

# Terms & Conditions

## Exclusive Offer for newly onboarded and upgraded Cardholders of SBI Card ELITE American Express Card

**Offer: Get an Amazon Pay Gift Card worth INR 1,500 on spending INR 15,000 within first 60 days of card issuance**

1. The SBI Card Offer ('Offer') from SBI Cards & Payment Services Ltd. ('SBICPSL') is open only to eligible Cardholders of SBI Card ELITE American Express Card ('ELITE Amex SBI Card', 'SBI Card ELITE American Express Card'). To be eligible for this offer, cardholders must not have any outstanding payments that are more than 30 days overdue, unless otherwise stated in the Cardholder agreement. Offer excludes Corporate Cardholders.
2. This offer is applicable to newly onboarded and upgraded Cardholders of SBI Card ELITE American Express Card who comply or fulfill criteria as determined by SBICPSL.  
This offer is applicable only once to the newly onboarded and upgraded Cardholders of SBI Card ELITE American Express Card who have been onboarded/ upgraded between 01 April 2025 and 31 March 2026 (both dates inclusive), provided they comply / fulfill criteria as determined by SBICPSL.
3. The Offer is valid on total purchase of INR 15,000 or more made within 60 days of Card issuance/ transfer date for eligible cardholders.
4. The offer is not applicable on Fuel spends, Wallet recharge, ATM Cash Withdrawal, Balance Transfer, Balance Transfer on EMI, Encash and Encash Inline products of SBICPSL, payment of bills using SBI Card digital channels such as E-store on SBI Card Mobile App and Easy Bill Pay on SBI Card Website.
5. Purchase Cancellations , reversals and returns (for all transactions done during or before the offer period), disputed and/or unauthorized/fraudulent transactions, EMI's and fees/charges will not be considered for this offer.
6. The details of Amazon Pay Gift Card worth INR 1,500 will be sent on customer's registered mobile number and E-mail ID within 125 days of achieving eligibility.  
Cardholder to ensure that the registered mobile number is not on NCPR (National Customer Preference Register) list to receive the details.
7. SBICPSL reserves the right to modify or change any of the terms and conditions applicable to the Offer or cancel the partial or entire offer at its sole discretion without prior notice.
8. Cardholder to ensure and update latest mobile number and email ID to receive periodic communication related to this offer. SBICPSL shall not be responsible for non-communication of the Voucher / Gift Card in case the eligible Cardholder does not have a valid registered mobile number and/or email address with SBICPSL.
9. SBICPSL will not be responsible for email bounces, non-delivery of SMSs, wrong email id/mobile number updation or incomplete email id/mobile number updation in the system etc. E-mail/SMS will be sent to the E-mail ID and mobile number as updated in SBICPSL's system.
10. This is a stand-alone offer and the benefits offered under this cannot be clubbed together and/or in any way be cumulated with any other offer of SBICPSL in any manner, or form.
11. The spend on Add-on Card(s) registered with SBI Card ELITE American Express Card will also be included in this offer and will count towards the total spending on card account.

12. Vouchers / Gift Card can be used only once, within the validity period of up to 4 months from the date of issuance
13. Cardholders to ensure that the redemption of Vouchers/Gift Card is done before expiry. Extension of Vouchers/Gift Card codes will not be granted under any circumstance.
14. Use of the Vouchers/Gift Card is subject to the Terms & Conditions of Amazon or vendor(s) from which vouchers are procured.
15. No customer escalations for this offer shall be entertained post 31 August 2026.
16. This Offer is a standalone Offer and the benefits offered under this Offer cannot be clubbed together and/or in any way be cumulated with any other offer of SBICPSL in any manner or form.
17. These terms & conditions shall be governed and interpreted as per the prevailing laws of India and any dispute relating to these terms & conditions shall be subjected to exclusive jurisdiction of the courts of Delhi.
18. Any disputes arising out of this Offer shall be subject to arbitration under the Indian Arbitration and Conciliation Act, 1996 including any statutory amendments carried thereof. Arbitration shall be conducted by a sole arbitrator appointed by SBICPSL for this purpose and the award of the arbitrator shall be final and binding on the cardholder and SBICPSL. The seat & venue arbitration shall be at New Delhi and the language of arbitration shall be English. Existence of a dispute, if any, shall not constitute a claim against SBICPSL.
19. **In case of any dispute, the decision of SBICPSL shall be final and binding.**
20. If any term of this offer is held by a court of competent jurisdiction to be invalid or unenforceable, then this offer, including all of the remaining terms, will remain in full force and effect as if such invalid or unenforceable term had never been included.
21. Cardholders are not bound in any way to participate in the Offer. Any such participation is voluntary and the same is being made available purely on a 'best effort basis'.
22. SBICPSL may engage, hire, use the services of agent(s) and/or any third party(ies) for the purpose of providing marketing or sales related services or any other related services in relation to its products on its behalf and the customer may be required to deal with such agents/third parties/service providers with respect to such product/services.

## **Amazon Pay Gift Card – Terms & Conditions**

### **A. TERMS AND CONDITIONS | e Amazon Pay Gift Card**

1. All Amazon Pay Gift Cards shall be valid for a period of 90 days (3 Month) from the date of Gift Card issuance as set out by Pine Labs and communicated to SBI Card in writing
2. Amazon Pay Gift Card once added to the account of Amazon user, cannot be transferred to any other account
3. Amazon Pay Gift Cards, once claimed, shall only entitle the user to claim an Amazon Pay Gift Pre Paid Instrument (PPI) of the agreed value, which shall be delivered to the user's (claimant's) account.
4. The Amazon Pay Gift PPI can be redeemed as per the terms and conditions mentioned on [www.amazon.in](https://www.amazon.in) or on the Amazon India Mobile App or on the Amazon.in m-site (collectively, "Platform"). Alternatively, you can also learn to redeem by following below link - [https://www.amazon.in/gp/help/customer/display.html?nodeId=GNG9PXYZUMQT72QK&app-nav-type=modal/ref=gcui\\_d\\_e\\_tc\\_o\\_d](https://www.amazon.in/gp/help/customer/display.html?nodeId=GNG9PXYZUMQT72QK&app-nav-type=modal/ref=gcui_d_e_tc_o_d)
5. Amazon Pay Gift Cards cannot be claimed for cash or credit.

6. Once added, the balance of the Amazon Pay Gift Card shall be valid for a period of 1-year from the date of Amazon Pay Gift Card addition

**B. PROCESS OF CLAIM (Amazon Pay Gift Card Codes for Amazon Pay):**

1. Upon receiving the Amazon Pay Gift Card, the consumer will have to login or create an account with Amazon by visiting [www.amazon.in/Amazon Mobile App/m-website of Amazon.in](http://www.amazon.in/Amazon_Mobile_App/m-website_of_Amazon.in)
2. Post Login, the customer will have to browse to “Amazon Pay” > “Gift Cards” <<Part of factual pointer... esp. check this.>>
3. Click on “Add Gift PPI” <<Kindly check on usage of “PPI”>>
4. Enter the Amazon Pay Gift Card Code and click “Add to your balance”
5. Upon completion, same is authenticated by Pine Labs
6. Post validation, Amazon Pay Gift PPI is generated and added to consumer Account. This constitutes a Successful Claim of an Amazon Pay Gift Card.
7. Click on this link to claim the Amazon Pay Gift Card Code: [www.amazon.in/addgiftcard](http://www.amazon.in/addgiftcard)