4.10    | 84%             | 8.61    | 11.01   | 28%               |
|                                   |                         |         |         |                 |         |         |                   |



Q3 FY21 Q2 FY22 Q3 FY22 9M FY21 9M FY22

## Explaining Returns

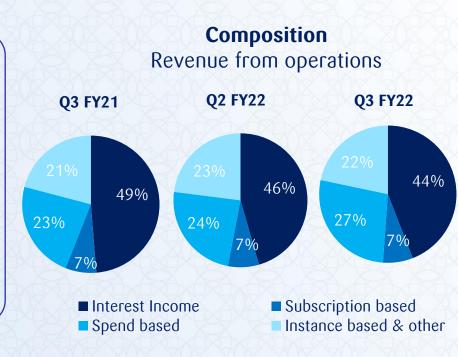


|                              | Q3 FY21 | Q2 FY22 | Q3 FY22 | YoY     | 9M FY21 | 9M FY22 | YoY     |
|------------------------------|---------|---------|---------|---------|---------|---------|---------|
| Interest Income              | 18.2%   | 16.8%   | 16.6%   | -157bps | 20.4%   | 16.7%   | -366bps |
| Fees and other Income        | 19.3%   | 20.1%   | 22.5%   | 329bps  | 16.5%   | 20.1%   | 369bps  |
| Recoveries                   | 1.9%    | 1.7%    | 1.8%    | -11bps  | 1.4%    | 1.6%    | 24bps   |
| Total Revenue                | 39.4%   | 38.7%   | 41.0%   | 161bps  | 38.2%   | 38.5%   | 27bps   |
| Finance Costs                | 4.0%    | 3.6%    | 3.6%    | -43bps  | 4.2%    | 3.5%    | -69bps  |
| Operating Costs              | 20.9%   | 19.8%   | 22.4%   | 155bps  | 17.7%   | 19.8%   | 209bps  |
| Earnings before Credit Costs | 14.4%   | 15.2%   | 14.9%   | 50bps   | 16.3%   | 15.1%   | -114bps |
| Credit Costs                 | 10.1%   | 8.5%    | 8.2%    | -188bps | 10.5%   | 8.7%    | -186bps |
| PBT                          | 4.4%    | 6.7%    | 6.8%    | 238bps  | 5.7%    | 6.5%    | 72bps   |
| Taxes                        | 1.1%    | 1.7%    | 1.7%    | 60bps   | 1.5%    | 1.7%    | 18bps   |
| ROAA                         | 3.3%    | 4.9%    | 5.0%    | 179bps  | 4.3%    | 4.8%    | 54bps   |
| Avg Assets/Avg Equity        | 4.3     | 4.1     | 4.2     | x0x0x0  | 4.3     | 4.2     | XOXOX   |
| ROAE                         | 13.8%   | 20.1%   | 21.2%   | 742bps  | 18.5%   | 20.0%   | 147bps  |

### Revenue



|                            | Q3 FY21 | Q2 FY22 | Q3 FY22 | YoY     | 9M FY21 | 9M FY22     | YoY      |
|----------------------------|---------|---------|---------|---------|---------|-------------|----------|
|                            |         | XXX     |         |         |         | <b>6</b> 00 |          |
| Revenue from Operations    | 2,408   | 2,576   | 2,889   | 20%     | 6,977   | 7,827       | 12%      |
| Other Income <sup>\$</sup> | 131     | 119     | 250     | 90%     | 268     | 458         | 71%      |
| Total Revenue              | 2,540   | 2,695   | 3,140   | 24%     | 7,245   | 8,285       | 14%      |
| Finance Costs              | 261     | 254     | 277     | 6%      | 800     | 760         | -5%      |
| Net Revenue                | 2,279   | 2,441   | 2,863   | 26%     | 6,446   | 7,525       | 17%      |
| Interest Income Yield#     | 18.6%   | 18.0%   | 17.9%   | -72 bps | 21.1%   | 18.0%       | -309 bps |
| Cost of Funds*             | 6.1%    | 5.5%    | 5.4%    | -69 bps | 6.3%    | 5.3%        | -98 bps  |
| Net Interest Margin        | 14.5%   | 14.1%   | 14.0%   | -49 bps | 16.7%   | 14.1%       | -255 bps |
| CAKA AKA AKA AKA           |         |         |         |         |         |             |          |



<sup>\$</sup> Other income includes provision write back of Rs. 108 Cr in Q3 FY22 due to GST refund.

