SBI Cards and Payment Services Private Limited

Annual Report

FY - 2013-14

SBI Cards and Payment Services Private Limited

Regd. Office: Unit 401 & 402, 4th Floor, Aggarwal Millennium Tower, E- 1,2,3, Netaji Subhash Place, Wazirpur, New Delhi – 110034

NOTICE

Notice is hereby given that the Sixteenth Annual General Meeting of the Company will be held on Friday, August 29, 2014 at 11:00 AM at the registered office of the Company at Unit 401 & 402, 4th Floor, Aggarwal Millennium Tower, E- 1,2,3, Netaji Subhash Place, Wazirpur, New Delhi – 110034 to consider the following items of business:

Ordinary Business:

1. Adoption of Accounts

To consider, approve and adopt the financial statements of the Company for the Financial Year ended 31st March 2014 including the Audited Balance Sheet of the Company as at 31st March 2014 and Profit & Loss Account and the Cash Flow Statement along with the schedules and notes appended thereto for the year ended on that date together with the report of the Auditors and Directors thereon along with the report of Comptroller and Auditor General of India.

2. Fixing of Auditors Remuneration

To consider fixation of Statutory Auditors Remuneration or to determine the manner of fixing the remuneration for the Financial Year 2014-15.

Special Business:

3. Appointment of Shri Vijay Jasuja as Manager designated as Chief Executive Officer of the Company

To consider and if thought fit to pass, with or without modification(s), the following resolution as an Ordinary Resolution:

"RESOLVED THAT pursuant to the Section 196, Schedule V and other applicable provisions of the Companies Act, 2013, rules made there under and any other approval, sanction or permission as may be required under any other enactment or Law for the time being in force, if any, Shri Vijay Jasuja who is on deputation from State Bank of India be and is hereby appointed as the Manager designated as Chief Executive Officer of the Company with effect from July 9, 2014 and upto July 8, 2016.

RESOLVED FURTHER THAT Shri Vijay Jasuja being a TEGSS-I officer of State Bank of India, during the period of deputation would be governed by the terms and conditions of the appointment as approved by the Board of the Company.

RESOLVED FURTHER THAT for the purpose of giving effect to this resolution, Board of Directors of the Company be and is hereby authorized, for and on behalf of the Company to do all such acts, deeds, matters and things as may be considered necessary, proper or desirable and to settle any question, difficulty or doubt that may arise in this regard."

4. Authorization to issue of Non-Convertible Debentures (NCD's)

To consider and if thought fit to pass, with or without modification(s), the following resolution as a Special Resolution:

"RESOLVED THAT pursuant to Section 42, section 71 and other applicable provisions of the Companies Act, 2013 and rules made there under, Articles of Association of the Company, other applicable acts, Rules, Regulations, guidelines etc., the Company be and is hereby authorized to issue Fixed Rate, Unsecured, Rated, Taxable, Redeemable, Subordinated, Non-Convertible Debentures (NCDs) on a private placement basis for a sum aggregating to Rs. 100 crores.

RESOLVED FURTHER THAT the terms of the debentures would be as follows:

Kind of Instrument	Debentures
Issue Size	Rs. 100 Crores
Method of Distribution	Private Placement
Face value of Debenture(s)	Rs. 10,00,000/- (Rupees Ten Lakhs only) per Debenture
Instrument Structure	Fixed Rate, Unsecured, Rated, Taxable, Redeemable, Subordinated Non-Convertible Debentures in the nature of subordinated debt constituting Tier II Capital of the Company
Tenor	To be decided in the manner advised by Board
Interest Rate	To be decided in the manner advised by Board
Redemption	At par on the Face Value of the Debentures on Maturity Date
Credit Rating	AAA/Stable by CRISIL AAA/Stable by ICRA
Issuance Mode	Dematerialized form. Investors are required to mention their Depository Participant's name, DP-ID and beneficiary account number in the appropriate place in the Application Form.
Trustees	AXIS Trustee Services Limited having its

			Registered Office at 2nd Floor, Axis House, Wadia International Centre, Pandurang Budhkar Marg, Worli, Mumbai 400 025, Maharashtra, India
Purpose resources raised	for are	which being	The present issue of Debentures is being made for augmenting the Tier-II Capital of the Company for strengthening its capital adequacy and for enhancing the long-term resources of the Company in accordance with the NBFC-ND Prudential Norms. The funds are raised to meet Company's requirements of funds to carry on its business operations and for its regular business activities.

RESOLVED FURTHER THAT for the purpose of giving effect to this resolution, Board of Directors of the Company be and is hereby authorized, for and on behalf of the Company to do all such acts, deeds, matters and things as may be considered necessary, proper or desirable and to settle any question, difficulty or doubt that may arise in this regard."

5. Ratification of the statutory audit fee for the FY 2010-11

To consider and if thought fit, to pass with or without modification(s), the following resolution as an Ordinary Resolution:

"RESOLVED THAT the decision of the Board on fixing of remuneration of the statutory auditor of the Company M/s G. S. Mathur & Co. (Registration No. 08744N) for the FY 2010-11 at its meeting held on April 30, 2011 to the extent of Rs. 1,850,000/- (Rupees Eighteen Lakhs Fifty Thousand only) plus taxes, as applicable and reimbursement of out of pocket expenses of Rs. 205,000/- (Rupees Two Lakhs five Thousand only) be and is hereby ratified by the shareholders of the Company."

By Order of the Board of Directors For SBI Cards and Payment Services Pvt. Ltd.

Company Secretary

Date : 05-08-2014

Place: hwg aon

NOTES

1. A member entitled to attend and vote at the meeting is entitled to appoint a proxy to attend the meeting and the proxy need not be a member of the Company.

2. The instrument appointing the proxy should be deposited at the Registered Office of the Company not less than 48 hours before the commencement of the meeting.

- 3. Explanatory statement containing material facts pursuant to Section 102 of the Companies Act, 2013 is enclosed.
- 4. All the relevant documents in respect of accompanying notice are open for inspection at the Registered Office of the Company on all days (except on Saturday and Sunday), between 11.00 AM to 5.00 PM. up to the date of AGM.

EXPLANATORY STATEMENT CONTAINING MATERIAL FACTS PURSUANT TO SECTION 102 OF THE COMPANIES ACT, 2013

Item No. 3

Appointment of Shri Vijay Jasuja as Manager designated as Chief Executive Officer of the Company

Shri Vijay Jasuja, officer TEGSS-I has been appointed by the Board of Directors as Manager designated as Chief Executive Officer of the Company with effect from July 9, 2014 and upto July 8, 2016 in the Board Meeting held on July 30, 2014 subject to the approval of the shareholders. The Company has received consent from Shri Jasuja to act as the Manager designated as Chief Executive Officer of the Company.

The main terms and conditions of the deputation (appointment) of Shri Jasuja as approved by the Board are as follows:

Terms and conditions of deputation of SBI Officer In TEGSS-I (Chief General Manager)

<u>Terms and conditions of deputation of SBI Officer</u> <u>In TEGSS-I (Chief General Manager)</u>

1.	Basic Pay	As per SBI Officers' Service Rules in TEGSS-I; at present Rs.65,400/- – 1,600/- – 67,000/
2.	Dearness Allowance	As per SBI Officers' Service Rules.
3.	Special Compensatory Allowance	Rs. 1,000/-p.m.
4.	Special Balancing Allowance	As per SBI Officers' Service Rules.
5.	City Compensatory Allowance	As per SBI Officers' Service. Presently Rs. 540/-p.m.
6.	Professional Qualification Pay	As per SBI Officers' Service Rules.
7.	Fixed Personal Pay	As per SBI Officers' Service Rules.
8.	Deputation Allowance	As per SBI Officers' Service Rules: at present 7.75% of basic pay with a maximum of Rs. 2,300/- p.m.
9.	Provident Fund Contribution by the Officer	As per SBI Officers' Service Rules, at present 10% of the basic pay + eligible amount of Professional Qualification Pay or higher amount as approved by the Bank.
10.	Gratuity	As per Payment of Gratuity Act, 1972.
11.	Residential Accommodation	Semi-furnished leased accommodation suitable for the position / grade, is being provided to the Official at a gross monthly rent of Rs.95,000/-, including maintenance charges of Rs.10,000/- and car parking charges of Rs.7,000/
12.	Travelling Expenses	As per SBI Officers' Service Rules. Entitled to travel by air (Executive Class) or AC I class by rail, while on duty.
13.	Halting Allowance and eligibility for stay	Halting allowance at Mumbai, Kolkata, Delhi and Chennai – Rs. 1,200/- per diem. Major 'A' class cities Rs. 1,000/- per diem. Places in Area I Rs. 800/- per diem and all other places Rs. 700/-per diem.
		Eligible to stay in same hotels, as provided by the Company to its other Top Executives.

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14.	Leave	Entitled for casual leave, privilege leave and sick leave as per SBI Officers' Service Rules. At present, 12 days C.L. p.a.; PL @ one day for every 11 days of service, accumulated upto not more than 240 days except where leave has been applied for and it has been refused. Also 30 days of sick leave for each completed year of service, subject to a maximum of 18 months during the entire service. Where officer has put in service of 24 years, he shall be eligible to additional sick leave @ one month for each year of service in excess of 24 years subject to a maximum of 3 months.
15.	Provision of Car	To be provided with official car with driver as per SBI Officers' Service Rules.
16.	Medical Benefits	As per SBI Officers' Service Rules; 100% for self and 75% for family.
17.	Leave Travel Concession	As per SBI Officers' Service Rules. During each block of four years, the Officer shall be eligible for leave travel concession for travel to his hometown once in each block of two years. Alternatively, he may travel in one block of two years to his hometown and in other block to any place in India by the shortest route.
18.	Encashment of Privilege leave	As per SBI Officers' Service Rules, once in every four years when the officer avails leave travel concession; not exceeding one month at a time. Alternatively, while travelling in one block of two years to his hometown and in other block to any place in India, he may be permitted encashment of privilege leave with a maximum of 15 days in each block or 30 days in one block.
19.	Membership of Clubs	 a. Fee for admission to one club of the officers' choice is payable subject to a maximum of Rs. 1,000/ Annual subscription to the club is also payable to the extent of Rs. 1,000/ Where the annual subscription exceeds Rs. 1,000/- may be allowed to be paid out of the officers' entertainment quota. b. Admission fee and subscription of local Banker's Club is payable separately at rates specified by SBI from time to time.
20.	Personal entertainment	Expenses incurred for entertainment may be reimbursed as per SBI entitlements, as applicable to "Budgetary" position from time to time.

21.	Other facilities	As per SBI entitlements from time to time, presently as under:		
		i.) Newspaper & Magazines: Rs. 3,500/- per month. ii.) Labour Charges: One labour (Rs. 140/- per day) iii.) Cleaning Charges: Rs. 1,950/ per month.		
22.	Furniture/Fixture	As per SBI entitlements from time to time.		
23.	Other Miscellaneous Assets like Mobile handsets, ipad, laptop, etc.	As per SBI entitlements from time to time.		

Along with salary, allowance and perquisites, the following would be payable to the Bank by the Company:

i) Bank's contribution to Provident Fund	10% of Basic Pay (including eligible amount of PQA every month)
ii) Bank's contribution to Pension Fund	Rs.25,000/- per month
iii) Contribution towards SBI Employees' Gratuity Fund	Rs.3,000/- per month
iv) Contribution towards leave Salary	At the end of the period of deputation, leave salary corresponding to leave earned during the period of deputation but not availed during the said period shall be payable to the Bank.
v) Leave Travel concession	If the officer does not avail the leave travel concession while on deputation, the cost of leave travel concession proportionate to the period of deputation, would be payable at the end of the period of deputation.

The approval of the members of the Company is being sought for the resolution setout under Item no.3.

The Board of Directors of your Company recommends the passing of the resolutions set-out under Item No. 3 of the Notice as Ordinary Resolutions.

Disclosures in terms of Section 102 of the Companies Act, 2013:-

- i. Except Smt. Arundhati Bhattacharya, Chairman SBI and Shri A. Krishna Kumar, MD SBI who are directors on the Board of the Company none of the Directors, Key Managerial Personnel of the Company other than Shri Jasuja and their relatives thereof is in anyway concerned or interested in the proposed resolution except to the extent of their directorship/employment with SBI or GE Capital, if any or nomination by SBI or GE Capital.
- ii. The Promoters of the Company SBI and GE Capital shall be deemed to be interested to the extent of their shareholding in the company and other associate/subsidiary Companies of SBI and GE Capital respectively

Item No. 4

Authorization to issue of Non-Convertible Debentures (NCD's)

It is proposed to issue by way of private placement Fixed Rate, Unsecured, Rated, Taxable, Redeemable, Subordinated, Non-Convertible Debentures of face value of Rs 10,00,000/- each, at par in the nature of Subordinated Debt constituting Tier II Capital (the "Debentures"), aggregating to Rs. 100 Crores.

The main terms and conditions of the issue are as follows:

Kind of Instrument	Debentures		
Issue Size	Rs. 100 Crores		
Method of Distribution	Private Placement		
Face value of Debenture(s)	Rs. 10,00,000/- (Rupees Ten Lakhs only) per Debenture		
Instrument Structure	Fixed Rate, Unsecured, Rated, Taxable, Redeemable, Subordinated Non-Convertible Debentures in the nature of subordinated debt constituting Tier II Capital of the Company		
Tenor	To be decided in the manner advised by Board		
Interest Rate	To be decided in the manner advised by Board		
Redemption	At par on the Face Value of the Debentures on Maturity Date		

Credit Rating	AAA/Stable by CRISIL AAA/Stable by ICRA		
Issuance Mode	Dematerialized form. Investors are required to mention their Depository Participant's name, DP-ID and beneficiary account number in the appropriate place in the Application Form.		
Trustees	AXIS Trustee Services Limited having its Registered Office at 2nd Floor, Axis House, Wadia International Centre, Pandurang Budhkar Marg, Worli, Mumbai 400 025, Maharashtra, India		
Purpose for which resources are being raised	The present issue of Debentures is being made for augmenting the Tier-II Capital of the Company for strengthening its capital adequacy and for enhancing the long-term resources of the Company in accordance with the NBFC-ND Prudential Norms. The funds are raised to meet Company's requirements of funds to carry on its business operations and for its regular business activities.		

The debentures being a debt instrument is offered at face value.

It is further submitted that pursuant to section 42 and clause 14(2)(a) of Companies (Prospectus and Allotment of Securities) Rules, 2014, the offer of debentures on Private Placement requires previous approval of the shareholders of the company, by a Special Resolution.

It is, therefore, proposed that the consent of the Company be obtained in this regard.

Hence the approval of the members of the Company is being sought for the resolution set-out under Item no. 4 by way of Special Resolution.

The Board of Directors of your Company recommends the passing of the resolutions set-out under Item No. 4 of the Notice as Special Resolutions.

Disclosures in terms of Section 102 of the Companies Act, 2013:-

- i. None of the Directors, manager, Key Managerial Personnel of the Company and their relatives thereof is in anyway concerned or interested in the proposed resolution except to the extent of their directorship/employment with SBI or GE Capital, if any or nomination by SBI or GE Capital.
- ii. The Promoters of the Company SBI and GE Capital shall be deemed to be interested to the extent of their shareholding in the company and other associate/subsidiary Companies of SBI and GE Capital respectively.

Item No. 5

Ratification of the statutory audit fee for the FY 2010-11

The Statutory Auditors of the Company were appointed by Comptroller and Auditor General of India in accordance with Section 619(2) of the Companies Act, 1956 for the Financial Year 2010-11. M/s G. S. Mathur & Co. was appointed by the CAG as our Statutory Auditors.

Further, as per section 224 (8)(aa) of the Companies Act, 1956, the remuneration of the auditors of the Company appointed under section 619 by the CAG shall be fixed by the Company in the General Meeting or in such manner as the Company in General Meeting may determine.

Hence, the shareholders are requested to consider ratifying the decision of the Board on fixing of remuneration of the statutory auditor of the Company M/s G. S. Mathur & Co. (Registration No. 08744N) for the FY 2010-11 at its meeting held on April 30, 2011 to the extent of Rupees 18.50 lakhs and Out of Pocket Expenses of Rs. 2.05 lakhs.

The Board recommends the ordinary resolution for the approval of the Members. None of the Directors, KMP, promoters are in any way concerned or interested in this resolution.

By Order of the Board of Directors For SBI Cards and Payment Services Pvt. Ltd.

Company Secretary

Date: 05-08-2014 Place: Gurgaon

SBI Cards and Payment Services Private Limited

Regd. Office: Unit 401 & 402, 4th Floor, Aggarwal Millennium Tower, E- 1,2,3, Netaji Subhash Place, Wazirpur, New Delhi – 110034

SUPPLEMENTARY NOTICE TO ANNUAL GENERAL MEETING (AGM) NOTICE

This Supplementary AGM Notice is issued to transact the following Special Business at the AGM scheduled on Friday, August 29, 2014 at 11:00 AM at the registered office of the Company at Unit 401 & 402, 4th Floor, Aggarwal Millennium Tower, E- 1,2,3, Netaji Subhash Place, Wazirpur, New Delhi – 110034 in view of receipt of letter dated August 14, 2014 from GE Capital Mauritius Overseas Investment under section 160 of the Companies Act 2013, proposing candidature of Shri Ashish Sharma (holding DIN 01659506) as Director on the Board of the Company subsequent to issue of AGM Notice dated 5th August, 2014.

This Supplementary Notice shall form part of the Notice dated 5th August, 2014.

SPECIAL BUSINESS

6. Appointment of Shri Ashish Sharma as Nominee Director

To appoint Shri Ashish Sharma (holding DIN 01659506) as Nominee Director and to pass the following resolution as an Ordinary Resolution:

"RESOLVED THAT pursuant to applicable provisions of Companies Act, 2013 including any statutory modification or re-enactment thereof for the time being in force and the provisions of Articles of Association of the Company, Shri Ashish Sharma (holding DIN 01659506) nominated by GE Capital Mauritius Overseas Investment be and is hereby appointed as Nominee Director of the Company.

