

To,
All Member Banks- RuPay
Dear Sir/Madam,

Date: 14th Sept 2023

RuPay partners with Priority Pass for Lounge Presence in India

Background:

RuPay, being a domestic payment network, has gained remarkable traction in recent years. As the first-of-its-kind card payment system in India, RuPay offers numerous advantages, including competitive transaction costs, enhanced security measures, and industry standard merchant associations. By introducing RuPay cards for customers, member banks can tap into a rapidly growing user base while contributing to the broader digital payment ecosystem in the country.

RuPay Partnership with Priority Pass:

In terms of lounge access presence across India, the expansion of lounge facilities has been remarkable in recent years. Major airports in metropolitan cities as well as several Tier-II and III cities now boast a comprehensive network of lounges. This strategic distribution ensures that cardholders can enjoy lounge privileges regardless of their travel destination. By promoting lounge feature, member banks can showcase their commitment to catering to the needs of both urban and semi-urban customers.

Airport and Railway lounges provide an oasis of comfort and convenience for travellers, offering an array of amenities such as refreshments, Wi-Fi, and comfortable seating. Lounge being a hygiene feature in the cards today, RuPay provides lounge access services to its debit, credit and prepaid card holders under different program constructs. The addition of lounge as a feature, benefits RuPay card issuers to significantly elevate the overall customer experience. This exclusive offering not only enhances customer loyalty but also positions member bank as a provider of premium services, thereby attracting a wider demographic of customers seeking enhanced travel experiences.

RuPay Lounge Accessibility:

RuPay partnership with Priority Pass for lounge access, upraise offerings for RuPay card holders to new heights with presence in **62 locations** for airport lounge access and **12 locations** for railway lounge access across **34 cities** in India.

We request the attention of the member banks for inclusion of lounge access benefits to create an engaging experience for RuPay Card holders.

RuPay Products

Enclosed:

Annexure A: Domestic Airport Lounge List
Annexure B: Domestic Railway Lounge List
Annexure C: RuPay Lounge List

Annexure: A

Domestic Airport Lounge List

City	Lounge	Terminal Type	Terminal
New Delhi	Encalm Lounge	Domestic	Terminal 3
	Encalm Lounge	Domestic	Terminal 2
	Encalm Lounge	International	Terminal 3
	Encalm Lounge	Domestic	Terminal 1
Bangalore	BLR Domestic Lounge	Domestic	Terminal 1
	BLR International Lounge	International	Terminal 1
	080 Domestic Lounge	Domestic	Terminal 1
	080 International Lounge	International	Terminal 1
	BLR Lounge	Domestic	Terminal 2
	BLR Lounge	International	Terminal 2
Mumbai	Travel Club Lounge	International	Terminal 2
	Travel Club Lounge	Domestic	Terminal 1c
	Oasis Lounge	Domestic	Terminal 1
	Aviserv Lounge	Domestic-Arrival	Terminal 1
	Loyalty Lounge	International	Terminal 2
Kochi	Earth Lounge	Domestic	Terminal 1
	Earth Lounge	International	Terminal 3
Chennai	Travel Club Lounge	International	Terminal 4
	Travel Club Lounge A	Domestic	Terminal 1
	Travel Club Lounge B	Domestic	Terminal 1
	Travel Club Lounge	International	Terminal 3
	Travel Club Lounge Extn	International	Terminal 3
Hyderabad	Encalm Lounge	Domestic	Terminal 1
	Encalm Lounge	International	Terminal 1
Kolkata	Travel Club Lounge	International	Terminal 2
	Travel Club Lounge	International	Terminal 2
	Travel Club Lounge	Domestic	Terminal 1
	Travel Club Lounge	Domestic	Terminal 1
Goa	Good Times Lounge And Bar	Domestic	Terminal 1
	Encalm Lounge	Domestic	New Airport
	Encalm Lounge	International	New Airport
Ahmedabad	The Lounge(LBF)	Domestic	Terminal 1
	The Lounge(CAFS)	International	Terminal 2
Guwahati	The Lounge	Domestic	Terminal 1
Jaipur	Primus Lounge	Domestic	Terminal 1
SriNagar	Pahun Lounge	Domestic	Terminal 1
Pune	Earth Lounge	Domestic	Terminal 1
Allahabad	Zesto Lounge	Domestic	Terminal 1
Amritsar	Primus Lounge	Domestic	Terminal 1
	Costa Coffee	International	Terminal 1
Kannur	Pearl Lounge	Domestic	Terminal 1
	Pearl Lounge	International	Terminal 1

Bhubaneswar	Bird Lounge	Domestic	Terminal 1
Calicut/Kozikhode	Bird Lounge	International	Terminal 1
Coimbatore	BlackBerry Lounge	Domestic	Terminal 1
Dehradun	Bird Lounge	Domestic	Terminal 1
Jammu	Paahun, The Executive Lounge	Domestic	Terminal 1
Lucknow	The Lounge(Devyani)	Domestic	Terminal 2
Nagpur	Mandarin Lounge	Domestic	Terminal 1
Patna	Zesto Executive lounge	Domestic	Main Terminal
Ranchi	Food Hangar	Domestic	Main Terminal
Trivandrum/Thiruvananthapuram	The Lounge	International	Terminal 1
	Malabar Express	Domestic	Terminal 1
Varanasi	Take Off Bar	Domestic	Main Terminal
Indore	Primus Lounge	Domestic	Terminal 1
Chandigarh	Primus Lounge	Domestic	Terminal 1
	Primus Lounge	International	Terminal 1
	Primus Lounge	Domestic	Terminal 1
Agartala	Primus Lounge	Domestic	Terminal 1
Dibrugarh	Primus Lounge	Domestic	Terminal 1
Bhopal	Primus Lounge	Domestic	Terminal 1
Madurai	Primus Lounge	Domestic	Terminal 1
Vadodara	Primus Lounge	Domestic	Main Terminal

Annexure B

Domestic Railway Lounge List

City	Name of the Lounge	Name of the Station
Agra	IRCTC Executive Lounge	Agra Cantt Railway Station
Ahmedabad	IRCTC Executive Lounge	Ahmedabad Railway Station
Ernakulam	Food Stop Dinner	Ernakulam Railway Station
Jaipur	IRCTC Executive Lounge	Jaipur Railway Station
Madurai	IRCTC Executive Lounge	Madurai Railway Station
New Delhi	IRCTC Executive Lounge	New Delhi Railway Station- Pahad Ganj
	IRCTC Executive Lounge	New Delhi Railway Station - Ajmeri Gate
Asansol	Premium Lounge	1st Floor, Platform No 2, Asansol Railway Station
	Beverage Lounge	Near RMS Office, Platform No 5, Asansol Railway Station
Durgapur	Premium Lounge	Main Entrance, Near Enquiry Office, Durgapur Railway Station
Varanasi	Irctc Executive Lounge	Varanasi Cantt Railway Station
Sealdah	IRCTC Executive Lounge	Sealdah Railway Station

Annexure C

RuPay Lounge List

Kindly refer below link for real time access of lounges across different cities as above mentioned is as on 14th Sept'23 and is subjected to modifications as per RuPay associations.

Lounge List- <https://www.rupay.co.in/lounges>