<sup>#</sup> Interest Income yield is based on interest income from card holders (excluding Interest income on investments, deposits & others).

Interest income on investments, deposits & others earlier part of Other Income now reclassed to Revenue from Operation (interest Income).

<sup>\*</sup>Cost of funds calculated by adding lease liabilities, included in other liabilities, to borrowings. Finance costs includes interest on lease. Accrued interest payable was part of other liabilities in Dec'20, now included under borrowings.

## Borrowings & Capital Adequacy



#### Cost of funds



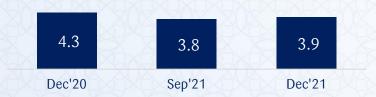
### **Borrowing Composition**



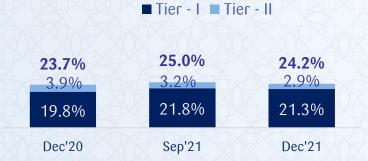
#### **Credit Ratings:**

- Short Term : A1+ by CRISIL & ICRA
- Long Term : AAA/Stable by CRISIL & ICRA
- Cost of funds calculated by adding lease liabilities, included in other liabilities, to borrowings. Finance costs includes interest on lease Accrued interest payable was part of other liabilities in Dec'20, now included under borrowings.
- Leverage = Liabilities / Tier 1 Equity

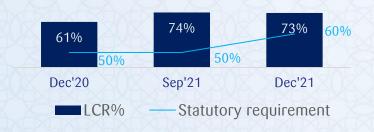
### Leverage



### **Capital Adequacy Ratio**



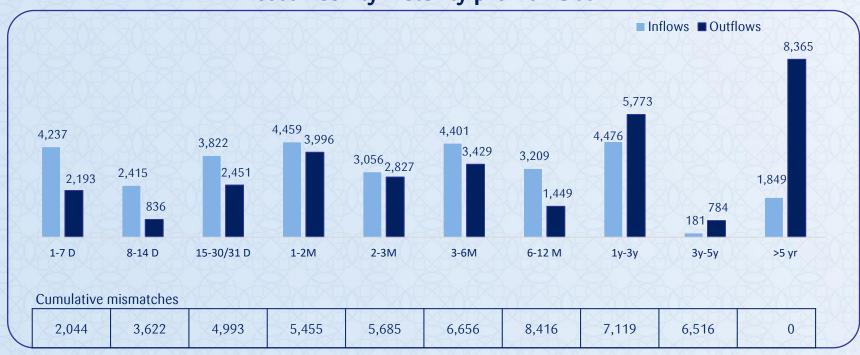
### **Liquidity Coverage Ratio**



## Structural Liquidity (ALM)



### **Asset Liability Maturity profile - Dec'21**



- Well matched ALM
- ₹6,457 Cr (32%) of sanctioned bank lines unutilized and available for draw down as at Dec'21

## **Operating Costs**



|                          | Q3 FY21 | Q2 FY22 | Q3 FY22 | YoY    | 9M FY21 | 9M FY22 | YoY     |
|--------------------------|---------|---------|---------|--------|---------|---------|---------|
| Employee Cost            | 132     | 115     | 121     | -8%    | 367     | 352     | -4%     |
| Depreciation             | 31      | 40      | 37      | 18%    | 89      | 109     | 23%     |
| Other operating expenses | 1,185   | 1,229   | 1,561   | 32%    | 2,905   | 3,806   | 31%     |
| Operating Costs          | 1,348   | 1,383   | 1,719   | 28%    | 3,361   | 4,268   | 27%     |
| Cost to Income %         | 59.1%   | 56.7%   | 60.0%   | 90 bps | 52.1%   | 56.7%   | 457 bps |