RESOLVED FURTHER THAT the Directors, the Chief Executive Officer, CFO of the Company and/or Company Secretary, be and is hereby severally authorized to sign and file the necessary form/return with the Registrar of Companies, NCT of Delhi & Haryana required for the appointment of Director."

For SBI Cards and Payment Services Pvt. Ltd.

Date: 22-08-2014 Place: Gurgaon

> Company Secretary M. No.: ACS 19608

CIN:U65999DL1998PTC093849#Telephone No.: 0124-4589803#Fax No.: 0124-3987306 Email Address: ceo.sbicpsl@ge.com#website: www.sbicard.com

EXPLANATORY STATEMENT CONTAINING MATERIAL FACTS PURSUANT TO SECTION 102 OF THE COMPANIES ACT, 2013

Item No. 6

Appointment of Shri Ashish Sharma as Nominee Director

The Company has received letter dated August 14, 2014 from GE Capital Mauritius Overseas Investment under section 160 of the Companies Act 2013, proposing candidature of Shri Ashish Sharma (holding DIN 01659506) as Director on the Board along with a deposit of Rs. 1,00,000/- by way of Bank Draft, subsequent to issue of AGM Notice dated 5th August, 2014.

Shri Sharma has expressed his willingness towards his appointment on the Board of the Company.

Disclosures in terms of Section 102 of the Companies Act, 2013 on the basis of information available on record as on the date of this notice:-

- i. None of the Directors, manager, Key Managerial Personnel of the Company and their relatives thereof is in anyway concerned or interested in the proposed resolution except to the extent of their directorship/employment with SBI or GE Capital, if any or nomination by SBI or GE Capital.
- ii. The Promoters of the Company SBI and GE Capital shall be deemed to be interested to the extent of their shareholding in the company and other associate/subsidiary Companies of SBI and GE Capital respectively.

This notice to appoint Shri Sharma as Nominee Director is given in accordance with section 160 of the Companies Act, 2013 and Rules made there under.

For SBI Cards and Payment Services Pvt. Ltd.

Date: 22-08-2014 Place: Gurgaon

> Company Secretary M. No.: ACS 19608

Form No. MGT-11 Proxy form

[Pursuant to section 105(6) of the Companies Act, 2013 and rule 19(3) of the Companies (Management and Administration) Rules, 2014]

CIN: U65999DL1998PTC093849

Name of the company: SBI Cards and Payment Services Private Limited Registered office: Unit 401 & 402,4th Floor, Aggarwal Millennium Tower, E 1,2,3, Netaji Subhash Place, Wazirpur, New Delhi, Delhi - INDIA - 110034

Name of the member (s): Registered address: E-mail Id: Folio No/ Client Id: DP ID:	
I/We, being the member (s) of shares of the above	named company, hereby appoint
1. Name:	
2. Name:	
3. Name:	
as my/our proxy to attend and vote (on a poll) for mAnnual general meeting/ Extraordinary general meet 29 th day of August 2014 At 11:00 a.m. at Registered Office of the thereof in respect of such resolutions as are indicated below:	ting of the company to be held on the
Resolution No. 1	
Signed this day of 20	
Signature of shareholder	Affix Revenue Stamp
Signature of Proxy holder(s)	~ · · · · · · · · · · · · · · · · · · ·

Note: This form of proxy in order to be effective should be duly completed and deposited at the Registered Office of the Company, not less than 48 hours before the commencement of the Meeting.

SBI CARDS AND PAYMENT SERVICES PRIVATE LIMITED DIRECTORS' REPORT TO THE MEMBERS OF THE COMPANY

To the members of SBI CARDS AND PAYMENT SERVICES PRIVATE LIMITED

Your Directors are pleased to present the Sixteenth Annual Report along with the Annual Accounts of your Company for the year ended March 31, 2014.

FINANCIAL RESULTS & OPERATIONS

The financial results for the year ended March 31, 2014 and the previous year are as under:-

		-	Rs. In Crores
S.No	Particulars	2013-14	2012-13
1	Income	1520.07	1059.23
2	Finance Cost	303.26	210.10
3	Operating & Other Expenses	924.26	712.87
4	Depreciation and Amortisation	0.71	0.75
5	Profit /(Loss) Before Tax	291.85	135.51
6	Prior period Item- Interest on Income Tax Refund	1.24	0
7	Profit /(Loss) Before Tax	293.09	135.51
8	Tax	0	(0.81)
9	Profit /(Loss) After Tax	293.09	136.32

Financial Year 2013-14 witnessed a marginal 2% drop in terms of overall Cards –in-Force at industry level due to consolidation of card base by few key issuers. The growth is likely to be slow as the card industry players focus more on profitability. While the Cards-in-Force has remained almost flat, spends (retail and cash withdrawal) continued to grow from Rs. 1,244 bn to Rs. 1,557 bn (25%) in FY 2013-14. (Source: Reserve Bank of India website)

Capitalizing on the opportunity, your Company recorded a Profit after Tax (PAT) of Rupees 293.1 crores against the corresponding last year's Profit after Tax (PAT) of Rupees 136.3 Crores.

During the year, our cards base grew YOY by 11% from 2.57 MM to 2.86 MM. The Company acquired 550K new customer accounts which is 2% higher than FY 2012-13. With the focus on profitable sourcing, your Company has made suitable changes in underwriting criteria to reduce stress in low income segments groups leading to relatively low growth in sourcing numbers in the current financial year. The Company also expanded its footprint from 55 to 69 locations during this period.

Your Company has revamped its on-line sourcing channel called "Click to Card" where customers can log in to the SBI Cards website and select a card from various



alternatives available on the website. This initiative is in line with the market trends where it was observed that our website has emerged as a very strong touch-point for existing as well as prospecting cardholders.

While the industry spends have grown by 25% in the current year, your Company registered a 43% increase in spends resulting in annual spends of Rs. 17,736 crores in FY 2013-14. This was due to an increase of 11% in the card base as well as a 29% increase in spends per card. The Company has efficiently used analytics tools to better understand the customer behaviour and design offers which meet their needs. Commercial card channel, which was launched in December 2011, has also shown a 2x growth in spends from Rs. 550 Cr in FY 2012-13 to Rs. 1683 Crs in FY 2013-14 and is continuously increasing. Company has 11% market share in terms of spends in FY 2013-14 which has shown substantial improvement from 9% in FY 2012-13.

Your Company has introduced a new Co-branded card with "AIR INDIA" which is amongst the most attractive aviation Co-brand Card offerings in the country today. This new partnership is designed for best in class travel experience and benefits to business and leisure travellers.

Your Company has also launched a new co-brand with "Bharatiya Mahila Bank" named BMB Card. This card offers exclusive previews to the best deals, reward points and discounts across travel and shopping.

According to the latest industry data available, from Mar 2013 to Mar 2014, the 30 days plus delinquencies in the industry increased from 3% to 3.4%. Reflecting the similar trend, delinquency for your Company has also gone up from 4.4% in Mar-13 to 5.3% in Mar-14. Your Company has already made few key changes in underwriting strategy to address this marginal rise in delinquency – increased the minimum income criteria, Increased CIBIL score cut off & restricted sourcing of customers with limited credit history to SBI account holders only. However, it may also be noted that Net Write offs % for the year 2013-14 has reduced from 2.8% to 2.4%.

To strengthen the balance sheet of the Company, apart from writing off dues @ 180+ days past due, your Company has changed NPA provisioning norms from 180+ to 120+ stock and created a 25% provision on 120+ stock. We have also increased Standard Asset provision from 0.25% to 0.40% in the current financial year.

Your Company has won gold award at Reader's Digest Trusted Brand Awards in June 2013. Wining it for the 5th time has established our name as a transparent and trusted organization. Results of the award are purely voted by consumers.

SBI Card's Click @ Deal programme of Facebook offers was felicitated at the 4th CMO Asia Awards in the Best Use of Social Media for marketing category.

To enhance the security features for on-line transactions, we have moved away from static VBV password and replaced the same with dynamic OTP password in Jan-14. Further, as per directions of Reserve Bank of India, all customers with at least 1 international transaction in the last 12 months, are migrated to new Chip and Pin cards and all new issuance since then is only on Chip and Pin Cards. This will help the customers due to improved security and fraud protection.

PROSPECTS

SBI Cards will continue to focus on profitable growth in the next financial year through higher spends, higher fee income and lower losses. At the same time, we are also increasing our customer base keeping in mind the concept of profitable sourcing (within our risk criteria) by leveraging strong customer base of SBI. We will introduce new products for our customers that will provide them better value and continue to focus on improvement in customer experience. At the same time, we are focusing on products that ensure good revenue and low cost of servicing. Due to substantial increase in asset base which is expected to continue over the next FY 2014-15 as well, Credit Losses are expected to be marginally higher than last FY 2013-14 in terms of absolute amounts. However, the Company will continue to act on delinquency trends within different segments to ensure that the delinquency rates are kept under control. Few initiatives that will be taken over the next year are as follows:

- Increase sourcing from Branch channels by leveraging new and existing customer base of SBI
- Strengthen E-Apply (on-line sourcing channel) channel to source premium cards by leveraging various on-line tools.
- Generate higher spends through cross sell offers, tie-ups and targeted campaign management systems
- Continue to enhance value proposition on premium cards to improve customer experience.
- Control delinquencies and losses by taking corrective portfolio actions wherever required.

The most important driver to growth is an increasing customer base. Your Company will continue to focus on profitable sourcing. The Sales team is striving to improve the average profile of customer being acquired as well as increase the proportion of Platinum and Signature cards being issued. Your Company has planned to deepen partner engagement to drive higher retail spends for both cobrand and core portfolios by building a robust, cost effective & profitable sourcing model to sell Cobrands to a larger audience. In addition to these, your Company is also in discussion with potential partners to explore new tie-ups with focus on youth segment, hospitality & health-care segments.

Primary among these actions is to increase spends by 32% which includes increase in Retail spends by 36%. In the FY 2014-15, the Company will be launching a mobile application which will empower its presence in the digital media and make our products accessible to the customer on the go. With the aim of increasing penetration of EMI based products, your Company will offer Balance Transfer on EMI which will enable cardholders to convert BT balances transferred from other Cards to SBI Card in easy monthly instalments at low rates of interest.

Your Company will continue its focus on keeping operating expenses in check. In addition to regular budgeting and review mechanisms, the business also plans to invest in technology which will streamline processes as well as gear up the business for future growth. Your Company plans to implement a new CRM platform which encompasses all the customer-touch points and provide a 360-degree view of the

customer. This will lead to a better customer experience and more operational efficiency.

The customer continues to be at the centre of your Company's strategy. The brand promise of 'Make Life Simple' is a manifestation of this core philosophy to connect with our customers. Multiple operational improvements are being planned to enhance the customer's experience, starting from card delivery to the contact centre. On the marketing front, your Company continues to strive to give the most relevant offers to the customers. Some of the key initiatives to be undertaken by your Company to improve efficiency would be as follows:

- Initiatives for existing customer management like active upgrades, more tie ups with local merchants & revitalizing existing product value propositions
- Complete revamp of existing website and creating mobile applications for ios & android platforms for self-service option in FY 2014-15.
- Implementing new CRM (Customer Relationship Management) software for organisation in FY 2014-15.

Overall, your Company is geared to deliver on its financial commitments while focusing on profitable growth and customer satisfaction.

DIVIDEND

Keeping in view the future expansion plans and capital requirements of the Company, the Board of Directors believe that it is necessary to conserve cash flow and thereby do not recommend any dividend for the Financial Year ending 2013-14.

RESERVES

During the year ended March 31, 2014, the Company appropriated Rs. 586,172,738/towards the Statutory Reserves (Rs. 272,644,019/- in FY 2012-13) in accordance with Section 45-IC of the Reserve Bank of India Act, 1934.

CAPITAL ADEQUACY

As against the minimum Capital Adequacy Ratio (CRAR) of 15% prescribed by Reserve Bank of India for Non-Banking Financial Companies (NBFCs), the Company has the CRAR of 19.00 % as on March 31, 2014.

DIRECTORS

The Company as on July 30, 2014 has Smt. Arundhati Bhattacharya, Shri A. Krishna Kumar, Shri Dipankar Basu, Shri Anish D Shah and Shri Banmali Agrawala on the Board of Directors.

Following changes are being reported in the composition of Board of Directors since the last Report submitted to the Members.

Shri Pratip Chaudhuri resigned from the Board of the Company with effect from September 30, 2013 consequent to his retirement. Your Directors place on record their



sincere appreciation for the contribution made by Shri Pratip Chaudhuri during his tenure on the Board of the Company.

Smt. Arundhati Bhattacharya was appointed as Director (nominee of State Bank of India) and Chairman of the Company with effect from October 25, 2013.

The details of the 6 Board meetings held, in accordance with the applicable guidelines and rules, during the year ending March 31, 2014 are as follows:

S. No.	Name of Directors/ Member	DIN	Status	No. of Meetings Attended
1.	Smt Arundhati Bhattacharya	02011213	Chairman	1
2.	Shri A. Krishna Kumar	00871792	Director	3
3.	Shri Dipankar Basu	00009653	Director	4
4.	Shri Anish D Shah	02719429	Director	6
5.	Shri Banmali Agrawala	00120029	Director	3
6.	Shri Pratip Chaudhuri	00915201	Ex-Director Cessation w.e.f 30-09- 2013	2

COMPOSITION OF AUDIT COMMITTEE

The composition of the Audit Committee and the details of the 5 Audit Committee meetings held in accordance with the applicable guidelines and rules, during the year ending March 31, 2014 are as follows:

S. No.	Name of Directors/ Member	Status	No. of Meetings Attended
1	Shri Dipankar Basu	Chairman	4
2	Shri A Krishna Kumar	Member	3
3	Shri Anish D Shah	Member	5

COMPOSITION OF RISK MANAGEMENT COMMITTEE

The composition of the Risk Management Committee and the details of the 4 Risk Management Committee meetings held, in accordance with the applicable guidelines and rules, during the year ending March 31, 2014 are as follows:

S. No.	Name of Directors/ Member	Status	No. of Meetings Attended
1	Shri Dipankar Basu	Chairman	3
2	Shri A Krishna Kumar	Member	2
3	Shri Anish D Shah	Member	4

COMPOSITION OF NOMINATION COMMITTEE

The composition of the Nomination Committee and the details of the 2 Nomination Committee meetings held, in accordance with the applicable guidelines and rules, during the year ending March 31, 2014 are as follows:

S. No.	Name of Directors/ Member	Status	No. of Meetings Attended
1	Shri Dipankar Basu	Chairman	2
2	Shri A Krishna Kumar	Member	1
3	Shri Anish D Shah	Member	2

COMPOSITION OF CORPORATE SOCIAL RESPONSIBILITY COMMITTEE

In the Board Meeting held on June 13, 2014, the Corporate Social Responsibility (CSR) Committee of the Board of Directors of the Company was constituted comprising of the following members of the Board of Directors:

- (i) Shri Dipankar Basu;
- (ii) Shri A. Krishna Kumar;
- (iii) Shri Banmali Agrawala

The terms of reference of CSR Committee include the following:

- a. To formulate and recommend to the Board, a CSR policy which shall indicate the activities to be undertaken by the Company as per the Companies Act, 2013;
- b. To review and recommend the amount of expenditure to be incurred on the activities to be undertaken by the company;
- c. To monitor the CSR policy of the Company from time to time;
- d. Any other matter as the CSR Committee may deem appropriate after approval of the Board of Directors or as may be directed by the Board of Directors from time to time.

Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013

Pursuant to the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013 and subsequent notification of rules in this regard, the Company has adopted the Policy for Prevention, Prohibition and Redressal of Sexual Harassment of Women at Workplace.

Internal Complaint Committee formed under the Provisions of the Act comprises of Ms. Aparna Kuppuswamy – Presiding Officer, Mr. Manish Dewan, Ms. Nidhi Bhardwaj, Mr. Ugen Bhutia, and Ms Seema Misra Sinha as the members of the Committee.

CHANGE IN THE OFFICE OF CHIEF EXECUTIVE OFFICER

Shri Pallav Mohapatra exited the office of Manager and Chief Executive Officer of the Company with effect from July 8, 2014 and Shri Vijay Jasuja was appointed as Manager designated as Chief Executive Officer of the Company with effect from July 9, 2014 subject to shareholders approval in General Meeting.

Your Directors recommend appointment of Shri Vijay Jasuja as Manager designated as Chief Executive Officer of the Company.

REDEMTION OF DEBENTURES

Series 1, 848 Unsecured, Non-Convertible Debentures of Rs. 10,00,000/- each were redeemed on June 16, 2014.

AUDITORS

During the year under review, the office of the Comptroller and Auditor General of India (hereinafter referred to as "CAG") exercising the power conferred by sub - section (2) of Section 619 of the Companies Act, 1956, appointed M/s. Gandhi Minocha & CO., Chartered Accountants (Registration No. 00458N), as the Statutory Auditor of the Company for the financial year 2013-14. The Statutory Auditors' report is self-explanatory in nature and do not require any comments from Directors of the Company.

Also, a Supplementary Audit of the Company was conducted by Principal Director of Commercial Audits on behalf of CAG in accordance with Section 619(3)(b) and Section 619(4) of the Companies Act, 1956. CAG has issued one comment in its Report vide letter dated July 9, 2014. Following is the comment:-

"In view of the changed accounting policy [as per Note no. 41 (iv)] on treatment of Stale cheques including those issued for Credit balance refund (CBR), unidentified credits and other trade liabilities outstanding for more than three years, income booked in earlier years needs to be reversed/adjusted. Non reversal of previous years' income of Rs. 12.21 crore resulted in understatement of Other Current Liabilities and overstatement of Reserves and Surplus by Rs. 12.21 crore. Consequently, the disclosure under note no. 41 (iv) is also deficient and incorrect."

