

Terms & Conditions

Amazon Voucher worth Rs. 500 with every new Add-on Card

Offer: Get Amazon Voucher worth Rs.500 with every new Add-on Card. Cardholder to apply for an Add-on card during the offer period against his/her Primary Card and spend Rs.1000 or more with Add-on Card within 45 days of card issuance to avail the offer.

1. The SBI Card Offer (“Offer”) from SBI Cards & Payment Services Ltd. (“SBICPSL”) is open to select residents of India holding a valid and current SBI Credit Card (“Card”) i.e., with no outstanding of more than 30 days (“Cardholder”).
2. Offer is applicable only on the new Add-on Cards, applied through SBI Card website or Mobile App, during the offer period.
3. Offer Period: 15th April 2024 to 30th June 2024 (Both dates inclusive)
4. To be eligible for the Offer, Cardholder needs to spend Rs.1,000 or more using their Add-on Card within 45 days of card issuance (hereinafter referred to as the “Eligible Period”). The said transaction can take place at Point-of-Sale (POS) terminal or at e-commerce websites/mobile apps. Following types of transactions shall not be considered for offer eligibility: Cash Withdrawals, Balance Transfer, Balance Transfer on EMI, Encash and Easy Money Draft spends.
5. The total spends of Rs.1,000 would not include any transaction(s) that are reversed/credited back to the card during the eligible period.
6. Offer is not applicable on TATA and Corporate Cards.
7. The customer will not be eligible for the Amazon Voucher if the card has been closed at the time of fulfilment.
8. The offer is valid on new Add-on Card issuance only and is not applicable on Card upgrade, Card reissue, Card replacement or Card renewal.
9. The eligible Primary Cardholder will receive an e-code to activate the Amazon Voucher on their registered Mobile number / email ID. The e-code will be sent within 60 days of the end of the ‘Eligible period’.

10. Primary Cardholder can apply for a maximum of 3 Add-on Cards against every credit card account. Primary Cardholder will receive 1 Amazon Voucher with every Add-on Card upon meeting Offer eligibility criterion (maximum of 3 Amazon voucher per card account).
11. Only unique Add-on Cards will qualify for the above-mentioned offer. Add-On Cards in the name of the same Add-on Applicant will not be eligible for the offer.
12. Primary Cardholder to ensure that their registered mobile number is not on NCPR (National Customer Preference Register) /DND list to receive the e-code for Amazon Voucher upon being eligible for the offer as per the offer criterion.
13. Primary Cardholder to update their latest mobile number and email ID to receive periodic communication related to the Offer. SBICPSL shall not be responsible for non-communication of the e-code in case the eligible Cardholder does not have a valid registered mobile number and/or email address with SBICPSL.
14. The Amazon Voucher will be fulfilled only to the Primary Cardholders who are eligible as part of this program. All decisions of SBICPSL about eligibility of Cardholders for benefits under this Program are final, absolute, and binding on all Cardholders.
15. In case of any query regarding offer fulfilment, please contact SBI Card Helpline (18601801290 / 39020202- prefix local STD Code) by 15th November 2024. No queries regarding offer fulfilment will be entertained by SBICPSL post this period.
16. The redemption code for Amazon voucher is valid for 3 months. No requests for duplicate code will be entertained. It is the responsibility of the cardholders to ensure that the code is redeemed before expiry and is not shared with others.
17. This Offer is a stand-alone Offer and the benefits provided under this Offer cannot be clubbed together and/or in any way be cumulated with any other offer of SBICPSL in any manner, or form.
18. Any disputes arising out of this Offer shall be subject to arbitration under the Indian Arbitration and Conciliation Act, 1996 including any statutory amendments carried thereof. Arbitration shall be conducted by a sole arbitrator appointed by SBICPSL for this purpose and the award of the arbitrator shall be final and binding on the cardholder and SBICPSL. The place of arbitration shall be New Delhi and the language of arbitration shall be English. Existence of a dispute, if any, shall not constitute a claim against SBICPSL.

19. Cardholders are not bound in any way to participate in the Offer. Any such participation in the offer is voluntary. The offer run by SBICPSL is being made purely on a “best effort basis”.
20. The usage of Amazon Voucher shall be governed by the Terms & Conditions as laid down by Amazon.
21. SBICPSL may engage, hire, use the services of agent(s) and/or any third party(ies) for the purpose of providing marketing or sales related services or any other related services in relation to its products on its behalf and the customer may be required to deal with such agents/third parties/service providers with respect to such product/services.
22. SBICPSL reserves the right to modify or change any of the terms and conditions applicable to the Offer at any time without prior notice.

Amazon Voucher – Terms & Conditions:

These terms and conditions apply to Amazon Pay Gift Cards (Gift Cards) issued by Pine Labs Private Limited (Pine Labs) under the brand name of Qwiksilver and co-branded with Amazon Pay (India) Private Limited (Amazon Pay). Pine Labs is a private limited company organized under the laws of India, and is the issuer of the Gift Cards. You may purchase Gift Cards through various options available on www.amazon.in corresponding mobile site and mobile application ("Amazon.in"), and also use Gift Cards provided to you by third parties in the manner provided hereunder. By purchasing or using a Gift Card, you are agreeing to and accept these terms and conditions.