## **Asset Quality**



|                            | Q3 FY21 | Q2 FY22 | Q3 FY22 | YoY     | 9M FY21 | 9M FY22 | YoY     |
|----------------------------|---------|---------|---------|---------|---------|---------|---------|
| Impairment and losses      | 648     | 594     | 625     | -4%     | 1,995   | 1,865   | -7%     |
| Gross Credit Costs *       | 648     | 594     | 625     | -4%     | 1,995   | 1,865   | -7%     |
| Recoveries                 | (125)   | (118)   | (140)   | 12%     | (260)   | (346)   | 33%     |
| Net Credit Costs           | 524     | 476     | 486     | -7%     | 1,735   | 1,519   | -12%    |
| <b>Gross Credit Cost %</b> | 10.4%   | 9.3%    | 9.0%    | -147bps | 10.9%   | 9.4%    | -151bps |
| Net Credit Cost %          | 8.4%    | 7.4%    | 7.0%    | -147bps | 9.5%    | 7.7%    | -184bps |
| ECL %                      | 8.0%    | 5.0%    | 4.0%    | -399bps | 8.0%    | 4.0%    | -399bps |
| GNPA                       | 4.51%   | 3.36%   | 2.40%   | -211bps | 4.51%   | 2.40%   | -211bps |
| NNPA                       | 1.60%   | 0.91%   | 0.83%   | -77bps  | 1.60%   | 0.83%   | -77bps  |
| PCR                        | 65.6%   | 73.7%   | 65.9%   | 37bps   | 65.6%   | 65.9%   | 37bps   |

Gross credit costs include additional wave 3 overlay of ₹ 76 Cr in Q3 FY22, Gross credit costs ex-wave 3 overlay at 7.9% Stage 1 NEA has increased by ₹ 2,840 Cr, Stage 1 ECL (ex wave 3 overlay) has increased by ₹ 42 Cr Stage 1 ECL rate (ex wave 3 overlay) at 1.6%, same as Q2 FY22



#### **Stage Wise NEA** 25,749 26,741 29,129 2.4% 3.4% 4.5% 15.5% 79.9% 88.2% 85.4% O3 FY21 Q2 FY22 Q3 FY22 ■ Stage 1 ■ Stage 2 ■ Stage 3



<sup>\*</sup> Gross credit costs include accelerated write offs of Rs. 226 Cr with corresponding provision release of the same amount in Q3 FY22 GNPA and NNPA for previous year on basis of proforma GNPA/ NNPA Impairment losses and Credit costs include net loss on derecognition of financial instruments under amortized category

## Investing for Digital Transformation





Customer acquisition

Instant card issuance for ETB (existing to SBIC) customers

Digital journey for NTB (new to SBIC) prospects

- ✓ Cost savings and efficiencies
- ✓ Better turn around time
- ✓ Faster activation





Q1 FY23

Building capabilities for future



Portfolio management

Upgraded risk models to Adaptive machine learning models

Integrated alternate data sources (EPFO, GST, Telecom etc.)

- ✓ Improved ability to underwrite newer segments including NTC
- ✓ Increased balance build and EMI conversion
- ✓ Collections and recovery efficiencies





Customer engagement

Upgrade marketing technology stack (MarTech). . .hyper-personalisation

- ✓ Enhance engagement with customers through out journey . . . right time, right offer
- ✓ Maximise ROI on marketing spend and drive growth



Q3 FY23

## Our Sustainability Direction

### **Our Purpose**

Transform in a sustainable and inclusive business in the best interest of all stakeholders

### **Our Approach to ESG**

- Embracing our responsibility to help address environmental, social and economic challenges
- ESG performance integration to delivery of our goals & strategy

### Focusing on 16 priority areas to make a difference

### **ENVIRONMENTAL**

Climate Change

Waste reduction & recycling

**Energy Consumption** 

### SOCIAL

Colleague Health & Safety

Inclusion & Diversity

Colleague Attraction & Retention

**Consumer Financial Protection** 

Employee Learning & Development

Employee Engagement & Welfare

### **G**OVERNANCE

**Business Ethics** 

Anti-Corruption & Bribery

Risk Management and Compliance

Responsible Digitalization

Responsible Selling practices

Innovative Technologies and Products

Data Privacy & Security

## **OSBI Card**

### **ESG Index Scores**

Dow Jones
Sustainability
Index

**37** 

(Prev. Yr. – 11)

**Sustainalytics** 

25.8

Medium Risk

**CRISIL** 

65

Scored higher than financial sector median

## Creating Value with ESG





#### 2.5 Lac+ Trees Saved

(From FY'18 to FY'22 (till Dec'21) Through paperless communication with customers

| M M M M |        | COCCOTTIC | 10     |                     |
|---------|--------|-----------|--------|---------------------|
| FY'18   | FY'19  | FY'20     | FY'21  | FY'22<br>(till Dec) |
| 29,381  | 39,664 | 55,434    | 69,747 | 62,890              |

#### 30,000

Tree saplings planted in Aravalli Hills and Delhi/ NCR

**Effective waste management:** separate trash containers installed In Head Office for organic & inorganic waste categories

#### 9 villages in Nuh District

Supported with creation of water security -

- Constructing 24 rain harvesting structures
- 50 farmers will be equipped with sprinkler systems

## Social

#### **Inclusion & Diversity**

28% Women in total employees & 31% in senior leadership

"Celebrating Our People" week celebrated with various engagement events for employees

**Diversity Management training** conducted for Leadership Team, HR Team Leaders-Mid level

#### **Colleague Attraction & Retention**

Introduced flexible working shifts/ hours for employees

Job evaluation & salary benchmark survey-initiated organization wide.