Company's response

The accounting policy to recognize the income for Stale cheques issued by the Company including those issued for Credit balance refund (CBR), unidentified credits lying in the books of account and Trade liabilities outstanding for more than three years was being followed & disclosed consistently by the Company in its Notes to Accounts for all the previous years. As there is no law & Accounting Standards for accounting of these cases hence the Company adopted this Policy for better Accounting, Reporting and Presentation of Financial Statements. All the income recognised and this accounting policy was duly audited in previous years.

However, the Company reviewed its old policy and changed it in 2013-14 in order to further improve its Accounting, Reporting and Presentation of Financial Statements. Management took the decision to change the policy to stop income recognition for these cases with immediate effect for 2013-14 onwards. The change and the impact for the Financial Year 2013-14 were clearly disclosed in notes to account.

As the changes were due to Policy change in current year, the reversal of income recognized as per the approved Policies applicable in previous years would have not been appropriate which were duly audited and approved in those previous years.

Company has also submitted above facts to the Office of The Principal Director of Commercial Audit & EX- Officio Member Audit Board-II for consideration.

Further, the Statutory Auditors for the Financial Year 2014-15 will be appointed by the Comptroller and Auditor General of India on such terms and conditions as CAG may prescribe.

CONSERVATION OF ENERGY, TECHNOLOGY ABSORPTION

While the business activity of the Company does not result in any material consumption of energy, still the Company is committed to continue its efforts towards the conservation of energy. Energy conservation and technology updates are a part of the ongoing processes in your Company.

FOREIGN EXCHANGE EARNINGS AND OUTGO

During Financial Year 2013-14, the Company incurred foreign currency expense of an amount of 159,391,982/- on professional fees, travelling and other expenses (2012-13: Rs. 134,594,645/-).

The dividend remitted during the year 2013-14 in foreign currency was NIL (2012-13: Nil). The foreign exchange earnings during the year 2013-14 were Rs. 25,420,992/-(2012-13: Rs. 105,164,666/-)."

CORPORATE GOVERNANCE

Your Company has a strong and committed corporate governance framework, which encompasses policies, processes and people, by directing, controlling and managing activities with objectivity, transparency and integrity.

Your Company is committed to ensure fair and ethical business practices, transparent disclosures and reporting. The focus of the Company is on statutory compliance, regulations and guidelines and ethical conduct of business throughout the organization with primary objective of enhancing stakeholder's value while being a responsible corporate citizen.

CREDIT RATING

Your Company continues to enjoy the highest ratings of A1+ and AAA from rating agencies CRISIL and ICRA respectively for its long term borrowing programme and A1+ from CRISIL for its short term borrowing programme.

RISK MANAGEMENT AT SBI CARDS

Your Company has laid down policies and procedures for addressing the various risks associated with the Company's business.

PARTICULARS OF EMPLOYEES

Your Directors would like to place on record their sincere appreciation of the contributions made by employees of your Company at all levels. The information required under the provisions of Section 217 (2A) of the Companies Act, 1956 is given as a Statement included with this Report.

PUBLIC DEPOSITS

The Company has not accepted any deposits from the public as defined in the Non-Banking Financial Companies (Reserve Bank of India) Directions, as amended to date.

DIRECTORS RESPONSIBILITY STATEMENT

Pursuant to Sec 217 (2AA) of the Companies Act, 1956 the Directors place on record the following statements:

- that in the preparation of the Annual Accounts, the applicable accounting standards had been followed along with proper explanation relating to material departures;
- that the Directors had selected such accounting policies and applied them
 consistently and made judgments and estimates that are reasonable and prudent
 so as to give a true and fair view of the state of affairs of the Company at the end of
 the financial year and of the profit or loss of the Company for that period;
- that the Directors had taken proper and sufficient care for the maintenance of adequate accounting records in accordance with the provisions of this Act for safeguarding the assets of the Company and for preventing and detecting fraud and other irregularities;
- that the Directors had prepared the annual accounts on a going concern basis.

ACKNOWLEDGEMENT

Your Directors wish to thank the Reserve Bank of India, Company's Bankers, customers, employees and collaborators for their valuable assistance, support and cooperation.

Date: 30-07-2014

Place: Mumbai

For and on behalf of the Board

CHAIRMAN DIN: 02011213

A. Bualeadlaye

9

Annexure to the Directors' Report inaccordance with the Companies (Particulars of Employees) Rules, 1975

Last Employment	GE Capital Business Process Management Services Private	GE Capital Business Process Management Services Private	GE Money
Date of Commen cement of Employ ment	1-Apr-08 G B B Pr M S S E	1-Oct-11 G Br Pr Sc Sc Li	1-Apr-09 G
Shar ehol ding %	NA	NA	NA
Ex per jen ce (Ye ars)	21	22	18
Qualificati on and Age	IHM, Calcutta, 41 years	BE Mechanical MBA from IIM, 47 years	BSc Chem (H)+ Master of Finance and control, 43
Remuner ation per Annum (Rs.)	8,872,850	8,974,000	9,643,630
Nature of Employment , whether contractual or otherwise and other Terms and	Full Time Employee (FTE), other terms and conditions as per letter of appointment	Full Time Employee (FTE), other terms and conditions as per letter of appointment	Full Time Employee (FTE), other terms and conditions as per letter of appointment
Relation with any director /CEO of the Compan	NA	V N	- V V
Designat ion and Nature of Duties	Vice President - Sales	Vice President - Sales	Chief Risk Officer, SBI Cards
	Amit Batra	Manish Dewan	Aparna Kuppuswam y
No.	-	N	m

	1					_	_	_	_	_			_		-		_
1-Jun-11 GE Capital	Services India							American	Express								
1-Jun-11								22-Oct-	12								
NA					60			NA	350				7,000				
17								21									
BCOM(H)+	Marketing	Science	from	Institute of	Marketing	& Mgt, 44	years	B.Tech	from	Indian	School Of	Mines, LLB	from DU,	PGDBM	from IIM,	Bangalore,	42 years
7 450 750	067,404,7		405						7,928,000								
Full Time	(FTE), other	terms and	conditions as	per letter of	appointment			Full Time	Employee	(FTE), other	terms and	conditions as	per letter of	appointment			
NA								NA									
Vice	- Sales							Vice	President	1	Marketin	5 .0					
Tarun Vice Mehndiratta President								Girish	Budhiraja								
4								ις									



संख्या / No. : एम रु तो-ग्रिमी हुन ग्रिन ११८ । १८८ | १८८ । १८८ । १८८ | १८८ । १८८ | १८८ । १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ | १८८ |

INDIAN AUDIT & ACCOUNTS DEPARTMENT OFFICE OF THE PRINCIPAL DIRECTOR OF COMMERCIAL AUDIT & EX-OFFICIO MEMBER, AUDIT BOARD - II. NEW DELHI

दिनांक / DATE 9 - 7 - 2 c | 4

तेवा म

मुख्य कार्यकारी अधिकारी
एस.बी.आई कार्डस एंड पेमेन्टस सर्विसिस लि0
टावर इनफिनिटी, टावर - सी
ब्लाक-2, बिल्डिगं-3 डी एल एफ साईबर सिटी
गुडगॉव-122 002

विषय- कंपनी अधिनियम 1956 की धारा 619 (4) के अधीन 31 मार्च 2014 को समाप्त वर्ष के लिए एस.बी.आई कार्डस एंड पेमैन्ट्स सर्विसिस लि0, के लेखों पर भारत के नियंत्रक एंव महालेखापरीक्षक की टिप्पणियाँ।

महोदय,

में कम्पनी अधिनियम 1956 की धारा 619 (4) के अधीन 31 मार्च 2014 को समाप्त हुए वर्ष के लिए एस.बी.आई कार्डस एड पेमैन्टस सर्विसिस लि0, के वार्षिक लेखों पर भारत क नियम्रक एवं महालेखापरीक्षक की टिप्पणियाँ अग्रेषित करती हूँ। इन टिप्पणियाँ को कम्पनी की वार्षिक रिपार्ट में प्रकाशित किया जाए।

(सुपर्णा देव) ११७११

प्रधान निदेशक वाणिज्यिक लेखा परीक्षा एवं पदेन सदस्य, लेखा परीक्षा बोर्ड-।। नई दिल्ली

सलग्नकः- यथोपरि

COMMENTS OF THE COMPTROLLER AND AUDITOR GENERAL OF INDIA UNDER SECTION 619(4) OF THE COMPANIES ACT, 1956 ON THE ACCOUNTS OF SBI CARDS AND PAYMENT SERVICES PRIVATE LIMITED FOR THE YEAR ENDED 31 MARCH 2014.

The preparation of financial statements of SBI Cards and Payment Services Private Limited for the year ended 31 March 2014 in accordance with the financial reporting framework prescribed under the Companies Act, 1956 is the responsibility of the management of the Company. The Statutory Auditors appointed by the Comptroller and Auditor General of India under Section 619(2) of the Companies Act, 1956 are responsible for expressing opinion on these financial statements under section 227 of the Companies Act, 1956 based on independent audit in accordance with the Standards on Auditing prescribed by their professional body, the Institute of Chartered Accountants of India. This is stated to have been done by them vide their Audit Report dated 20 April, 2014.

I, on behalf of the Comptroller and Auditor General of India, have conducted a supplementary audit under section 619(3) (b) of the Companies Act, 1956 of the financial statements of SBI Cards and Payment Services Private Limited for the year ended 31 March 2014. This supplementary audit has been carried out independently without access to the working papers of the Statutory Auditor and is limited primarily to the inquiries of the Statutory Auditor and the Company personnel and a selective examination of some of the accounting records. Based on my supplementary audit, I would like to highlight the following significant matters under section 619(4) of the Companies Act, 1956 which have come to my attention and which in my view are necessary for enabling a better understanding of the financial statements and the related Audit Report.

(A) Balance sheet

Equity and Liabilities Current Liabilities Other Current Liabilities: ₹ 201.10 erore

In view of changed accounting policy (as per note no, 41 (iv)) on treatment of stale cheques including those issued for Credit Balance Refund (CBR), unidentified credits and other trade liabilities outstanding for more than three years, income booked in earlier years needs to be reversed/adjusted. Non-reversal of previous years' income of ₹12.21 crore resulted in

understatement of Other Current Liabilities and overstatement of Reserves and Surplus by ₹12.21 erore.

Consequently, the disclosure under note no. 41 (iv) is also deficient and incorrect

For and on behalf of the Comptroller and Auditor General of India

(Suparna Deb)

Principal Director of Commercial Audit & Ex-officio Member, Audit Board-II

New Delhi

Place: New Delhi Date: 9-7-2014



Ref. No.

GANDHI MINOCHA & CO.

CHARTERED ACCOUNTANTS

Office: # B-6, Shakti Nagar Extension, Near Laxmi Bai College, Delhi-110 052

Phone: 011-27303078, 42273690 | Fax: 011-27308800

E-mail: gandhica@yahoo.com

Date:	
Date.	**********

INDEPENDENT AUDITORS' REPORT

To the Members of SBI Cards and Payment Services Private Limited

Report on the Financial Statements

We have audited the accompanying financial statements of SBI Cards and Payment Services Private Limited ("the Company"), which comprise the Balance Sheet as at March 31, 2014, and the Statement of Profit and Loss and Cash Flow Statement for the year then ended, and a summary of significant accounting policies and other explanatory information.

Management's Responsibility for the Financial Statements

Management is responsible for the preparation of these financial statements that give a true and fair view of the financial position, financial performance and cash flows of the Company in accordance with the Accounting Standards notified under the Companies Act 1956 ("the Act") read with the general circular 15/2013 dated 13th September 2013 of the Ministry of Corporate Affairs in respect of the section 133 of the Companies Act 2013. This responsibility includes the design, implementation and maintenance of internal control relevant to the preparation and presentation of the financial statements that give a true and fair view and are free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with the Standards on Auditing issued by the Institute of Chartered Accountants of India. Those Standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the Company's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the control of the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the control of the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the control of the purpose of expressing an opinion on the effectiveness of the entity's internal control.

appropriateness of accounting policies used and the reasonableness of the accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion and to the best of our information and according to the explanations given to us, the financial statements give the information required by the Act in the manner so required and give a true and fair view in conformity with the accounting principles generally accepted in India:

- (a) in the case of the Balance Sheet, of the state of affairs of the Company as at March 31, 2014;
- (b) in the case of the Statement of Profit and Loss, of the profit for the year ended on that date; and
- (c) in the case of the Cash Flow Statement, of the cash flows for the year ended on that date.

Emphasis of the Matter

In our opinion and to the best of our information and according to the explanations given to us, the financial statements give the information required by the Act in the manner so required and give a true and fair view in conformity with the accounting principles generally accepted in India:

- (a) Note No. 39 regarding the effect of adjustment, if any arising from the process of resolution of differences pertaining to accounts receivables and from the process of reconciliation of year end balances of Loans and advances.
- (b) Note No. 41 on change of Accounting Policy is having the following impacts

Particular	Impact on profitability				
	Decrease	Increase			
Increase in provision on advances on account of change in NPA classification (refer note 41(i))	10,59,62,688.00	0			
Decrease in interest and fees income consequential to change in NPA classification (refer note 41(ii))	15,10,15,822.00	0			
Increase in Provision rate on standard assets (refer note 41(iii))	6,49,26,481.00	0			
Non recognition of income from Stale cheques including CBR Credits etc. outstanding for more than three years					
(refer note 41(iv))	1,23,86,760.00	0			
Total (Rs)	33,42,91,751.00	0			

Report on Other Legal and Regulatory Requirements

- 1. As required by the Companies (Auditor's Report) Order, 2003 ("the Order") issued by the Central Government of India in terms of sub-section (4A) of section 227 of the Act, we give in the Annexure a statement on the matters specified in paragraphs 4 and 5 of the Order.
- 2. As required by section 227(3) of the Act, we report that:
 - a. we have obtained all the information and explanations which to the best of our knowledge and belief were necessary for the purpose of our audit;
 - b. in our opinion proper books of account as required by law have been kept by the Company so far as appears from our examination of those books.
 - c. the Balance Sheet, Statement of Profit and Loss, and Cash Flow Statement dealt with by this Report are in agreement with the books of account.
 - d. in our opinion, the Balance Sheet, Statement of Profit and Loss, and Cash Flow Statement comply with the Accounting Standards notified under the Companies Act, 1956 read with the General Circular 15/2013 dated 13th September 2013 of Ministry of Corporate Affairs in respect of section 133 of the Companies Act, 2013;
 - e. On the basis of written representation received from the directors as on March 31, 2014, and taken on record by the Board of Directors, none of the directors is disqualified as on March 31, 2014 from being appointed as director in terms of clause (g) of sub-section (1) of section 274 of the Companies Act, 1956.
 - f. Since the Central Government has not issued any notification as to the rate at which the cess is to be paid under section 441A of the companies Act, 1956 nor has it issued any Rules under the said section, prescribing the manner in which such cess is to be paid, no cess is due and payable by the Company.

FOR GANDHI MINOCHA & CO CHARTERED ACCOUNTANTS FRN 00458N

MNOC

PLACE: Delti DATED: 201414

> MANOJ BHARDWAJ (PARTNER) M.NO. 098606

Annexure to Independent Auditors' Report (Referred to in our report of even date)

- i) In respect of fixed assets:
 - (a) The Company has maintained proper records showing full particulars including quantitative details and situation of its fixed assets.
 - (b) The company has a regular programme of physical verification of its fixed assets by which all fixed assets are verified once in a period of three years. In our opinion, this periodicity of physical verification is reasonable having regard to size of the company and the nature of its assets. No material discrepancies were noticed on such physical verification.
 - (c) According to the information and explanations given to us, the Company has not disposed off any substantial part of its fixed assets during the year.
- ii) The company does not hold any physical inventories. Thus paragraph 4(ii) of the order is not applicable.
- iii) (a) The Company has granted unsecured loans in form of credit cards to five directors who are parties covered in the register maintained under section 301 of the Companies Act, 1956. The maximum amount outstanding during the year was Rs 745,383/- and the year-end balance of such loans was Rs 151,568/-. The Company has not granted any loans, secured or unsecured, to companies covered in the register maintained under section 301 of the Companies Act, 1956. According to the information and explanations given to us, we are of the opinion that there are no firms covered in the register maintained under section 301 of the companies act, 1956.
 - (b) In our opinion, the rate of interest and other terms and conditions on which credit cards have issued to parties covered in the register maintained under section 301 of the companies act, 1956 are not, prima facie, prejudicial to the interest of the company.
 - (c) In case of loans granted to parties listed in the register maintained under section 301 of the companies act, 1956, the borrower has been regular in repaying the principal amounts as stipulated and the payment of interest.
 - (d) There is no overdue amount of more than one lakh in respect of the parties listed in the register maintained under section 301.
 - (e) The Company has taken loan from one bank which is party covered in register maintained under section 301 of the Companies act, 1956. The maximum amount outstanding during the year was Rs 35,433,736,463/- and the year-end balance of such loans was Rs 33,471,472,611/-.
 - (f) In our opinion the rate of interest and other terms and conditions on which loans have been taken from parties listed in the register maintained under section 301 of the Companies act, 1956 are not, prima facie, prejudicial to the interest of the Company.

