

## Flexipay Segmented Offer || 1<sup>st</sup> Aug - 31<sup>st</sup> Aug ,2024

- This offer is on Flexipay EMI facility and is open only to those SBI Credit Cardholders ("Cardholders") who have received the offer from SBI Cards and Payment Services Ltd. ("SBICPSL" or "SBI Card") through an appropriate communication medium decided by SBICPSL for the account selected for this offer.
- The Flexipay EMI facility is not available to a delinquent, or any other ineligible Cardholders determined as per the internal policy of SBICPSL. Accordingly, approval of Flexipay EMI facility is at the sole and absolute discretion of SBICPSL.
- This offer is valid only for Flexipay EMI SR bookings between 1st Aug'24 & 31<sup>st</sup> Aug'24, both days inclusive ("Term"). Any booking made after 31<sup>st</sup> Aug, 2024, will not be eligible for Amazon Vouchers.
- As part of the offer, Cardholder would be eligible to get an Amazon e-Voucher for Flexipay EMI bookings as per below grid, during the offer "Term":

Flexipay EMI booking amount	Amazon e-Voucher
>= Rs. 30,000 or more (for 12, 18, 24 or 36 months) in one booking	Rs. 500/- (applicable only once during the offer period)

- Please note that the Amazon e-Vouchers will be shared with the eligible cardholders within 3 months from the date of Offer Term Expiry, on their Registered Mobile Number.
- Any Booking with their status Cancelled, Foreclosed or Delinquent at the time of offer fulfilment will not be eligible for the Amazon e-Voucher.
- Amazon e-Voucher of Rs. 500 will be awarded to eligible Cardholder one time during the entire offer period. In case an offer eligible Cardholder has made more than one offer eligible booking, she/he will still be offered only one Amazon e-Voucher of Rs. 500.
- Booking will be considered eligible only if it is done on communicated Card Number.
- Card selected for offer and flipped later to a different Card will be considered for Payout.
- For details on Flexipay EMI T&Cs, please visit <https://www.sbicard.com/en/tnc.page>

### Amazon voucher T&Cs:

- E-Voucher code is a UNIQUE code that will be communicated to eligible Cardholders through SMS sent on their Registered Mobile Number updated with SBICPSL, within 3 months from the date of Offer Term Expiry.
- E-Voucher code is valid till the date communicated on the SMS from date of issue to eligible Cardholders by SBICPSL.
- Cardholders should ensure that the redemption of gift is done before expiry. Extension of codes will not be granted under any circumstance.
- E-Voucher can be redeemed ONLY on Amazon India Website ([www.amazon.in](http://www.amazon.in)) or Mobile App.
- Any additional costs incurred in connection with usage of e-Voucher will be the sole responsibility of the Cardholder.

- E-Voucher can be used only once within the validity period.
- Two e-Vouchers cannot be used in one single transaction.
- Any person redeeming the e-Voucher will also be subject to the terms & conditions that the e-Voucher may have. In addition to these Amazon Voucher Terms and Conditions, Amazon Vouchers and their use on Website are also subject to Amazon's general Terms of Use & Amazon's decision will be final in case of any dispute.
- In case the e-Voucher received is damaged / incorrect / incomplete, the Cardholder should get in touch with SBI Card Customer Care at 18001801295 or 39021212 (prefix local STD code) or E-mail us at [customercare@sbicard.com](mailto:customercare@sbicard.com) within 02 days of receipt of the same.
- In case the Cardholder fails to inform the issues within the given period of 2 days, then SBICPSL shall have the right to not entertain such grievances from the Cardholder.
- If lost / misused, e-Voucher(s) cannot be replaced / refunded and cannot be revalued.
- SBICPSL will not be responsible if the SMS is not delivered, mobile number is not updated, or incomplete mobile number is updated in the system, etc. SMS will be sent to mobile number as updated in SBICPSL's system.
- SBICPSL will not be responsible for non-delivery of e-Voucher code to redeem gift in case the mobile number is on NCPR (National Customer Preference Register) / DND as per applicable regulation.
- In case of any dispute, the decision of SBICPSL shall be final and binding.
- SBICPSL reserves the right to modify or change any of the terms and conditions applicable to the Offer or cancel the partial or entire offer at its sole discretion without prior notice.
- Under no circumstances will the offer being offered under this Program be settled with cash in lieu by SBICPSL.