Redemption: Gift Cards may only be redeemed toward the purchase of eligible products on Amazon.in and any other third-party merchants that are enabled to accept the Gift Cards. Purchases are deducted from the redeemer's Gift Card balance. Any unused Gift Card balance will remain associated with the redeemer's Amazon Pay balance account and applied to purchases, in order of earliest expiration date. If a purchase exceeds the redeemer's Gift Card balance, the remaining amount must be paid by credit card, net banking or debit card. No fees or charges apply to Gift Cards. Pine Labs may provide Gift Card purchasers with information about the redemption status of Gift Cards that they purchase or use. Certain merchants may provide you services only on the pre-condition that you allow us to hold balances in your Amazon Pay balance: Gift Card till the service completion by the merchant. However, your prior consent would be taken before holding such balances. In such cases, you agree and authorize us to: (i) hold your balance until service completion; and (ii) fail the transaction if your balance in the Amazon Pay Gift Card has expired at the end of the services.

1. Limitations: Gift Cards, including any unused Gift Card balances, expire one year from the date of issuance. You may request for revalidation of any expired Gift Cards. Upon receipt of such request, the Gift Card may be revalidated after due verification and subject to applicable terms and conditions. Gift Cards may only be purchased in denominations ranging from Rs. 10

to Rs. 10,000 or such other limits as Pine Labs may determine. Gift Cards cannot be used to purchase other gift cards. Gift Cards cannot be reloaded, resold, transferred for value or redeemed for cash. Except as provided hereunder or as per applicable law, amount in your Gift Cards will not be refunded to you under any circumstances. No refund will be provided in cash, at any point of time. Unused Gift Card balances may not be transferred to another users account. No interest will be payable by Pine Labs on any Gift Card or Gift Card balance. Pine Labs make no representation or warranty that Amazon.in will always be accessible without interruption.

2. Fraud: Pine Labs is not responsible if a Gift Card is lost, stolen, destroyed or used without permission. Amazon Seller Services Private Limited (together with Amazon Pay is referred to as 'Amazon') will have the right to close customer accounts and take payment from alternative forms of payment if a fraudulently obtained Gift Card is redeemed and/or used to make purchases on Amazon.in.

3. Governing Law and Jurisdiction: These terms and conditions are governed by and construed in accordance with the laws of India. You, Pine Labs and Amazon each agree to submit to the exclusive jurisdiction of the courts at Bangalore. You agree to indemnify Pine Labs and Amazon for all claims brought by a third party against it or its affiliates arising out of or in connection with a breach of any of these terms and conditions.

4. Limitation of Liability: NEITHER PINE LABS NOR AMAZON MAKE ANY WARRANTIES, EXPRESS OR IMPLIED, WITH RESPECT TO GIFT CARDS, INCLUDING WITHOUT LIMITATION, ANY EXPRESS OR IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IN THE EVENT A GIFT CARD IS NON-FUNCTIONAL, YOUR SOLE REMEDY WILL BE THE REPLACEMENT OF SUCH GIFT CARD. IF APPLICABLE LAW DOES NOT ALLOW LIMITATIONS ON IMPLIED WARRANTIES OR THE EXCLUSION OR LIMITATION OF CERTAIN DAMAGES, SOME OR ALL OF THE ABOVE DISCLAIMERS, EXCLUSIONS, OR LIMITATIONS MAY NOT APPLY TO YOU, AND YOU MAY HAVE ADDITIONAL RIGHTS.

5. Password Security: You shall, at all times, keep the passwords that are generated by you strictly confidential and not reveal the same to any person or entity.

6. General Terms: The Amazon.in Conditions of Use apply to Gift Cards. Pine Labs reserves the right to change these Gift Card terms and conditions from time to time in its discretion and without prior notice to you. All terms and conditions are applicable to the extent permitted by law.

7. Contact Information: Website address: www.qwiksilver.com

8. View your gift card transaction statement: <https://amazonbal.qwiksilver.com>

To know more about Amazon Pay Gift Cards: [Click here](#)

Steps to redeem:

1. Visit Amazon App / Website >> Gift Cards >> Add a Gift Card
2. Enter the Voucher Code
3. Click 'Add Gift Card to balance'

PROCESS OF CLAIM (EWGC Codes for Amazon Pay):

1. Upon receiving the EWPC, end consumer will have to login or create an account with Amazon by going to www.amazon.in, Amazon Mobile App or m-website of Amazon.in
2. Post Login, the customer will have to browse to "Amazon Pay" -> "Gift"
3. Click on "Add Gift PPI"
4. Enter the tracking Code and click "Add to your balance"
5. On completion of this action, an API call is sent to Pine Labs for validation
6. Post validation, a Gift PPI loop Amazon Pay Gift PPI is generated and added to consumer Account. This constitutes a Successful Claim of an EWPC.
7. Click on this link to claim the EWPC Code: www.amazon.in/addgiftcard