- (g) In the case of loan taken from parties listed in the register maintained under section 301, the company has been regular in repaying the principal amounts as stipulated and in the payment of Interest.
- iv) In our opinion and according to the information and explanations given to us, there is an adequate internal control system commensurate with the size of the Company and the nature of its business with regard to purchase of fixed assets and for the sale of services. The operations of the company do not involve purchase of inventory and sale of goods. Further on the basis of our examination of the books and records of the Company, and according to the information and explanations given to us, we have neither come across nor have been informed of any continuing failure to correct major weaknesses in the internal control systems.
- v) According to the information and explanations given to us, we are of the opinion that the particulars of contract or arrangements referred to in section 301 of the Companies Act, 1956 have been entered in the register maintained under that section.
 - In our opinion and as per the information & explanation given to us, the transactions made in pursuance of contracts and arrangements referred to in (a) above and exceeding the value of Rs 5 lakhs with a party during the year are for specialized requirements of the company for which alternative sources are not available to obtain comparable quotations. Accordingly we are unable to comment upon the reasonableness or otherwise thereof.
- vi) According to the information and explanations given to us, the Company has not accepted any deposits from public during the year within the meaning of sections 58A and 58AA or any other relevant provisions of the Companies Act, 1956 and the Companies (Acceptance of Deposits) Rules 1975.
- vii) According to the information and explanations given to us, the Company has outsourced its internal audit to an outside agency specifying the areas to be covered during the year. The internal audit system of the Company is generally commensurate with size and nature of its business.
- viii) The Central Government has not prescribed the maintenance of cost records under section 209(1)(d) of the Companies act, 1956 for any of the services rendered by the Company.
- ix) (a) According to information & explanations given to us and on the basis of our examination of the records of the Company, amounts deducted/accrued in the books of account in respect of the undisputed statutory dues including Provident fund, Employees State Insurance, Income tax, Sales-tax, Wealth tax, Service tax, Customs duty, Cess and material statutory dues have been generally regularly deposited during the year by the Company with the appropriate authorities. As explained to us, the Company did not have any dues on account of Investor Education and Protection Fund and Excise Duty.
 - (b) According to the information and explanations given to us, no undisputed amounts payable in respect of Provident Fund, Employees State Insurance, Income Tax, Sales Tax, Wealth Tax, Service Tax, Customs Duty, Cess and other material statutory dues outstanding as at March 31, 2014 for a period of more than six months from the date they become payable.

(c) According to the information and explanations given to us, the particulars of Income Tax & Service Tax which have not been deposited on account of dispute are as under:

Name of the Statue	Nature of the Dues	Amount (Rs.)	Period to which the amount relates	Forum where dispute is pending
Income Tax	Disallowance of Expenses	43,594,967.00	A. Y. 2002-03	Commissioner of Income Tax(Appeal)
Income Tax	Disallowance of Expenses	9,119,784.00	A. Y. 2004-05	Commissioner of Income Tax(Appeal)
Service Tax	Service Tax demand on Interchange Income	215,173,542.00	F.Y. 2001-02 to 2005-06	Customs, Excise and Service tax appellate Tribunal
Service Tax	Service Tax demand on Incentive Income	15,414,991.00	F.Y. 2003-04 to 2006-07	Customs, Excise and Service tax appellate Tribunal
Service Tax	Service Tax demand on Incentive Income	3,843,078.00	F.Y. 2007-08 to 2008-09	Commissioner of Central Excise (Appeals)
Service Tax	Service Tax demand on Incentive Income	1,954,280.00	F.Y. 2009-10	Customs, Excise and Service tax appellate Tribunal
Service Tax	Denial of Cenvat credit in proportion of income derecognized and Denial of Cenvat credit on certain input services	132,653,046.00	F.Y. 2009-10	Customs, Excise and Service tax appellate Tribunal
	TOTAL	421,753,689.00		

- X) The accumulated losses of the company are less than 50% of Net Worth as at March 31, 2014. The company has not incurred any cash losses during the financial year covered by our audit and the immediately preceding financial year.
- xi) According to the records of the Company examined by us and the information and explanations given to us, the Company has not defaulted in repayment of dues to banks or debenture holders. The Company has not taken any loans from financial institutions.
- According to the information and explanations given to us, the Company has not granted any loans and advances on the basis of security by way of pledge of shares, debentures and other securities.
- xiii) In our opinion and according to information and explanation given to us, the Company is not a chit fund or a Nidhi/mutual benefit fund/ society. Therefore, provisions of clause (xiii) of Paragraph 4 of the Order are not applicable to the Company.

- is not regularly dealing or trading in shares, securities, debentures and other investments. Accordingly, the provisions of clause (xiv) of the Paragraph 4 of the Companies (Auditors' Report) Order 2003 are not applicable to the Company. However during the year the company has parked its surplus funds in units of mutual funds.
- In our opinion and according to the information and explanations given to us, the Company has not given guarantees for loans taken by others from banks or financial institutions.
- As per information and explanation given to us, the company has not raised any Term Loan during the year.
- According to the information and explanations given to us and on an overall examination of the Balance Sheet of the Company, we report that funds raised on short-term basis have not been used for long-term investment.
- xviii) According to the information and explanations given to us, the Company has not made any preferential allotment of shares to parties and companies covered in the register maintained under section 301 of the Companies Act, 1956.
- According to information and explanation given to us, debentures issued by the company are unsecured and do not require creation of charge.
- The Company has not raised any money by way of public issue during the year. Therefore, provisions of clause (xx) of Paragraph 4 of the Companies (Auditors' Report) Order 2003 are not applicable to the Company.
- According to information and explanation given to us by the management, certain instances of customer frauds on the Company have been reported during the year. As informed, these primarily relate to fraudulent usage of credit cards issued by the company. The total amount involved in these frauds was Rs 25,109,525/- (previous Year Rs. 18,389,546/-).

FOR GANDHI MINOCHA & CO CHARTERED ACCOUNTANTS

FRN: 00458N

PLACE: DELHI

DATED: JOININ

ANOJ BHARDWAY

(PARTNER) M.NO. 098606



GANDHI MINOCHA & CO.

CHARTERED ACCOUNTANTS

Office: # B-6, Shakti Nagar Extension, Near Laxmi Bai College, Delhi-110 052

Phone: 011-27303078, 42273690 | Fax: 011-27308800

E-mail: gandhica@yahoo.com

Ref. No	Date:
	LP-48-401 11111111111111111111111111111111111

Non-Banking Financial Companies Auditors' Report

The Board of Directors
SBI Cards and Payment Services Pvt. Ltd,
DLF Infinity Towers,
11th Floor,
Gurgaon-India

Dear Sir,

Subject:-Non Banking financial Companies Auditors Report (Reserve Bank) Directions

In addition to our report made under section 227 of Companies Act, 1956 (1 of 1956) on the Accounts of SBI Cards & Payment Services Private Limited ("The Company") for the year ending 31st March 2014 and as required by the Non-banking financial Companies Auditors Report (Reserve Bank) Directions, 1998 issued by Reserve Bank of India on the matters specified in Para 3 & 4 of the said Directions to extent applicable to the Company, we report that:

- 1. The Company had applied for Registration as provided in Section 45 IA of the Reserve Bank of India Act 1934 (2 of 1934) and has been granted certificate of registration (COR) by Reserve Bank of India on 06-10-1998 having registration number 14.01328.
- 2. According to the information & explanation given to us, the company is entitled to continue to hold COR in terms of its Assets/Income pattern as on 31st March 2014.
- 3. The Board Directors have passed the resolution not to accept public deposit during the year 1st April 2013 to 31st March 2014 as its board meeting held on 20th April 2013, accordingly company has not accepted any public deposit during the financial year ended 31st March 2014.
- 4. In our opinion and to the best of our information and according to explanation given to us, the Company has complied, in all material respect, with the prudential norms relating to income recognition, accounting standards, assets classification and Provisioning for Bad & doubtful debts as applicable to it in terms of Non-Banking Financial (Non Deposit Accepting or Holding) Companies Prudential Norms (Reserve Bank) Directions 2007.

- 5. The Capital Adequacy Ratio as at 31st March 2014 as disclosed in the notes to Accounts has been correctly arrived at 19.00 % which is compliance with the minimum CRAR prescribed by the Reserve Bank of India: and
- 6. The Company has yet to furnish RBI the annual settlement of capital fund, risk assets/exposure and risk asset ratio (NBS 7). Due Date for filing the return is 30th June 2014.

The Report has been prepared by Gandhi Minocha & Company & Co., under the requirement of Non-Banking Financial Company Auditor reports (Reserve Bank) Direction and is prepared solely for the purpose of providing selected information as required by the said directions. This report is not intended for the general circulation or Publication and is not to be duplicated for any purpose without prior written consent.

FOR GANDHI MINOCHA & CO CHARTERED ACCOUNTANTS

MINOC

FRN: 00458N

PLACE: Delm' DATED: 20 14/14

> MANOJ BHARDWAJ (PARTNER) M.NO. 098606

SBI Cards & Payment Services Pvt. Ltd Balance Sheet as at 31 March 2014

	Note no.	As at 31 March 2014	As at 31 March 2013
EQUITY AND LIABILITIES		31 Matth 2014	31 Mai Ci 2013
Shareholders' funds			
Share capital	2	7,850,000,020	7,850,000,02
Reserves and surplus	3	(390,237,548)	(3,320,039,53
_		7,459,762,472	4,529,960,48
lon-current liabilities			
ong-term borrowings	4	1,407,281,347	2,254,200,29
ong-term provisions	5	214,069,018	159,911,36
		1,621,350,365	2,414,111,65
urrent liabilities			
hort-term borrowings	6	34,319,472,611	25,780,658,91
rade payables	7	83,388,609	166,828,71
Other current liabilities	8	2,010,978,981	767,148,98
hort-term provisions	9 _	1,753,433,534	1,272,977,80
		38,167,273,735	27,987,614,41
		47,248,386,572	34,931,686,55
SSETS on-current assets			
ixed assets			
Tangible assets	10	14,007,177	11,872,19
Intangible assets	11	-	•
	-	14,007,177	11,872,19
eferred tax asset (net)	12	-	
ong-term loans and advances	13	5,538,417,664	3,891,735,38
urrent assets			
urrent investments	14	-	_
ash and cash equivalents	15	1,521,373,969	836,677,02
nort-term loans and advances	16	39,544,020,720	29,698,105,15
ther current assets	17	630,567,042	493,296,800
	-	41,695,961,731	31,028,078,98
	_	47,248,386,572	34,931,686,555

As per our report of even date.

The accompanying notes are an integral part of the financial statements

For Gandhi Minocha & Co

Chartered Accountants OC

Firm Registration No.: 0004581

Partner Membership No.: 98006

Place:

Date:

For and on behalf of the Board of Directors of SBI Cards and Payment Services Private Limited

02719429

Place: Mumbry Date: 15-04-2014

00009653

SBI Cards & Payment Services Pvt. Ltd Statement of Profit and Loss for the quarter ended 31 March 2014

(Amounts in Indian Rupees)

	Note no.	For the Year Ended 31 Mar' 2014	For the Year Ended 31 Mar' 2013
INCOME	<u> </u>		
Revenue from operations	18	14,393,862,947	10,066,984,974
Other income	19	806,887,432	525,278,253
Total Income		15,200,750,379	10,592,263,227
EXPENDITURE			
Employee benefit expenses	20	546,627,047	450,047,918
Finance cost	21	3.032.593.519	2,101,041,560
Depreciation and Amortisation expenses		7,070,649	7,457,344
Operating and other expenses	22	6,897,648,991	5,463,074,145
Bad debts written off / Provision for doubtful debt (Including Reversal of last year BD Provision Rs. 22,969,080 in Current Y	ear)	1,798,341,579	1,215,559,997
Total expenses		12,282,281,785	9,237,180,964
Profit before tax & prior period items		2,918,468,594	1,355,082,263
Prior Period Item - Interest on income tax refunds		12,395,098	•
Profit before tax		2,930,863,692	1,355,082,263
Tax expense			
Current tax charge / (credit)		807,263,723	177,903,229
Current tax charge / (credit) - previous year		4,295,595	-
MAT Credit		(807,263,723)	(186,041,065)
MAT Credit - previous year		(4,295,595)	*
Profit for the period from Continuing Operations		2,930,863,692	1,363,220,099
Carnings per equity share (par value Re. 10 per share)			
- Basic		3.73	1.74
- Diluted		3.73	1.74

Significant accounting policies & Notes to accounts

The accompanying notes are an integral part of the financial statements

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00009653

As per our report of even date.

For Gandhi Minocha & Go

Chartered Accountants NO (Firm Registration No.: 000458)

Mahoj Bhariiyaj

Partner
Membership No. 9860

Place: Date: For and on behalf of the Board of Directors of SBI Cards and Payment Services Private Limited

Director

02719129

29

Place: Mumber Date: 15-04-2014

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SBI CARDS AND PAYMENT SERVICES PRIVATE LIMITED Cash Flow Statement for the year ended 31st March 2014

	For the Year Ended	ounts in Indian Rupees For the Year Ended
	31 Mar' 2014	31 Mar' 2013
A. CASH FLOW FROM OPERATING ACTIVITIES		
Profit/(loss) before tax	2,930,863,692	1,355,082,263
Adjustments for :		
Depreciation	7,070,649	7,457,344
(Profit)/ Loss on sale of assets (net)	(362,801)	119,064
Employees stock options	(1,061,704)	1.485,758
Liabilities written back	(3,313,348)	(20,596,206
FBT write off	1,517,373	(,,
Bad debts written off / provision for doubtful debts	1,798,341,579	1,215,559,997
Provision for doubtful advances	266,952	(7,696,742
Unamortised card acquisition costs	(54,187,184)	(73,919,331
Unamortised membership fees and subvention income	26,725,983	105,571,428
Profit on sale of Investment	(7,709,658)	(9,827,787
Debenture issue expenses expensed off during the year	973,967	968,015
Amortisation on commercial papers	2,313,228,421	1,307,733,636
Commercial Paper Issuing Cost	29,069,507	19,294,815
Interest on debentures	227,959,753	204,415,479
Interest on short term borrowing Including CC and OD	461,361,871	568,629,615
Foreign exchange loss (net)	4,119,875	3,761,643
Operating profit before working capital changes	7,734,864,927	4,678,038,991
Changes in Assets & Liabilities:		
(Increase)/ decrease in current assets		
- Loans and advances	(12,549,833,214)	(12,509,145,166)
Increase/ (decrease) in current liabilities and provisions		
Current liabilities	1,144,062,345	117,677,257
- Provisions	459,029,604	510,533,920
Cash from/ (used) in operations	(3,211,876,338)	(7,202,894,998)
Fringe benefit tax		
Încome-tax paid	(763,687,096)	(174,854,911)
Net cash generated/ (used) in operating activities	(3,975,563,434)	(7,377,749,909)
B. CASH FLOW FROM INVESTING ACTIVITIES		
Purchase of fixed assets (except assets taken on lease)	(695,898)	(515,024)
Investment purchased	(14,010,000,000)	(12,750,000,000)
Investment sold	14,017,709,658	12,759,827,787
Dividend received from other investments		
Sale of assets	3,377,017	3.078,832
Net cash from investing activities	10,390,777	12,391,595
C. CASH FLOW FROM FINANCING ACTIVITIES		
Secured Loans raised during the year	23,500,000,000	11,050,000,000
Secured Loans repaid during the year	(16,000,000,000)	(25,140,000,000)
ash credit raised/ (repaid) during the year	3,058,718,979	15,987,517,798
nterest paid on Short term loans	(461,361,871)	(615,340,985)
Finance Lease paid during the year	(9,574,303)	(8,017,340)
Debentures issued during the year	4.5	500,000,000
nterest paid on debentures	(227,710,000)	(180,698,932)
Commercial Papers raised during the year	112,468,866,300	79,855,999,750
Commercial Paper Issuing Cost	(29,069,507)	(19,294,815)
Commercial Papers (repaid) during the year	(117,650,000,000)	(73,550,000,000)
let cash from/ (used) in financing activities	4,649,869,598	7,880,165,476
D. Net increase / (decrease) in cash and cash equivalents (A+B+C)	684,696,941	514,807,162
ash and cash equivalents as at the beginning of the year (Refer to Note no. 15)	836,677,028	321,869,866
ash and cash equivalents as at the end of the year (Refer to Note no. 15)	1,521,373,969	836,677,028
	684,696,941	514,807,162





SBI CARDS AND PAYMENT SERVICES PRIVATE LIMITED Cash Flow Statement for the year ended 31st March 2014

(Amounts in Indian Rupees)

For the Year Ended 31 Mar' 2014 For the Year Ended 31 Mar' 2013

Note:

- 1. The cash flow statement has been prepared in accordance with the 'Indirect Method' as set out in the Accounting Standard (AS 3) on 'Cash Flow Statement' issued by the Companies (Accounting Standards), Rules, 2006.
- 2. Cash and cash equivalents includes cash in hand, balances with scheduled banks in current and deposit accounts (Refer to Note no. 15 of the notes to the
- 3. Cash and cash equivalents includes Rs.2,00,000 (Previous year Rs.1,00,000) under lien with the bank for guarantees issued to Tax Authorities and Rs.NIL (Previous year Rs.NIL) under lien with the Bank for Overdraft facility.

(Flevious year its. ivit) under nell with the Dank for Overtrait facility.	
4. Cash and cash equivalents include:	Amount (In Rs.)
Cash in hand	
Balance with Scheduled banks on	
- Current accounts	1,521,173,969
- Deposit accounts	
Cash and cash equivalents at the end of the year	1,521,173,969
Add: Fixed deposit with original maturity of more than 90 days	200,000
Cash and bank balances at the end of the year	1.521.373.969

As per our report of even cate For Gandhi Minocha & Co. Charter of Accountants

MILO

NEW DELHI

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Va.: 98606

Partner Membaring

Place: Date: For and on behalf of the Board of Directors of BBI Cards and Payment Services Private Limited

Director

02719429

Place: Mumberi Date: 15-04-2014

Mr. W Do

Notes forming part of the financial statements

Significant accounting policies and notes to accounts

Background

SBI Cards and Payment Services Private Limited ('the Company') is an unlisted non-deposit accepting systemically important non-banking financial company ('NBFC-ND-SI') registered with the Reserve Bank of India ('RBI'). The Company is a joint venture between State Bank of India and GE Capital Corporation, USA. The Company is engaged in issuing credit cards to consumers in India.