Well-structured senior leadership connects every month across location offices

#### **Employee Engagement & Welfare**

Health

Wellness sessions conducted for Employees on Mental Engagement activities during festival season across all locations



#### 100%

Training penetration of Improper Payments to all employees.

#### Vigilance Awareness Week

celebrated with various awareness sessions, quiz and integrity pledge for all employees

#### ISO 31000:2018

Certification for Risk Management Practices received in Oct'21

#### **Innovative Technologies & Digitization**

- Integration with YONO Mobile app thus increasing digital sourcing
- Digitally enabled process to fetch customer's KYC via Digi locker channel
- More self-service features on website, mobile app & expansion of WhatsApp channel

### **Serving Communities**

### **Skill Development & Education**

- Initiated projects:
- CoE for 1200 women at Govt. Girls College providing training on two telecom sector roles - Instore promoter & customer care executive
- Supporting future classrooms for Grad 6-8 classrooms in 40 govt. schools involving digital upgradation of classrooms, Teachers training by google certified trainers, and ensuring integration of digital learning in schools
- Establish 25 Tinkering Labs in Govt. Schools across Delhi NCR & Haryana helping help children understand concepts of Coding, Science and Mathematics by practical applications.

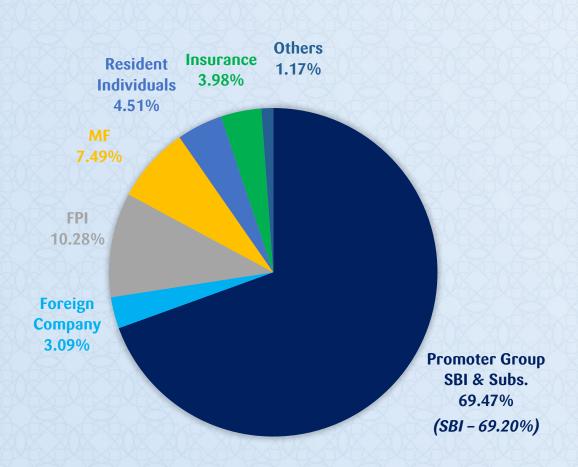
### **HealthCare & Disaster Management**

- Supported for child heart care equipments & ICU expansion in Sai Sanjeevani Hospital, Palwal to treat underprivileged children free of cost
- Supported for 35,000 Antigen Test Kit's as an aid to the District Administration Gurugram considering rapid increase In Omicron Covid cases

## Shareholders Summary

## **OSBI Card**

### Shareholding pattern, 31st December 2021



### Top 20 Shareholders as on 31st December 2021

| S. No | Name of Shareholder   | %     |
|-------|---|-------|
| (1)   | State Bank Of India   | 69.20 |
| 2     | CA Rover Holdings   | 3.09  |
| 3     | Life Insurance Corporation Of India   | 1.71  |
| 4     | Life Insurance Corporation Of India - P&GS Fund   | 1.68  |
| 5     | Government Pension Fund Global  | 0.72  |
| 6     | RWC Emerging Markets Equity Master Fund Limited   | 0.57  |
| 7     | Kotak Flexicap Fund   | 0.44  |
| 8     | Vanguard Emerging Markets Stock Index Fund, A Series Of Vanguard International Equity Index Funds | 0.42  |
| 9     | Vanguard Total International Stock Index Fund   | 0.40  |
| 10    | Robeco Capital Growth Funds   | 0.40  |
| 11    | Mirae Asset Large Cap Fund  | 0.38  |
| 12    | Nippon Life India Trustee Ltd-A/C Nippon India Large Cap Fund                                     | 0.35  |
| 13    | Societe Generale – ODI  | 0.33  |
| 14    | ICICI Prudential Long Term Equity Fund Tax Savings  | 0.32  |
| 15    | Motilal Oswal Flexi Cap Fund  | 0.29  |
| 16    | RWC Funds - RWC Global Emerging Markets Fund  | 0.29  |
| 17    | ICICI Prudential Life Insurance Company Limited   | 0.27  |
| 18    | Mirae Asset Emerging Bluechip Fund  | 0.27  |
| 19    | SBI Life Insurance Co. Ltd.   | 0.27  |
| 20    | Nippon Life India Trustee Ltd-A/C Nippon India Multi Cap Fund                                     | 0.27  |

