

Online Portal (SWAYAM) for processing of investor service requests and complaints by the RTA

Pursuant to SEBI Circular no. SEBI/HO/MIRSD/MIRSD-PoD-1/P/CIR/2023/72 dated June 08, 2023, the Registrar & Transfer Agents of the Company i.e. Link Intime India Pvt Ltd. had launched '**SWAYAM**', a web-based Application for Investors.

The investors of our Company, can get themselves registered at "**SWAYAM**", a self-service portal. Investors can access the feature rich "**SWAYAM**" upon registration of basic KYC." **SWAYAM**" has been designed with a user-friendly GUI, to help investors access their portfolios and raise any requests for service. Through a single login, registered investors can access their investments which are linked to their PAN, obtain Company-wise summary of all holdings, fetch valuation of securities as per the last closing rates at BSE/NSE, view statement of holdings, check the status of corporate benefits and much more. SWAYAM allows investors to raise requests for Unpaid Amounts (not transferred to I.E.P.F) in an effortless way. Investors can also register all types of service requests for speedier resolutions to requests/complaints lodged through "**SWAYAM**". Investors can login to their 'SWAYAM' account with their Username & Password. A two-factor (2FA) investor login authentication is implemented for all investors connected to **SWAYAM**. 2FA is a security feature in which the investor provides two means of identification from separate channels of credentials, for increased security and to protect against cyber threats.

SWAYAM can be accessed through this web url: swayam.linkintime.co.in