1. Significant accounting policies

a. Basis of preparation of financial statements

The financial statements of the Company are prepared under the historical cost convention, as a going concern and in accordance with the Companies (Accounting Standards) Rules, 2006 notified by the Central Government, Non-Banking Financial (Non-deposit Accepting or Holding) Companies Prudential Norms (Reserve Bank) Directions, 2007 ('Prudential Norms'), generally accepted accounting principles in India ('GAAP') and the provisions of the Companies Act, 1956, as applicable to the Company and applied consistently.

b. Use of estimates

The preparation of financial statements in conformity with the financial reporting framework applicable to the Company requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities, disclosure of contingent assets and liabilities as at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Examples of such estimates include provision for doubtful debts and estimated useful life of Tangible Assets. Actual results may differ from the estimates used in preparing the accompanying financial statements. Any changes in estimates are recognised prospectively.

c. Revenue recognition

(i) Interest income

Interest income on dues from credit card holders is recognised on accrual basis except for customers defaulting in payment of minimum amount due for a period exceeding 120 days, in respect of which income is recognised upon realisation. Income derecognised on customer accounts defaulting in payment of minimum amount due for a period exceeding 120 days is netted off from income.

(ii) Income from membership fees and services

- Joining membership fee and first annual fee is recognised over a period of one year as this more closely reflects the period to which the fee relates to.
- Interchange income is recognised on accrual basis.
- Interest & Subvention Income are recognised over the tenure of loans.
- All other service income/ fees are recorded at the time of occurrence of the respective events.
- (iii) Recovery from bad debts written off is recognised as income on the basis of actual realisations from customers.



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Notes forming part of the financial statements

Significant accounting policies and notes to accounts

d. Provision & write-off of non-performing assets

The accounts of the customers making payment of the minimum amount due on or before the due date of the billing cycle and for customers defaulting up to 120 days are classified as standard assets. Provision @ 25% is created for the principal amount outstanding for the customers in 120 to 180 days past due category. 100% provision is recognised in respect of receivables identified as cases of fraud & insolvent. Principal amount outstanding for the customers more than 180 days past due is written off.

e. Provision on Standard Assets

The company has created a Provision @ 0.40% on standard assets.

f. Expenditure

Expenses are recognised on accrual basis. Expenses incurred on behalf of other companies, for sharing personnel, etc. are allocated to them at cost and reduced from respective expense classifications. Similarly, expense allocation received from other companies is included within respective expense classifications.

i) Amortisation of card acquisition cost

The productive sales force compensation, card acquisition cost (sales service provider expenses, incentives related to card acquisition, credit investigation cost and application printing cost), consumption of plastic cards and delivery charges are amortised over a period of one year. In the opinion of the management, the period of one year more closely reflects the period to which the costs relates to.

ii) Miscellaneous expenditure

Expenditure on issue of debentures is amortised over the tenure of the debentures on the straight-line method.

g. Tangible Assets

Tangible Assets are stated at cost less accumulated depreciation. All costs related to the acquisition and installation of Tangible Assets are capitalised. Tangible Assets under construction, advances paid towards acquisition of Tangible Assets and cost of assets not ready for use before year-end, are disclosed as capital work-in-progress.

Intangible assets comprise purchase of software, recognised at cost and amortised over a period of 2 years, which represents the period over which the Company expects to derive the economic benefits from the use of the asset.

h. Depreciation & amortization

Depreciation or amortization is provided on the straight-line method at the rates specified in Schedule XIV of the Companies Act, 1956, or at the rates based on the useful life of the assets, whichever is higher. In case of addition during the month, depreciation or amortization is provided for the complete month in which the asset is put to use and in case of retiral, depreciation or amortization for the month of retiral is not considered. The depreciation rates used are as follows:

Description	Depreciation rate per annum (%)
Furniture and Fixtures	6.33
Furniture and fixtures - modular furniture	16.67
Plant and Machinery - office equipment	4.75
Computers	33.33





Notes forming part of the financial statements

Significant accounting policies and notes to accounts

Assets acquired under finance lease are depreciated over the lease term or useful life, whichever is shorter.

For assets given to employees under the Company Asset Scheme and to the deputees from State Bank of India, 90% of the original cost is charged off over the period of four years.

All other assets costing less than Rs. 5,000 are fully depreciated in the year of acquisition.

i. Impairment

Management periodically assesses using external and internal sources whether there is an indication that an asset may be impaired. Impairment occurs where the carrying value exceeds the present value of future cash flows expected to arise from the continuing use of the asset and its eventual disposal. The impairment loss to be expensed is determined as the excess of the carrying amount over the higher of the asset's net sales price or present value as determined above. An impairment loss is reversed if there has been a change in the estimates used to determine the recoverable amount. An impairment loss is recorded only to the extent that the asset's carrying amount does not exceed the carrying amount that would have been determined net of depreciation or amortisation, if no impairment loss has been recognised.

j. Finance Lease

Assets acquired under finance leases are recognised at the fair value of leased asset at inception of the lease. However, in cases where the fair value of the leased asset from the standpoint of the lessee exceeds the present value of minimum lease payments, the asset is recognised at the present value of the minimum lease payments. Lease payments are apportioned between the finance charges and the reduction of the outstanding liability. The finance charge is allocated to periods during the lease term at a constant periodic rate of interest on the remaining balance of the liability.

k. Income-tax expense

Income-tax expense comprises current tax, and deferred tax charge or credit (reflecting the tax effects of timing differences between accounting income and taxable income for the period). The deferred tax charge or credit and the corresponding deferred tax liabilities or assets are recognised using the tax rates that have been enacted or substantively enacted by the Balance Sheet date. Deferred tax assets are recognised only to the extent there is reasonable certainty that the assets can be realised in future; however, where there is an unabsorbed depreciation or carried forward loss under taxation laws, deferred tax assets are recognised only if there is a virtual certainty of realisation of such assets. Deferred tax assets are reviewed as at each Balance Sheet date and written down or written-up to reflect the amount that is reasonably/virtually certain (as the case may be) to be realised.

I. Transactions in foreign exchange

Foreign currency transactions are accounted for at the exchange rate prevailing on the date of the transaction. Exchange differences arising due to the differences in the exchange rate between the transaction date and the date of settlement of any monetary items are taken to the Profit and Loss Account.

Monetary assets and monetary liabilities denominated in foreign currency are translated at the exchange rate prevalent at the date of the Balance Sheet and resultant gain / loss, if any, is recorded as an income or any expense in the period in which they arise.

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m. Employee benefits

The Company's obligation towards various employee benefits as per Accounting Standards Employee Benefits, prescribed under the Companies (Accounting Standards) Rules, 2006 has been recognised as follows:

Notes forming part of the financial statements

Significant accounting policies and notes to accounts

Short-term employee benefits

All employee benefits payable/ available within twelve months of rendering the service are classified as short-term employee benefits. Benefits such as salaries, wages and bonus etc., are recognised in the Profit and Loss Account in the period in which the employee renders the related service.

Defined contribution plans

Contribution to Provident fund is defined contribution plan. Contribution to provident fund is deposited with the Regional Provident Fund Commissioner and charged to the Profit and Loss Account.

Defined benefit plans

Gratuity is a defined benefit plan. The present value of obligations under such defined benefit plan is determined, based on actuarial valuation carried out by an independent actuary using the Projected Unit Credit Method, which recognises each period of service as giving rise to additional unit of employee benefit entitlement and measure each unit separately to build up the final obligation.

The gratuity plan is funded through a Gratuity Trust administered by the Life Insurance Corporation of India. The contributions to the Trust are charged to the Profit and Loss Account.

The obligation is measured at the present value of estimated future cash flows. The discount rates used for determining the present value of obligation under defined benefit plans, is based on the market yields on Government securities as at the balance sheet date, having maturity periods approximating to the terms of related obligations.

Other long term benefits

Cost of long term benefit by way of accumulating compensated absences arising during the tenure of the service is calculated taking into account the pattern of availment of leave. In respect of encashment of leave, the defined benefit is calculated taking into account all types of decrements and qualifying salary projected up to the assumed date of encashment. The present value of obligations under such long term benefit plan is determined based on actuarial valuation carried out by an independent actuary using the Projected Unit Credit Method as at year end.

The obligation is measured at the present value of estimated future cash flows. The discount rates used for determining the present value of obligation under defined benefit plans, is based on the market yields on Government securities as at the balance sheet date, having maturity periods approximating to the terms of related obligations.

Treatment of actuarial gains and losses

Actuarial gains and losses are recognized immediately in the Profit and Loss Account. Gains or losses on the curtailment or settlement of any defined benefit plan are recognized when the curtailment or settlement occurs.

n. Provision for reward points redemption

The Company has a reward point program which allows card members to earn points based on spends through the cards that can be redeemed for discounts on retail merchandise and other gifts. The Company makes payments to its reward partners when card members redeem their points and creates provisions to cover the cost of future reward redemptions. The liability for reward points outstanding as at the year-end and expected to be redeemed in the future is estimated on the basis of an actuarial valuation.

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Notes forming part of the financial statements

Significant accounting policies and notes to accounts

o. Earnings per share

In accordance with Accounting Standard 20 prescribed under the Company's (Accounting Standards) Rules, 2006, basic earning per share is computed using the weighted average number of equity shares outstanding during the year. Diluted earning per share is computed using the weighted average number of equity and dilutive potential shares outstanding during the year, except where the results would be anti-dilutive.

p. Provisions, contingent liabilities and contingent assets

The Company creates a provision when there is present obligation as a result of a past event that probably requires an outflow of resources and a reliable estimate can be made of the amount of the obligation. A disclosure for a contingent liability is made when there is a possible obligation or a present obligation that may, but probably will not, require an outflow of resources.

Provisions are reviewed at each Balance Sheet date and adjusted to reflect the current best estimate. If it is no longer probable that an outflow of resources would be required to settle the obligation, the provision is reversed.

Contingent assets are not recognised in the financial statements. However, contingent assets are assessed continually and if it is virtually certain that an inflow of economic benefits will arise, the asset and related income are recognised in the period in which the change occurs.

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Notes forming part of the financial statements

Significant accounting policies and notes to accounts

2. Share Capital

	As at 31 March 2014	As at 31 March 2013
Authorised 1,000,000,000 (Prevoius year 1,000,000,000) equity shares of Rs.10 each	10,000,000,000	10,000,000,000
Issued, subscribed and fully paid-up 785,000,002 (Previous year 785,000,002) equity shares of Rs.10 each	7,850,000,020	7,850,000,020
Total	7,850,000,020	7,850,000,020

a) Shares held by holding/ultimate holding company and/or their subsidiaries/associates 471,000,002 (Previous year 471,000,002) equity shares of Rs.10 each fully paid are held by State Bank of India, the holding company.

b) Details of shareholders holding more than 5% shares of the Company

	As at 31 March 2014	As at 31 March 2013
Equity shares of Rs. 10 each fully paid up		
471,000,002 (Previous Year 471,000,002) held by State Bank of India	60%	60%
314,000,000 (Previous year 314,000,000) held by GE Capital Mauritius Overseas Investment	40%	40%
Total	100%	100%

c) Reconciliation between opening and closing share capital

	As at 31 March 2014	As at 31 March 2013
At the beginning of the year	7,850,000,020	7,850,000,020
Add: Issued during the year		-
At the end of the year	7,850,000,020	7,850,000,020

d) The company has only one class of equity share having par value of Rs.10 per share. Each holder of the equity share is entitled to one vote per share. In the liquidation of the company, the holders of the equity shares will be entitled to receive the remaining assets of the company, after distribution of all preferential amounts. However, no such preferential amount exist currently.



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Notes forming part of the financial statements

Significant accounting policies and notes to accounts

3. Reserve and Surplus

	As at	As at
C	31 March 2014	31 March 2013
General reserve		
At the beginning of the year	47,661,018	47,661,018
Add: Transferred from Profit and Loss Account	-	-
Less: Utilized During the year	-	<u> </u>
At the end of the year	47,661,018	47,661,018
Capital Reserve [(Share based employee compensation cost)]	ļ	
At the beginning of the year	5,476,556	3,990,798
Add: Share based Employee compensation cost for the year	-	1,485,758
Less: Utilized During the year	1,061,704	-
At the end of the year	4,414,852	5,476,556
Statutory reserve under Section 45-IC of		
the Reserve Bank of India Act, 1934 (Refer to note 35)	l í	
Opening balance	735,581,114	462,937,095
Add: Transferred from Profit and Loss Account @ 20%	586,172,738	272,644,019
At the end of the year	1,321,753,853	735,581,114
(Deficit)/ surplus in the Statement of Profit and Loss		
Balance at the beginning of the year	(4,108,758,224)	(5,199,334,304)
Add/ (less): Profit/ (loss) for the year	2,930,863,692	1,363,220,099
Less: Appropriations		-
Transfer to Statutory Reserves during the year	(586,172,738)	(272,644,019)
Balance at the end of the year	(1,764,067,271)	(4,108,758,224)
Total	(200 225 540)	/0.000.000.000
1 Utal	(390,237,548)	(3,320,039,536)

Share-Based Compensation (amounts in absolute)

As prescribed by the Guidance Note on Accounting for Employee Share-based Payments issued by Institute of Chartered Accountants of India and related interpretations, the Company applies the fair value based method of accounting to account for stock options and restricted stock units issued by General Electric Company, USA, to the employees of the Company. The fair market value of such instruments is recognised as an expense over the period in which the related services are received. Accordingly, fair value of the stock options and restricted stock units is amortised on a straight-line basis over the vesting period of the stock options and stock appreciation rights.

GE Stock options

Employees of the Company are entitled to shares of General Electric Company, USA, under an equity-settled share-based compensation plan. Details of these plans are given below.

The General Electric Company, USA, adopted the 2007 Long-term Incentive Plan ("the option plan") under which an initial amount of common stock was reserved for issuance to employees. Options granted under the Option Plan could be stock options, restricted stock units (RSU) or performance stock units (PSU). Incentive stock options can be granted only to employees.

The employees' compensation expense for Stock options and RSU's during the year ended 31 March 2014 amounts to Rs. 1,176,537 (Previous year Rs. 1,485,758).

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Notes forming part of the financial statements

Significant accounting policies and notes to accounts

Stock options expire 10 years from the date they are granted and vest over service periods that range from one to five years. RSUs give the recipients the right to receive shares of the ultimate holding company upon the lapse of their related restrictions. Restrictions on RSUs lapse in various increments and at various dates, beginning after three years from date of grant through grantee retirement. Although the plan permits the ultimate holding company to issue RSUs settle able in cash, it has only issued RSUs settle able in shares of General Electric Company, USA.

Following stock options were granted during the year ended 31 March 2014.

Type of arrangement	Date of grant		Fair market value on the grant date (In USD)	Vesting conditions	Weighted average remaining
Stock Options	13-Sep-13			Over a period of 5 years	contractual life 6.37

The estimated fair value of each stock option granted in the Option plan on 09th June 2011 is USD 3.99. The estimation of fair value on the date of the grant was made using the Black-Scholes option pricing model with the following assumptions:

Grant date	13-Sep-13
Weighted average share price at grant date	23.78
	53.
Expected volatility for stock options*	28.00%
Dividend yield *	4.00%
Risk-free interest rate *	2.50%
Exercise price of options (\$)	23.78

A summary of activity under the Option plan for the year ended 31 March 2014 is given below:

	Stock options (numbers)	Weighted- average exercise price (USD)	Weighted- average remaining contractual life (years)	RSU's (numbers)	Weighted- average exercise price (USD)	Weighted- average remaining contractual life (years)
Outstanding, beginning of the year	25,190	18.63	7.62	54	•	5.31
Granted during the year	2,500	23.78	6.37	-	-	-
Forfeited during the year	750	18.58	_	-	-	-
Exercised during the year	600	11.70		54	-	-
Deletion: Transferred to other GE companies	750	•	-	•	-	-
Addition: Transferred from other GE companies	-	-	-	-		
Lapsed during the year	-	-	_	_	-	-
Outstanding at the end of the year	25,590	19.30	6.90	•	~	0
Exercisable at the end of the year	11,460	19.22	6.37	INOCHA	•	-

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Notes forming part of the financial statements

Significant accounting policies and notes to accounts

* As the Guidance Note is applicable for options granted post 1 April 2005, information stated above is only with effect from such date.

The disclosures for the year ended 31 March 2013 have been given below:

No stock options and RSU's were granted during the year ended 31 March 2013.

A summary of activity under the Option plan for the year ended 31 March 2013 is given below:

	Stock options (numbers)	Weighted- average exercise price (USD)	Weighted- average remaining contractual life (years)	RSU's (numbers)	Weighted- average exercise price (USD)	Weighted- average remaining contractual life (years)
Outstanding, beginning of the year	25,940	18.63	8.64	108	-	6.31
Granted during the year	-		-	_	_	_
Forfeited during the year	1,500	18.58	-	-		_
Exercised during the year	-	-	-	54	19.92	-
Deletion: Transferred to other GE companies	•	•	-	-	-	-
Addition: Transferred from other GE companies	750	18.63	8.64	-	-	-
Lapsed during the year	-	-	-	_	•	
Outstanding at the end of the year	25,190	18.63	7.62	54	-	5.31
Exercisable at the end of the year	7,670	19.06	7.14	-		-

^{*} As the Guidance Note is applicable for options granted post 1 April 2005, information stated above is only with effect from such date.

The fair value of each restricted stock unit is the market price of the stock on the date of Grant.



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^{*} Risk free interest rates reflect the yield on zero-coupon U.S. Treasury securities. Expected dividend yields presume a set dividend rate. Expected volatilities are based on implied volatilities from traded options and historical volatility of our stock.