## Annexures

**OSBICARD** 



## P&L Summary



| P&L  | Q3 FY21 | Q2 FY22 | Q3 FY22 | YoY   | 9M FY21 | 9M FY22 | YoY   |
|--|---------|---------|---------|-------|---------|---------|-------|
| Interest Income  | 1,173   | 1,173   | 1,273   | 9%    | 3,864   | 3,600   | -7%   |
| Income from fees and services  | 1,107   | 1,244   | 1,457   | 32%   | 2,794   | 3,800   | 36%   |
| Service Charges  | 44      | 36      | 37      | -14%  | 99      | 97      | -2%   |
| Business development incentive income  | 82      | 121     | 121     | 46%   | 214     | 327     | 53%   |
| Insurance commission income  | 2       | 2       | 1       | -48%  | 6       | 4       | -35%  |
| Net gain on fair value changes   |         | 0       |         |       | 0       |         |       |
| Total Revenue from operations  | 2,408   | 2,576   | 2,889   | 20%   | 6,977   | 7,827   | 12%   |
| Total Other Income   | 131     | 119     | 250     | 90%   | 268     | 458     | 71%   |
| Total Income/Revenue   | 2,540   | 2,695   | 3,140   | 24%   | 7,245   | 8,285   | 14%   |
| Finance costs  | 261     | 254     | 277     | 6%    | 800     | 760     | -5%   |
| Net loss on derecognition of financial instruments under amortized cost category |         |         |         | *п.с. |         | 2       | *n.c. |
| Impairment losses & bad debts  | 648     | 594     | 625     | -4%   | 1,995   | 1,863   | -7%   |
| Employee benefits & Expenses   | 132     | 115     | 121     | -8%   | 367     | 352     | -4%   |
| Depreciation, amortisation & impairment  | 31      | 40      | 37      | 18%   | 89      | 109     | 23%   |
| Operating & Other expenses   | 1,185   | 1,229   | 1,561   | 32%   | 2,905   | 3,806   | 31%   |
| Total expenses   | 2,257   | 2,231   | 2,621   | 16%   | 6,156   | 6,892   | 12%   |
| Profit before tax  | 283     | 464     | 519     | 83%   | 1,089   | 1,393   | 28%   |
| Profit after tax   | 210     | 345     | 386     | 84%   | 809     | 1,035   | 28%   |

Interest income on investments, deposits & others earlier part of Other Income now reclassed to Revenue from Operation (interest Income) CSR expenses reclassed to operating expenses

<sup>\*</sup> n.c. denotes not comparable

## Balance Sheet Summary



| Balance Sheet                          | Mar'21 | Dec'21 | Variance% |
|--|--------|--------|-----------|
| Assets                                 |        |        |           |
| Loans (Net)                            | 23,459 | 27,969 | 19%       |
| Cash & Bank Balances                   | 720    | 819    | 14%       |
| Investments                            | 958    | 1,236  | 29%       |
| Other Financial Assets                 | 269    | 279    | 3%        |
| Total Financial Assets                 | 25,406 | 30,302 | 19%       |
| PP&E, Intangible & Right of use assets | 318    | 425    | 34%       |
| Deferred Tax Assets                    | 395    | 293    | -26%      |
| All other non-financial Assets         | 886    | 1,085  | 22%       |
| Total non-financial Assets             | 1,600  | 1,803  | 13%       |
| Total Assets                           | 27,006 | 32,105 | 19%       |
|  |        |        |           |
| Liabilities and equity                 |        |        |           |
| Equity Share Capital                   | 941    | 943    | 0%        |
| Other Equity                           | 5,362  | 6,453  | 20%       |
| Total Equity                           | 6,302  | 7,396  | 17%       |
| Borrowings                             | 17,895 | 21,049 | 18%       |
| All other financial liabilities        | 1,717  | 2,507  | 46%       |
| Total financial liabilities            | 19,612 | 23,557 | 20%       |
| Provisions                             | 455    | 487    | 7%        |
| Other non-financial liabilities        | 638    | 664    | 4%        |
| Total non-financial liabilities        | 1,092  | 1,151  | 5%        |
| Total liabilities and equity           | 27,006 | 32,105 | 19%       |

## Recent Developments



#### **Launch of SBI Card PULSE**

SBI Card has launched first-of-its-kind fitness & wellness focused credit card - 'SBI Card PULSE'. The card has been thoughtfully designed with unique features and benefits to complement cardholders' proactive approach towards health and wellness.