Notes forming part of the financial statements

Significant accounting policies and notes to accounts

4. Long term borrowings

	As at 31 March 2014	As at 31 March 2013
Debentures		
9.50% Unsecured non-convertible debenture of Rs 1,000,000 each (Redeemable at par in September, 2019)	500,000,000	500,000,000
9.85% Unsecured non-convertible debenture of Rs 1,000,000 each (Redeemable at par in March, 2019)	500,000,000	500,000,000
9.95% Unsecured non-convertible debenture of Rs 1,000,000 each (Redeemable at par in January, 2018)	400,000,000	400,000,000
10.75% Unsecured non-convertible debenture of Rs 1,000,000 each (Redeemable at par in June, 2014)	-	848,000,000
Figures loss obligation (seemed by way of hypothessting of	1,400,000,000	2,248,000,000
Finance lease obligation (secured by way of hypothecation of vehicles taken on finance lease) (Refer to note 29)	7,281,347	6,200,290
Total	1,407,281,347	2,254,200,290

5. Long-term provisions

	As at 31 March 2014	As at 31 March 2013
Provision for employee benefits		
Compensated absences (Refer to Note 37)	7,040,499	6,596,173
	7,040,499	6,596,173
Provision for reward points redemption (Refer to Note 24)	190,156,050	144,981,656
Provision on Standard assets [Refer to Note 1(e)]	16,872,469	8,333,533
	207,028,519	153,315,189
Total	214,069,018	159,911,362





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Notes forming part of the financial statements

Significant accounting policies and notes to accounts

6. Short-term borrowings

	As at	As at
	31 March 2014	31 March 2013
Secured working capital loans		
Loans repayable on demand		
From banks	-	-
From banks (Related Parties) ^{1,2}	27,528,167,040	16,969,448,061
From others	-	-
Secured Commercial papers-From Bank(Related Parties) ^{1,2}	5,943,305,571	8,811,210,850
[Net of unamortised discount of Rs. 56,694,429 (Previous Year-38,789,150)]		;
10.75% Unsecured non-convertible debenture of Rs 1,000,000 each (Redeemable at par in June, 2014)	848,000,000	-
Total	34,319,472,611	25,780,658,911

¹Secured by:

- a) Primary Security First Charge over the entire Current Assets of the Company (present & future),
- b) Collateral Security- First Charge on entire Fixed Assets of the Company (present and future),

7. Trade Payables

	As at	As at
	31 March 2014	31 March 2013
Sundry Creditors*	76,654,886	77,469,490
Sundry Creditors - Payable to related party (Ref to Note 28)	6,733,723	89,359,229
Total	83,388,609	166,828,719

^{*}Refer Note No. 32 for disclosure of Micro, Small & Medium Enterprise as per MSMED Act 2006.



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²Interest rate on Loan repayable on demand is @ 10% p.a. & for Commercial paper, it ranges from 8.70% to 9.05%. p.a.

Notes forming part of the financial statements

Significant accounting policies and notes to accounts

8. Other current liabilities

	As at 31 March 2014	As at 31 March 2013
Interest accrued but not due on Debentures	104,567,397	104,317,644
Finance lease obligation (secured by way of hypothecation of vehicles taken on finance lease) (Refer to Note 29)	5,730,776	4,862,184
Unamortised membership fees and subvention income	183,727,129	157,001,146
Other liabilities*	1,685,276,463	456,967,481
Statutory Liabilities	31,677,216	44,000,528
Total	2,010,978,981	767,148,983

^{*} Includes Rs. 1,137,765,387 payable to Network Partners.

9. Short-term provisions

	As at 31 March 2014	As at 31 March 2013
Provision for employee benefits	31 Water 2014	51 Watch 2015
Gratuity (Refer to Note 36)	(638,002)	8,247,694
Compensated absences (Refer to Note 37)	5,657,537	5,011,552
	5,019,535	13,259,246
Provision for reward points redemption (Refer to Note 24)	468,420,669	351,357,584
Provision on Standard assets [Refer to Note 1(e)]	156,264,813	74,026,063
Provision for doubtful debts (Refer to Note 25)	112,752,038	37,168,258
Provision for expenses* [Includes salary, wages and bonus payable amounting to Rs.109,811,310 (Previous year Rs.17,223,108)]	1,010,976,479	797,166,655
· · · · · · · · · · · · · · · · · · ·	1,748,413,999	1,259,718,560
Total	1,753,433,534	1,272,977,806

^{*} Includes payable to related party (Refer note no 28).





Notes forming part of the financial statements

Significant accounting policies and notes to accounts

Tangible assets 10.

Deletions/diustments As at 2014 As at 2013 Depreciate adjustments As at 2014 Depreciate adjustments Depreciate adjustment			<u>\</u>	Cost							
As at 1 April 1 April 2013 Additions 2013 Deletions/ adjustments 2014 As at 2013 For the year adjustments 2014 As at 2013 For the year adjustments 2014 Deletions/ 2014 As at 2013 For the year adjustments 2014 Deletions 2014 Deletions 2014 As at 2013 For the year adjustments 2014 Deletions 2014 D							Depre	ciation		Net Block	Slock
fixtures 798,256 115,058 196,482 716,832 480,145 87,153 ent 27,981,259 11,523,953 4,454,795 35,050,417 17,870,133 6,390,354 ent 2,221,426 574,939 499,467 2,296,898 1,224,625 307,643 16,240,969 5,901 153,937 16,092,933 15,794,815 285,499 7 47,241,910 12,219,851 5,304,681 54,157,080 35,369,718 7,070,649 7 51,984,715 6,114,576 10,857,381 47,241,910 36,232,275 6,796,928	Description	As at 1 April 2013	Additions	Deletions/ adjustments	As at 31 March 2014	As at 1 April 2013	For the year	Deletions/ adjustments	As at 31 March 2014	As at 31 March 2014	As at 31 March 2013
lent 2,221,426 574,939 499,467 2,296,898 1,224,625 307,649 15,240,969 5,901 12,219,851 5,304,681 51,941,910 35,369,718 6,114,576 10,857,381 47,241,910 36,232,275 6,796,928	Furniture and fixtures	798,256	115,058	196,482	716,832	480,145	87,153	140,335	426,963	289,869	318,111
2,221,426 574,939 499,467 2,296,898 1,224,625 307,643 16,240,969 5,901 153,937 16,092,933 15,794,815 285,499 47,241,910 12,219,851 5,304,681 54,157,080 35,369,718 7,070,649 51,984,715 6,114,576 10,857,381 47,241,910 36,232,275 6,796,928	Finance Lease	27,981,259	11,523,953	4,454,795	35,050,417	17,870,133	6,390,354	1,621,116	22,639,371	12,411,046	10,111,126
nuter 16,240,969 5,901 153,937 16,092,933 15,794,815 285,499 47,241,910 12,219,851 5,304,681 54,157,080 35,369,718 7,070,649 ous year 51,984,715 6,114,576 10,857,381 47,241,910 36,232,275 6,796,928	Office equipment	2,221,426	574,939	499,467	2,296,898	1,224,625	307,643	466.040	1.066.228	1.230.670	108 900
ous year 47,241,910 12,219,851 5,304,681 54,157,080 35,369,718 7,070,649 ous year 51,984,715 6,114,576 10,857,381 47,241,910 36,232,275 6,796,928	Computer	16,240,969	5,901	153,937	16,092,933	15,794,815	285,499	62.973	16.017.341	75 592	446 154
51,984,715 6,114,576 10,857,381 47,241,910 36,232,275 6,796,928	Total	47,241,910	12,219,851	5,304,681	54,157,080	35,369,718	7,070,649	2,290,464	40,149,903	14.007.177	11.872.192
	Previous year	51,984,715	6,114,576	10,857,381	47,241,910	36,232,275	6,796,928	7,659,485	35,369,718	11,872,192	15.752.440

Intangible assets 11.

		Cost	st			Amont	Amortisation		Not Diog	look
							- Control		T 12KF	JUCK
Description	As at I April 2013	Additions	Deletions/ adjustments	As at 31 March 2014	As at 1 April 2013	For the year	Deletions/ adjustments	As at 31 March 2014	As at 31 March 2014	As at 31 March 2013
Computer software	8,060,808	ı	1	8,060,808	8.060.808	ı	ľ	8 060 808		
Total	8,090,808	•		8,060,808	8,060,808			8.060.808		
Previous year	12,223,306		4,162,498	8,060,808	11,562,887	660,419	4,162,498	8,060,808		660.419



Notes forming part of the financial statements

Significant accounting policies and notes to accounts

12. Deferred taxation

The break-up of the tax impact of deferred tax assets/liabilities and reconciliation of current year deferred tax charge as at 31 March 2014 is as follows:

Particulars	As at 31 March 2014	As at 31 March 2013
Deferred tax assets		
Provision for doubtful debts	101,233,011	44,601,212
Staff benefits & Stat. Dues	283,639,438	318,620,364
Reward points	223,850,227	168,705,708
Unabsorbed business losses	325,925,825	1,399,748,662
Membership Fees & Subvention	62,448,851	53,364,689
Depreciation net of Lease Adjsutment	1,316,944	1,617,975
Total	998,414,296	1,986,658,610
Deferred tax liabilities:		
Depreciation	_	-
Card acquisition & debenture issue expenses	131,235,797	113,777,979
Total	131,235,797	113,777,979
Net deferred tax asset	0*	0*

^{*} In view of the unabsorbed business losses and pursuant to the policy of the Company on deferred tax mentioned in note 1(k), the deferred tax asset has been recognised by the Company only to the extent of deferred tax liability amounting to Rs. 131,235,797 (previous year Rs. 113,777,979)

13. Long-term loans and advances

	As at	As at
	31 March 2014	31 March 2013
Security deposits		*
Unsecured, considered good	950,792	1,142,346
	950,792	1,142,346
Loans and advances (Refer to Note 25)	·	,
To customers (Secured by Lien on Fixed deposits, considered good)	7,294,279	2,876,507
Loans and advances to customers (Unsecured, considered	4,210,823,049	3,330,536,706
good)		
ľ	4,218,117,328	3,333,413,213
Other loans and advances		
Advance tax including tax deducted at source [Net of provision	321,749,161	369,621,383
for tax Rs. 2,543,598,485 (previous year Rs.1,539,764,206)]		
MAT credit receivable	997,600,383	186,041,065
Advance FBT		1,517,373
	1,319,349,544	557,179,821
Total	5,538,417,664	3,891,735,380



Notes forming part of the financial statements

Significant accounting policies and notes to accounts

14. Current Investment

During the year ending on 31st March'14, the Company has purchased and sold the units of SBI Mutual Funds, the details of which are as follows:

Fund Name	Units Purchased	Purchase Amount	Sale Amount
SBI Magnum Insta Cash Fund	132,280		370,545,963
SBI Magnum Insta Cash Fund Liquid Floater	2,554,407	5,410,000,000	5,412,450,684
SBI Premier Liquid Fund	4,318,588	8,230,000,000	8,234,713,011
Total	7,005,275	14,010,000,000	14,017,709,658

The details of units purchased and sold during the previous year are as follows:

Fund Name	Units Purchased	Purchase Amount	Sale Amount
Magnum Income Fund FR Long Term	4,043,718	70,000,000	70,071,574
Magnum Insta Cash Fund	1,304,188	3,260,000,000	3,262,561,764
Magnum Insta Cash Fund Liquid Floater Plan	1,109,248	2,160,000,000	2,160,879,561
Premier Liquid Fund	3,160,080	5,620,000,000	5,624,503,301
Premier Liquid Fund - Institutional	760,481	1,340,000,000	1,341,438,461
Ultra Short Term Debt Fund	204,587	300,000,000	300,373,126
Total	10,582,301	12,750,000,000	12,759,827,787

15. Cash and cash equivalents

	As at 31 March 2014	As at 31 March 2013
Balance with banks in :		
Current accounts*	1,521,173,969	836,577,028
Fixed Deposits (under Lien for guarantees issued to Tax Authorities)*	200,000	100,000
Total	1,521,373,969	836,677,028

^{*} It includes balance with related parties (Refer note no. 28).



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Notes forming part of the financial statements

Significant accounting policies and notes to accounts

16. Short-term loans and advances

	As at	As at
	31 March 2014	31 March 2013
Loans & advances to Customers (Refer to Note 25)		
Secured, considered good (Lien on Fixed deposits,)	1,116,631,837	1,032,247,251
Unsecured, considered good	37,949,571,433	28,578,178,076
Unsecured, considered doubtful	433,851,093	37,168,258
	39,500,054,363	29,647,593,585
Other Advances		
To Vendors (Unsecured, considered good)	28,505,686	32,932,892
Prepaid expenses	15,460,671	17,578,678
	43,966,357	50,511,570
Total	39,544,020,720	29,698,105,155

17. Other current assets

	As at 31 March 2014	As at 31 March 2013
Unsecured considered good, unless otherwise stated		
Unamortised card acquisition costs	382,033,451	327,846,268
Other receivable*	202,270,309	129,109,565
Balance with Statutory Authorities	46,263,281	36,340,967
Other receivable, considered doubtful	11,942,428	11,675,476
	642,509,470	504,972,276
Less: Provision for doubtful advances	(11,942,428)	(11,675,476)
Total	630,567,042	493,296,800

^{*} Includes receivable from related party (Refer note no 28),

18. Revenue from Operations

	For the Year	For the Year
	Ended	Ended
	31 Mar' 2014	31 Mar' 2013
Income from membership fees and services	5,657,574,509	3,963,869,188
Interest income	8,564,938,246	6,013,510,505
Business development incentive income	171,350,192	89,605,281
Total	14,393,862,947	10,066,984,974





Notes forming part of the financial statements

Significant accounting policies and notes to accounts

19. Other income

	For the Year Ended	For the Year Ended
	31 Mar' 2014	31 Mar' 2013
Profit on sale of Investment	7,709,658	9,827,787
Service Charges	114,994,573	82,501,699
Bad Debts Recovered	676,118,495	411,772,275
Profit on sale of fixed assets	362,801	-
Miscellaneous Income	4,388,557	580,286
Liabilities / Provision written back	3,313,349	20,596,206
Total	806,887,432	525,278,253

20. Employee benefit expense

	For the Year	For the Year
	Ended	Ended
	31 Mar' 2014	31 Mar' 2013
Salaries and other allowances	492,485,400	401,237,990
Employee stock option expense (Refer to Note 3)	1,176,537	1,486,181
Staff welfare expenses	32,213,937	20,979,563
Contribution to provident fund	21,326,100	16,962,616
Contribution to other funds	(574,927)	9,381,568
Total	546,627,047	450,047,918

^{*} Employee benefit expenses includes year end provision for FY 2013-14 amounting to Rs. 111,169,095 and reversal of year end provision for FY 2012-13 amounting to Rs.29,360,393.

21. Finance charges

	For the Year	For the Year
	Ended	Ended
	31 Mar' 2014	31 Mar' 2013
Interest on Debentures	227,959,753	204,415,479
Interest expense		
- on Working Capital loans(secured)	2,686,832,706	1,580,727,605
- on others (unsecured)	117,801,060	315,898,476
Total	3,032,593,519	2,101,041,560



Notes forming part of the financial statements

Significant accounting policies and notes to accounts

22. Operating and other expenses

	For the Year	For the Year
	Ended	Ended
	31 Mar' 2014	31 Mar' 2013
Consumption of plastic cards	76,625,935	57,834,697
Rent and hire charges	70,768,192	43,896,553
Travelling and conveyance	38,987,431	31,010,814
Cash advance service charges	3,840,052	3,400,536
Telephone, fax and postage	149,381,233	140,174,759
VISA / Master Card transaction charges	558,567,885	415,443,816
Advertisement	240,181,410	127,154,458
Sales Promotion	1,467,576,368	1,016,878,815
Insurance expense	16,679,342	12,303,219
Professional & Consulting fees	211,605,773	195,734,540
Processing Charges	2,639,675,657	2,279,762,023
Rates and taxes	19,239,614	9,955,267
Collection charges	490,408,116	330,255,876
Repairs and maintenance-others	4,060,691	5,787,294
Auditor's remuneration (Refer to Note 22)	3,305,000	3,275,000
Power and fuel	18,457,035	11,759,558
Printing, stationery and office supplies	102,627,622	108,168,961
Royalty Expenses	58,617,274	27,820,564
Reward points redemption	487,165,035	430,276,465
Surcharge Waiver to Customer	210,622,504	177,586,670
Bank charges	18,179,263	19,941,556
Loss on exchange fluctuation	4,119,875	3,761,643
Loss on sale of tangible assets	-	119,064
Other Advances written off / provision for doubtful advances	1,656,273	7,450,986
Other Expenses	5,301,411	3,321,012
Total	6,897,648,991	5,463,074,145

^{*} Operating & other expenses includes year end provision for FY 2013-14 amounting to Rs. 1,558,384,116 and reversal of year end provision for FY 2012-13 amounting to Rs.1,383,157,885.



Notes forming part of the financial statements

Significant accounting policies and notes to accounts

23. Auditors' remuneration (excluding service tax)

Professional fee includes auditors' remuneration as follows:

Particulars Particulars	Year ended 31 March 2014	Year ended 31 March 2013
Audit fees	2,050,000	2,050,000
Quarterly Limited Review fees	450,000	410,000
Tax audit fees	250,000	250,000
Fee for other services	350,000	360,000
Reimbursement of expenses	205,000	205,000
Total	3,305,000	3,275,000

24. Movement of provision for reward points redemption and legal cases in accordance with Accounting Standard 29; Provisions, contingent liabilities and contingent assets, prescribed under the Companies (Accounting Standards) Rules, 2006; is as under:

Reward Points Movement:

Particulars	Year ended	Year ended
	31 March 2014	31 March 2013
a. Provision at the beginning of the year*	496,339,240	243,048,095
b. Additions made during the year	547,958,752	357,759,420
c. Interest Cost for the period	22,254,665	12,234,755
d. Amount redeemed/Paid during the year	(324,927,556)	(176,985,320)
e. Amounts lapsed during the year	(269,755,243)	(200,553,701)
f. Actuarial Gain / (Loss)	179,046,508	215,495,843
g, Movement on account of unpaid vendor liability	7,660,353	45,340,148
h. Provision at the end of the year* (a+b+c+d+e+f+g)	658,576,718	496,339,240

^{*} Provision for reward points as at 31 March 2014 of Rs. 658,576,718 (previous year Rs. 496,339,240) includes provision as per actuarial valuation of Rs.584,353,020 (previous year Rs. 429,775,884) and provision for unpaid claims of Rs. 74,223,698 (previous year Rs. 66,563,346)

Legal Claims:

Particulars	Year ended	Year ended
	31 March 2014	31 March 2013
a. Provision at the beginning of the year	2,463,538	5,023,984
b. Additions / (Reduction) made during the year	1,924,193	(684,445)
c. Amount Paid during the year	1,438,037	1,876,000
d. Provision at the end of the year (a+b-c)	2,949,694	2,463,538



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Notes forming part of the financial statements

Significant accounting policies and notes to accounts

25. Loans and advances

Following table shows the classification of dues from credit card holders as a 31 March 2014:

The classification of dues as at 31 March 2014 is as follows:

Particulars	Considered good	Considered doubtful	Total
Dues outstanding up to 120 days	43,284,320,598	-	43,284,320,598
Dues outstanding up to 120 days to 180 days	1	428,132,073	428,132,073
Fraud Loss	-	5,719,020	5,719,020
Total	43,284,320,598	433,851,093	43,718,171,690

The classification of dues as at 31 March 2013 is as follows:

Particulars	Considered good	Considered doubtful	Total
Dues outstanding up to 180 days	32,943,838,531	22,969,080	32,966,807,611
Fraud Loss	-	= 14,199,178	14,199,178
Total	32,943,838,531	37,168,258	32,981,006,788

The management is of the view that the provisions of section 370(1-B) of the Companies Act, 1956 for the purpose of identification of companies under the same management have to be considered in reference to the immediate holding entity alone. Advances recoverable in cash or kind include dues from SBI Life Insurance Limited, a company under the same management within the meaning of section 370(1-B) of the Companies Act, 1956.

Particulars	As at		Maximum balanc year end	
	31-Mar-14	31-Mar-13	31-Mar-14	31-Mar-13
Advances recoverable in				
cash or in kind	1,683,138	3,107,782	8,147,047	7,308,581

26. Segment Reporting

In the opinion of the management, there is only one reportable segment ("Credit Cards") as envisaged by AS 17 "Segment reporting" of the Company (Accounting Standards) Rules, 2006. Accordingly, no separate disclosure for segment reporting is required to be made in the financial statements of the Company.





Notes forming part of the financial statements

Significant accounting policies and notes to accounts

27. Income and expenditure in foreign currency

Particulars	Year ended	Year ended
	31 March 2014	31 March 2013
Expenditure in foreign currency (on accrual basis)		
Network and other service charges	118,895,440	99,199,916
Purchase of Plastic Cards (CIF Value)	511,041	142,722
Professional fees	1,718,968	7,337,418
Travel & Conveyance		1,052,414
Others	38,266,533	26,862,175
Income in foreign currency (on accrual basis)		•
Business development incentive income	-	84,661,351
Interchange income	25,420,992	20,503,315

28. Related party disclosures

List of parties who have controlling interest or with whom transactions have taken place during the year.

a. List of related parties

- i. Holding Entity
 - State Bank of India
- ii Joint venture
 - GE Capital Corporation, USA
- iii. Entity holding substantial interest in voting power of the Company
 - GE Capital Mauritius Overseas Investments
- iv. Fellow subsidiaries and entities
 - State Bank of Bikaner & Jaipur
 - State Bank of Hyderabad
 - State Bank of Mysore
 - State Bank of Patiala
 - State Bank of Travancore
 - SBI Capital Markets Ltd
 - SBICAP Securities Ltd
 - SBICAP Trustee Company Ltd
 - SBICAPS Ventures Ltd
 - SBI DFHI Ltd
 - SBI Mutual Fund Trustee Company Pvt Ltd





Notes forming part of the financial statements

Significant accounting policies and notes to accounts

- · SBI Global Factors Ltd
- SBI Pension Funds Pvt Ltd
- SBI -SG Global Securities Services Pvt. Ltd
- SBI General Insurance Company Ltd
- SBI Payment Services Pvt. Ltd.
- SBI Cards and Payment Services Pvt Ltd
- SBI Funds Management Pvt Ltd
- SBI Funds Management (International) Private Ltd
- SBI Life Insurance Company Ltd
- State Bank of India (Canada)
- State Bank of India (California)
- SBI (Mauritius) Ltd
- PT Bank SBI Indonesia
- SBICAP (UK) Ltd
- · Commercial Indo Bank Llc, Moscow
- Nepal SBI Bank Ltd.
- SBICAP (Singapore) Ltd
- State Bank of India (Botswana) Ltd.
- C Edge Technologies Ltd
- GE Capital Business Process Management Services Pvt Ltd
- SBI Macquarie Infrastructure Management Pvt. Ltd.
- SBI Macquarie Infrastructure Trustee Pvt. Ltd
- Macquarie SBI Infrastructure Management Pte. Ltd.
- Macquarie SBI Infrastructure Trustee Ltd.
- Oman India Joint Investment Fund Trustee Company Pvt. Ltd.
- Oman India Joint Investment Fund Management Company Pvt. Ltd.
- v. Entity under common significant influence
 - GE Capital Business Process Management Services Private Limited
- vi. Key management personnel
 - Pallav Mohapatra, Manager



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Notes forming part of the financial statements

Significant accounting policies and notes to accounts

a. Transactions/balances outstanding with related parties Year ended 31 March 2014

Particulars	Holding Entity	Company	Fellow	Entity under	Key
		Holding Substantial	Subsidiaries and entities	common significant	Management Personnel
a. Transactions during the year	2013-14	interest 2013-14	(Note 1) 2013-14	influence 2013-14	2013-14
Finance charges	2,660,740,370	a 	1		,
Advertisement and sales promotion (incentives)	41,378,585	1	1,611,620	1	ı
Cost allocations received*	40,266,978	1		90,138,523	
Processing charges paid	•	ı	ı	2,639,675,657	1
Cost allocations made*	,	•	1	32,101,554	•
Bank charges, fees & Commission Paid	79,007,616	r	1,622,614	ı	1
Commission Received	,	1	2,320,210	ı	ı
Personnel Cost (Managerial remuneration)	•	ı	ı	ı	3,347,694
Во п оwings made	222,635,190,172	1	1	1	1
Borrowings repaid	214,921,007,631	1	1	•	1
Investments made	,	•	14,010,000,000	ı	1
Investments repaid	•	1	14,017,709,658	1	1
Allotment of Share Capital	,		•	1	ı
Royalty expenses	58,617,274	1	ı	1	1
b. Balances Outstanding at Year End Trade Payables & Other liabilities	112,620,634	1	1,313,801	155,074,215	1
Borrowings Cash & Bank Balances/(Book overdraft)**	33,471,472,611		31,817,123	1 1	NINOCH A
Loans & Advances***	854,900	1	2,262,081	-	8

Notes forming part of the financial statements

Significant accounting policies and notes to accounts

* The amounts are included/adjusted in the respective expense line items of operating and other expenses.

** These amounts represent year-end balances outstanding as at 31 March 2014.

*** These amounts represent year-end balances outstanding as at 31 March 2014 on credit cards issued. Debit and credit transactions done during the year have not been disclosed due to high volume of transactions.

(1) For party-wise disclosure as required as required by AS- 18, Related Party Disclosures, refer to Annexure I of Note 28.



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Notes forming part of the financial statements

Significant accounting policies and notes to accounts

b. Transactions/balances outstanding with related parties Year ended 31 March 2013

Particulars	Holding Entity	Company	Fellow	Entity under	Key
		Holding Substantial	Subsidiaries and entities (Note 1)	common significant	Management Personnel (Note
a. Transactions during the year	2012-13	2012-13	2012-13	2012-13	2012-13
Finance charges	1,359,702,943		221,024,662	1	
Advertisement and sales promotion (incentives)	68,363,742	•	1,569,401	1	•
Cost allocations received*	20,968,511	•	1	32,585,344	1
Processing charges paid	1	t	ı	2,279,762,023	ı
Cost allocations made*	•	6	ŧ	32,393,765	ı
Bank charges, fees & Commission Paid	30,387,889	•	1,140,996	ı	1
Commission Received	t	•	2,815,228	1	•
Personnel Cost (Managerial remuneration)	1	•	1	٠	3,760,414
Borrowings made	130,310,284,238	1	9,007,558,814	1	•
Borrowings repaid	112,050,194,626	1	16,048,458,814	•	t
Investments made	•	,	12,750,000,000	1	ı
Investments repaid	1	•	12,759,827,787	ı	1
Allotment of Share Capital	•	,	t	1	ı
Royalty expenses	27,820,564	,	t	,	1
b. Balances Outstanding at Year End Trade Payables	36,683,430	•	6,135,138	89,359,229	NAD * CH
Borrowings Cash & Bank Balances/(Book overdraft)**	25,780,658,911	i f	761.222	1 1	1 1
Loans & Advances***	854,900	6	3,287,782	•	1

Notes forming part of the financial statements

Significant accounting policies and notes to accounts

- * The amounts are included/adjusted in the respective expense line items of operating and other expenses.
- ** These amounts represent year-end balances outstanding as at 31 March 2013.
- *** These amounts represent year-end balances outstanding as at 31 March 2013 on credit cards issued. Debit and credit transactions done during the year have not been disclosed due to high volume of transactions.
- (1) For party-wise disclosure as required as required by AS- 18, Related Party Disclosures, refer to Annexure I of Note 28.
- (2) Managerial Remuneration: Rs. 3,760,414 pertains to Mr. Narahari Kadambi (Chief Executive Officer till Sep'12) & Mr. Pallav Mohapatra (Chief Executive Officer Oct'12 onwards)



Notes forming part of the financial statements

Significant accounting policies and notes to accounts

Annexure I to Note 28

Transactions/Balances Outstanding with Fellow Subsidiaries (Parties constituting 10% or more in each category)

Particulars Particulars	Year Ended	Year Ended
	31st March 2014	31st March 2013
Interest expense and finance charges		
Others	-	221,024,662
Total	-	487,485,390
Borrowings made		
Others	-	9,007,558,814
Total	•	9,007,558,814
Borrowings repaid		
Others	-	16,048,458,814
Total	•	16,048,458,814
Investments made		
SBI Funds Management Pvt Limited	14,010,000,000	12,750,000,000
Investments repaid		
SBI Funds Management Pvt Limited	14,017,709,658	12,759,827,787

b. Balances Outstanding at Year End		
Particulars	Year Ended	Year Ended
	31st March 2014	31st March 2013
Trade Payables & Other liabilities		
Others	1,313,801	6,135,138
Total	1,313,801	6,135,138
Cash and bank Balances		
Others	31,817,123	761,222
Total	31,817,123	761,222
Loans and Advances SBI Life Insurance Company Limited	2,262,081	3,287,782



Notes forming part of the financial statements

Significant accounting policies and notes to accounts

29. Finance lease obligations

The Company has acquired vehicles on finance lease during current and earlier years. The present value of total minimum lease payment liability as at 31 March 2014 is Rs. 13,012,123. The finance charge is allocated to periods during the lease term at a constant periodic rate of interest varying between 14% to 16% on the outstanding balance.

The maturity profile of the finance lease obligation as at 31 March 2014 was as follows:

Particulars	Total minimum lease payments outstanding at 31 March 2014	Interest	Present value of minimum lease payments as at 31 March 2014
Due within one year	7,233,602	1,502,826	5,730,776
Due later than one year and not later than five	8,320,941	1,039,594	7,281,347
years			
Total	15,554,542	2,542,420	13,012,123

The present value of total minimum lease payment liability as at 31 March 2013 was Rs. 11,062,473. The maturity profile of the finance lease obligation as at 31 March 2013 was as follows:

Particulars	Total minimum lease payments outstanding at 31 March 2013	Interest	Present value of minimum lease payments as at 31 March 2013
Due within one year	6,173,822	1,289,739	4,862,184
Due later than one year and not later than five years	7,026,236	825,950	6,200,290
Total	13,200,057	2,115,689	11,062,473

30. Earnings/ (loss) per equity share

Г		Year ended	Year ended
	Particulars	31 March 2014	31 March 2013
a.	Net Profit After Tax	2,930,863,692	1,363,220,099
b.	Weighted average of number of equity shares used in computing	785,000,002	785,000,002
	basic and diluted earnings per share		
c.	Basic and diluted earning per share (a/b)	3.73	1.74

31. Transfer pricing

The Company has established a comprehensive system of maintenance of information and documents as required by the transfer pricing legislation under sections 92-92F of the Income-tax Act, 196f AC ('Act'). Since the law requires existence of such information and documentation to be contemporaneous in nature, the Company is in the process of updating the documentation for the domestic and international transactions entered into with the associated enterprises during the financial

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Notes forming part of the financial statements

Significant accounting policies and notes to accounts

year and expects such records to be in existence latest before the due date for filing of return under the Act. The management is of the opinion that its domestic and international transactions are at arm's length so that the aforesaid legislation will not have any impact on the financial statements, particularly on the amount of tax expense and that of provision for taxation.

32. The Company has sought information from the vendors who have registered themselves under Micro, Small and Medium Enterprises Development Act, 2006. Based on the information available in company, following are the details of dues to Micro, Small & Medium Enterprise as per MSMED Act 2006.

Details of dues to Micro, Small and Medium Enterprises as per MSMED Act,2006	Year Ended 31 March 2014	Year Ended 31 March 2013
The principle amount (interest-nil) remaining unpaid to any supplier as at the end of each accounting year	Nil	Nil
The amount of interest paid by the buyer in terms of section 16, of the Micro Small and Medium Enterprises Development Act,2006 along with the amounts of the payment made to the supplier beyond the appointed day during each accounting year	Nil	Nil
The amount of interest due and payable for the period of delay in making payment (which have been paid but beyond the appointed day during the year) but without adding the interest specified under Micro Small and Medium Enterprise Development Act, 2006.	Ņil	Nil
The amount of interest accrued and remaining unpaid at the end of each accounting year; and	Nil	Nil
The amount of further interest remaining due and payable even in the succeeding years, until such date when the interest dues as above are actually paid to the small enterprise for the purpose of disallowance as a deductible expenditure under section 23 of the Micro Small and Medium Enterprise Development Act, 2006	Nil	Nil

33. Contingent liabilities

- 1) Based on Demand notices received from the income-tax department & service tax authorities, the Company is contingently liable for Rs. 429,355,739 (Previous year Rs. 542,243,086), against which it had deposited an amount of Rs. 16,721,834 (Previous year Rs. 58,315,434). The Company has challenged these demands of the tax authorities. While the ultimate outcome of the above mentioned appeals cannot be ascertained at this time, based on current knowledge of the applicable law, management believes that these laws suits should not have a material adverse affect on the Company's financial statements or business operations. Accordingly, no provision has been made in the books of account.
- Estimated claims against the Company which arise in the ordinary course of business acknowledged as debt. Such claims as at 31 March 2014 are Rs. 53,118,523 (Previous year 60,972,281).
- 34. Estimated amount of contracts remaining to be executed on capital account and not provided for (net advances) amounted to Rs. Nil (previous year Rs. Nil).
- 35. During the year ended 31 March 2014 the company appropriated Rs 586,172,737 (previous year Rs. 272,644,019) towards the Statutory Reserve (Reserve Fund) in accordance with Section 45-IC of the Reserve Bank of India Act, 1934.

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Notes forming part of the financial statements

Significant accounting policies and notes to accounts

36. The following table sets out the status of the gratuity plan as required under AS-15 (revised), "Employee Benefits" as at 31 March 2014:

(A) Reconciliation of benefit obligations & plan assets for the period

	Year ended	Year ended
	31 March 2014	31 March 2013
Opening defined benefit obligation	34,736,316	25,121,803
Current service cost	5,299,192	4,178,746
Interest cost	2,583,668	2,015,574
Actuarial losses / (gain)	(5,813,264)	3,891,885
Liabilities Assumed on Acquistion / (Settled on Divestiture)	-	92
Benefits paid	(268,693)	(471,692)
Closing defined benefit obligation	36,537,219	34,736,316
Change in the fair value of plan assets		
Opening fair value of plan assets	26,488,622	17,855,153
Expected return on plan assets	1,688,043	1,172,608
Actuarial gains / (losses)	1,019,554	665,903
Contributions by employer	8,247,694	7,266,650
Benefits paid	(268,693)	(471,692)
Closing fair value of plan assets	37,175,220	26,488,622

(B) Reconciliation of present value of the obligations and the fair value of the plan assets

	Year ended	Year ended
	31 March 2014	31 March 2013
Present value of funded obligations	36,537,219	34,736,316
Fair value of plan assets	(37,175,220)	(26,488,622)
Net asset/liability	(638,001)	8,247,694

(C) Gratuity Cost for the period

	Year Ended	Year Ended
	31 March 2014	31 March 2013
Current service cost	5,299,192	4,178,746
Interest cost	2,583,668	2,015,574
Expected return on plan assets	(1,688,043)	(1,172,608)
Net actuarial losses / (gains) recognized in year	(6,832,818)	3,225,982
Net gratuity cost	(638,001)	8,247,694
Actual return on plan assets	2,707,597	1,838,511



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Notes forming part of the financial statements

Significant accounting policies and notes to accounts

Experience adjustments	Year Ended 31 March 2014	Year Ended 31 March 2013	Year Ended 31 March 2012	Year Ended 31 March 2011	Year Ended 31 March 2010
Defined benefit obligation	36,537,219	34,736,316	25,121,803	17,479,264	10,382,513
Plan assets	37,175,220	26,488,622	17,855,153	11,131,117	6,304,290
Surplus / (Deficit)	638,001	(8,247,694)	(7,266,650)	(6,348,147)	(4,078,223)
Experience adjustments on plan liabilities	(1,440,578)	3,386,132	4,447,398	1,309,708	1,397,913
Experience adjustments on plan assets	1,019,554	665,903	147,290	279,806	(148,127)

100% of the plan assets are with the Insurer managed funds.