SBI Card PULSE comes with industry first feature of Smartwatch as a welcome gift.



## Launch of TATA Card on Visa network

SBI Card has launched its white labeled cobrand product with TATA with 6 variants on Visa network. This strategic partnership will enhance the reach of the product.

#### Launch Date: 2 Nov '21







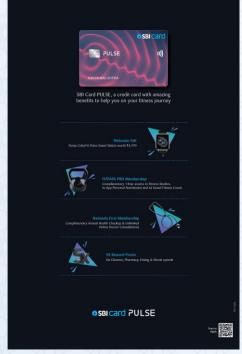




### SBI Card PULSE - Ad Campaign

Launched SBI Card PULSE 's first print campaign across top metro cities, though jacket ads in leading publications.









### **Product Brief**



Super Premium

### Core Cards

### Co-Brand Cards



**AURUM** 



SBI Card Elite



SimplyCLICK SBI Card



Doctor's SBI Card



Shaurya Select SBI Card



SBI Card PRIME



SimplySAVE SBI Card



SBI Card Pulse



SBI Card Unnati

### **Banking**



Central Bank SBI Card



UCO Bank SBI Card



City Union Bank SBI Card



Karnataka Bank SBI Card

#### Retail



Lifestyle Home Centre SBI Card



fbb Style Up SBI Card



Tata Card



Paytm SBI Card SELECT

#### Travel



Club Vistara SBI Card PRIME



Air India SBI Signature Card



BPCL SBI Card OCTANE Etihad Guest SBI Premier Card



IRCTC SBI Card Premier



VISA

**OLA Money SBI Card** 

Yatra SBI Card

## Glossary



| Term                    | <b>Description</b>  |  |  |  |  |
|-------------------------|---|--|--|--|--|
| New Accounts            | Sum of all accounts opened in a reporting period.   |  |  |  |  |
| Card-in-force           | Sum of all credit cards issued by us, including suspended credit cards that may be reactivated in future, net of cancelled and deactivated credit cards.                                |  |  |  |  |
| Spends                  | Total card spends constitutes the aggregate notional amounts transacted by our cardholders in a reporting period.   |  |  |  |  |
| Receivables             | Total credit card receivables outstanding from our cardholders at end of the reporting period.  |  |  |  |  |
| Market share – CIF      | Market share of total cards outstanding is calculated by dividing our total cards outstanding by the industry-wide total cards outstanding, as obtained from data published by the RBI. |  |  |  |  |
| Market share - Spends   | Market share of total card spends is calculated by dividing our total card spends by the industry-wide total card spends, as published by the RBI, for the reporting period.            |  |  |  |  |
| Averages                | 2-point average for quarter, 4-point average for nine months and 5-point for yearly calculations  |  |  |  |  |
| Spends per card         | Average card spends per cards outstanding is calculated by dividing our total card spends by the average total cards outstanding for the period (annualized)                            |  |  |  |  |
| Average loans per cards | Average loans per cards outstanding is calculated as total loans at the end of the reporting period divided by total cards at the end of the reporting period.                          |  |  |  |  |
| Yield %                 | Calculated as interest income from cardholders divided by average receivables for the period (annualized)   |  |  |  |  |
| COF %                   | Calculated as total finance costs for the period divided by average borrowings (including lease liabilities) for the period (annualized)  |  |  |  |  |
| Cost to Income %        | We calculate our cost to income ratio as operating and other expenses divided by total income after subtracting Finance cost.   |  |  |  |  |
| ROAA                    | Calculated as net profit divided by average total assets for the period (annualized)  |  |  |  |  |
| ROAE                    | Calculated as net profit divided by the average shareholders' equity for the period (annualized)  |  |  |  |  |
| EPS                     | Earning per share is for the period and not annualized  |  |  |  |  |
| Shareholders' equity    | Shareholders' equity is defined as sum of share capital, reserves and surplus excluding reserves created out of amalgamation  |  |  |  |  |

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