	Year Ended 31 March 2014	Year Ended 31 March 2013	
Discount rate	8.70% per annum	7.70% per annum	
Estimated rate of return on plan assets	9.40% per annum	7.50% per annum	
Salary Escalation Rate	9.0% per annum	12.0% per annum	

Investment details of the plan assets

100% of the plan assets are with the Insurer managed funds.

The estimate of future salary increases considered takes into account the inflation, seniority, promotion and other relevant factors.

Demographic assumptions

a) Retirement Age: The employees of the Company are assumed to retire at the age of 60 years.

b) Mortality: Published rates under the LIC (1994-96) mortality tables. Rates of LIC (1994 - 1996) mortality table at specimen ages are as shown below:

Age (Years)	Rates
18	0.000800
23	0.000961
28	0.001017
33	0.001164
38	0.001549
43	0.002350
48	0.003983
53	0.006643
58	0.009944





Notes forming part of the financial statements

Significant accounting policies and notes to accounts

- c) Leaving Service: A withdrawal rate of 35% p.a. has been assumed at all ages in this valuation.
- d) Disability: Leaving service due to disability is included in the provision made for all causes of leaving service (paragraph (c) above).

37. Compensated absences

An actuarial valuation of compensated absences has been carried out by an independent actuary on the basis of the following assumptions:

Assumptions

	Year Ended 31 March 2014	Year Ended 31 March 2013
Discount rate	8.70% per annum	7.70% per annum
Salary Escalation Rate	9.0% per annum	12.0% per annum

The defined benefit obligation of compensated absences in respect of employees of the Company as at 31 March 2014 amounts to Rs. 12,698,036 (previous year Rs. 11,607,725).

Demographic assumptions

- a) Retirement Age: The employees of the Company are assumed to retire at the age of 60 years.
- **b)** Mortality: Published rates under the LIC (1994-96) mortality tables. Rates of LIC (1994 1996) mortality table at specimen ages are as shown below:

Age (Years)	Rates
18	0.00800
23	0.000961
28	0.001017
33	0.001164
38	0.001549
43	0.002350
48	0.003983
53	0.006643
58	0.009944



- c) Leaving Service: A withdrawal rate of 35% p.a. has been assumed at all ages in this valuation.
- d) Leave Availment Pattern: Based on the past experience of the Company in respect of the leave availment pattern of the employees each year, the Company have assumed for the purposes of this exercise, that 5% of leave balance as at the valuation date and each subsequent year following the valuation date is availed by the employee. The balance leave is assumed to be available for encashment on separation from the Company.
- e) Disability: Leaving service due to disability is included in the provision made for all causes of leaving service.(paragraph c above)

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Notes forming part of the financial statements

Significant accounting policies and notes to accounts

38. Un-hedged foreign currency exposure

The Company's exposure in respect of foreign currency denominated assets not hedged as on 31 March 2014 by derivative instruments or otherwise is USD 324,507 (Rs. 19,502,778) [Previous year USD 388,416 (Rs. 21,108,571)]. Similar amount for Payable & other liabilities is USD 1,86,229 & AUD 163,858 (Rs. 20,277,311) [Previous year USD 1,522,335 (Rs. 82,798, 755)].

- 39. In respect of accounts receivables, the Company is regularly generating and dispatching customer statements on periodic interval wherever transactions or outstandings are there. In case of disputes with regard to billing, there is a process of resolution and adjustments are carried out on regular basis. Moreover, in respect of accounts payable, the Company has a process of receiving regular balance confirmation from its vendors. The balances are reconciled with the balance confirmation received and discrepancies, if any are accounted on regular basis. For the year end balances of Account Receivables, Account Payables and Loans & Advances, the management is of the opinion that adjustments, if any required through the above mentioned process, will not have any material impact on the financials of the company.
- **40.** Provision for current year taxation includes an amount of Rs. NIL written back (Previous year charge Rs. 8,137,836).
- 41. During the year ending on 31st March'14, the Company has made certain changes in accounting policies. The policy changes have resulted in to lower profit by Rs.334,291,751 with following details:
 - i) NPA classification has been changed from 180 days to 120 days past due. A provision @ 25% is created for the principal amount outstanding for the customers in 120 to 180 days past due category. This has resulted into additional provision of Rs 105,962,688/- for the year ending on 31st March'14.
 - ii) The income is de-recognised for all these customers in 120 to 180 days past due category which was earlier being de-recognised at 180 days past due. This has resulted into additional income derecognition for Rs.151,015,822/- for the year ending on 31st March'14.
 - iii) The rate of Standard Asset Provision has been increased from 0.25% to 0.40%. This has resulted into additional provision of Rs.64,926,481/- for the year ending on 31st March'14.
 - iv) Till 31st March 2013, Stale cheques including CBR Credits, unidentified credits & other trade liabilities outstanding for more than three years were being recognised as income. Income recognition has been discontinued for these cases. This has resulted into reduced income by Rs 12,386,760 for the year ending on 31st March'14.

42. The Company has also reclassified the previous year figures in accordance with the applicable in the current year.

For and on behalf of the Board of Directors of

SBI Cards and Payment Services Private Limited

Director

72719429

Dale: Mumber, 15-04-2011

Place: 15

Director

Company Secretary

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	Lakbs

	Particulars	Year Ended 3	1 March 2014	Year Ended	31 March 2013
	Liabilitien skin :				
(1)	Loans and advances availed by the NBFCs inclusive of interest accrued thereon but not paid:	Amount outstanding	Amount overdue	Amount outstanding	Amount overdus
		İ			
	(a) Debentures Secured				r 5
	Unsecured	23,526		23.523	9
	(other than falling within the meaning of public deposits*)	1		1 3	
	(b) Deferred Credits	1			
	(c) Term Loans (d) Inter-corporate loans and borrowing		-	16	3
	(d) Inter-corporate loans and borrowing (e) Commercial Paper (Net of unamortised discount)	59,433		88,112	
1		2.			
	(f) Other Loans (specify nature) - Working Capital	275,282		169,694	
	- Finance Lease Obligation	130		111	
	Ametanida :				
(2)	Break-up of Loans and Advances Including bills receivables (other than	Amount or	atstanding	Amount	outstanding
127	those included in (4) below):				
1	(a) Secured		11,239		10,35
	(b) Unsecured (Nat of Provisions)		427,740		321,24
(3)	Break up of Leased Assets and stock on hire and hypothecation loans counting towards AFC activities				
	comments on wat the U.S. & specialistics				
	(i) Lease assets including lease rentals under sundry debtors				
	(a) Financial lease			,	
	(b) Operating lease		(*	12	
1	(ii) Stock on hire including hire charges under sundry debtors:				
ŀ					
	(a) Assets on hire (b) Repostessed Assets		3		
	(iii) Hypothecation loans counting towards AFC activities	9	5.2		- 2
	(a) Loans where assets have been repossessed	2	32		
	(b) Loans other than (a) above		- 12		
(4)	Break-up of Investments : Current Investments :				
	I Quoted :				
	(i) Shares: (a) Equity			_	
	(b) Preference		.		
	(ii) Debentures and Bonds		•		
	(iii) Units of mutual funds (iv) Government Securities	*	:		•
	(v) Others (please specify)				
	2. Unquoted:				
	· >				
	(i) Shares (a) Equity (b) Preference				
	(ii) Debentures and Bonds	:	:		
	(iii) Units of mutual funds		.	•	•
	(iv) Government Securities (v) Others (please specify)	:	: 1	•	
			-	-	,
	Long Term investments :: 1. Quoted :		.		
	(i) Shares (a) Equity		:	•	•
	(b) Preference	•			
	(ii) Debentures and Bonds (iii) Units of mutual funds	•	:		
	(iv) Government Securities		.	•	
	(v) Others (please specify)		.	•	
	2. Unquoted:				
	(i) Shares (a) Fanity		ļ		
	(i) Shares: (a) Equity 67,504 (Previous year 67,504) Class C (Series I) equity shares of Visa Inc.		ı		
	USA. The face value of each equity share is US\$ 0.0001 equivalent to Ra.				
	0.00397 (NIL shares allotted and redeemed during the year).	7.0	(*)	•	*
	(b) Preference		.		
	(ii) Debentures and Bonda		•		*
	(iii) Units of mutual funds (iv) Government Socurities	•	-	•	•
	(v) Others (please specify)	•			





(5)	Horrowe	r group-wise classification of	users, financed as in (2) and (3) ab-	o ve]		
						Α	mount net of provisions	
		Category	Amount net of provisions	Umercured	Total	Secured	Unsercured	Total
			Secured		"	Ĭ		
	1. Relate			(CR)	2.0			(9)
	(a) Subsi		(4	Y	A.1			
	(b) Com	panies in the same group	194	. 31	31		- 41	41
		related parties		1.40	100			-
		han related parties		438,948	438,948	-	331,557	331.557
	Total			438,979	438,979		331,598	331,598
(6)	unquoted): Troup-wise classification of al	l investments (current and long tern	s) in shares and secur				
					Book Value (net of	Market Value / Break	up or fair value or NAV	Book Vatue (net c
					Provisions)			Provisions)
	Category		Market Value / Break up or fair value or NAV		<u> </u>			
	1. Related			19	2			1
	(a) Subsi		(20)	100				NIL
		names in the same group			200			1
		related parties	(*)					1
		han related parties	- X	- 05				NIL
	Total		(#)					
(7)	Other Inf	ormation			I			
					Amount	Amount		
		Gross Non-Performing Assets			4,139	372		
	(i)	(a) Related parties			3.4	-		
		(b) Other than related parties			4,339	372		
	(11)	Net Non-Performing Assets			3211	(0)		
		(a) Related parties			19	•		
		(b) Other than related parts			3.211	(0)		
	(in)	Assets acquired in satisfaction	of debt		NIL.	NIL		









Maturity pattern of certain items of assets and liabilities as at 31 March 2014

Asset Liability Management

(Rs. in Lakhs)	Over I year Over 3 years Over 5 to 3 years to 5 years years		334,715	36 9,036 5,000		41,094 - 436,054	
	Over 6 Over 1 year 0 to 3 years		,	29 36		76,020 41,094	
	Over 3 Over 6 months to months 10 f year		19,587.67	41	·	88,409	
	Over 2 months upto 3 months			8,485	,	43,945	-
	Over one month to 2 months		75,000	5	,	64,225	,
:	1 day to 30/31 days (one month)		240,127.06	5	•	122,362	•
	Item	Liabilities	Borrowings from banks	Market Borrowings	Assets	Advances	Investments

Maturity pattern of certain items of Assets and liabilities as at 31 March 2013

		ľ							(20000000000000000000000000000000000000
Item	1day to 30/31 days (one month)	Over one month to 2 months	Over 2 months upto 3 months	Over 3 months upto 6 months	Over 6 months upto 1 year	Over 1 year to 3 years	Over 3 years to 5 years	Over 5 years	Total
Liabilities									
Borrowingsfrom banks	257,807	-	1			800	,		258,607
Market Borrowings	4	9	9	11	01	7,723	4,033	10,000	21,791
Assets*	•	1	,	ı					•
Advances	80,979	43,068	27,850	54,235	44,571	78,735	,	,	329,438
Investments	-		•	1	٠	1	,	Œ	



Capital Funds, risks assets/exposure and risk asset ratio as at 31 March 2014

Sr. No.	Item	Year Ended 31 March 2014	Year Ended 31 March 2013
1	CRAR (%)	19.00%	17.26%
2	CRAR - Tier I capital (%)	16.02%	12.55%
3	CRAR - Tier II Capital (%)	2.97%	4.70%

Exposures

Exposure to Real Estate Sector

(Rs. in Lakhs)

Sr.No.	Category	Current year	Previous Year
a)	Direct exposure		
(i)	Residential Mortgages -		
	Lending fully secured by mortgages on residential property that is or will be occupied by the borrower or that is rented; (Individual housing loans up to		
1	Rs.15 lakh may be shown separately)	NA NA	NA
	More than 15 lakh	-	-
2	Less than 15 lakh	-	.50
	Sub Total	-	1.7
(ii)	Commercial Real Estate -		
	Lending secured by mortgages on commercial real estates (office buildings, retail space, multipurpose commercial premises, multi-family residential buildings, multi-tenanted commercial premises, industrial or warehouse space, hotels, land acquisition, development & construction etc.). Exposure would also include non-fund based (NFB) limits;	NA	NA NA
(iii)	Investments in Mortgage Backed Securities (MBS) and other securitised exposures -		19
1	Residential,	-	
2	Commercial Real Estate.	•	
	Sub Total	-	-
b)	Indirect Exposure		
	Fund based and non-fund based exposures on National Housing Bank (NHB) and Housing Finance Companies (HFCs).	NA	NA
	Total	•	•







संख्या / No. : एम र बी-II | सी र जी-I | 97-2 | 2014-15 | 130 भारतीय लेखा तथा लेखापरीक्षा विभाग कार्यालय प्रधान निदेशक वाणिन्यिक लेखापरीक्षा एवं पदेन सदस्य लेखा परीक्षा बोर्ड-II नई दिल्ली

INDIAN AUDIT & ACCOUNTS DEPARTMENT

OFFICE OF THE PRINCIPAL DIRECTOR OF COMMERCIAL AUDIT & EX-OFFICIO MEMBER, AUDIT BOARD - II, NEW DELHI

दिनांक / DATE 9.7.2014

सेवा में,

मुख्य कार्यकारी अधिकारी एस.बी.आई कार्डस एंड पेमेन्टस सर्विसिस लि0 टावर इनिफिनिटी, टावर - सी ब्लाक-2, बिल्डिगं-3 डी एल एफ साईबर सिटी गुडगाँव-122 002

विषय- कंपनी अधिनियम 1956 की धारा 619 (4) के अधीन 31 मार्च 2014 को समाप्त वर्ष के लिए एस.बी.आई कार्डस एंड पेमैन्ट्स सर्विसिस लि0, के लेखों पर भारत के नियंत्रक एंव महालेखापरीक्षक की टिप्पणियाँ।

महोदय,

में कम्पनी अधिनियम 1956 की धारा 619 (4) के अधीन 31 मार्च 2014 को समाप्त हुए वर्ष के लिए एस.बी.आई कार्डस एंड पेमैन्टस सर्विसिस लि0, के वार्षिक लेखों पर भारत के नियंत्रक एंव महालेखापरीक्षक की टिप्पणियाँ अग्रेषित करती हूँ। इन टिप्पणियों को कम्पनी की वार्षिक रिपोर्ट में प्रकाशित किया जाए।

(सुपर्णा देब) 9/7/14

प्रधान निदेशक वाणिज्यिक लेखा परीक्षा एवं पदेन सदस्य, लेखा परीक्षा बोर्ड-।। नई दिल्ली

संलग्नकः- यथोपरि

COMMENTS OF THE COMPTROLLER AND AUDITOR GENERAL OF INDIA UNDER SECTION 619(4) OF THE COMPANIES ACT, 1956 ON THE ACCOUNTS OF SBI CARDS AND PAYMENT SERVICES PRIVATE LIMITED FOR THE YEAR ENDED 31 MARCH 2014.

The preparation of financial statements of SBI Cards and Payment Services Private Limited for the year ended 31 March 2014 in accordance with the financial reporting framework prescribed under the Companies Act, 1956 is the responsibility of the management of the Company. The Statutory Auditors appointed by the Comptroller and Auditor General of India under Section 619(2) of the Companies Act, 1956 are responsible for expressing opinion on these financial statements under section 227 of the Companies Act, 1956 based on independent audit in accordance with the Standards on Auditing prescribed by their professional body, the Institute of Chartered Accountants of India. This is stated to have been done by them vide their Audit Report dated 20 April, 2014.

I, on behalf of the Comptroller and Auditor General of India, have conducted a supplementary audit under section 619(3) (b) of the Companies Act, 1956 of the financial statements of SBI Cards and Payment Services Private Limited for the year ended 31 March 2014. This supplementary audit has been carried out independently without access to the working papers of the Statutory Auditor and is limited primarily to the inquiries of the Statutory Auditor and the Company personnel and a selective examination of some of the accounting records. Based on my supplementary audit, I would like to highlight the following significant matters under section 619(4) of the Companies Act, 1956 which have come to my attention and which in my view are necessary for enabling a better understanding of the financial statements and the related Audit Report.

(A) Balance sheet

Equity and Liabilities

Current Liabilities

Other Current Liabilities: ₹ 201.10 crore

In view of changed accounting policy (as per note no. 41 (iv)) on treatment of stale cheques including those issued for Credit Balance Refund (CBR), unidentified credits and other trade liabilities outstanding for more than three years, income booked in earlier years needs to be reversed/adjusted. Non-reversal of previous years' income of ₹12.21 crore resulted in

understatement of Other Current Liabilities and overstatement of Reserves and Surplus by ₹12.21 crore.

Consequently, the disclosure under note no. 41 (iv) is also deficient and incorrect.

For and on behalf of the Comptroller and Auditor General of India

(Suparna Deb)

Principal Director of Commercial Audit & Ex-officio Member, Audit Board-II New Delhi

Place: New Delhi Date: 9-7-2014