

Offer Terms & Conditions

- This offer is valid only for the *Reliance SBI Credit Cardholders (on RuPay Platform)* onboarded during the offer period.
- The redemption vouchers will be rolled out in form of SMS with redemption link to cardholders within 30 days of successful onboarding.
- The offer is valid for EazyDiner users only provided the user is registered on Eazy Diner
- EazyDiner Prime membership cannot be refunded or claimed in cash.
- The EazyDiner Prime membership discount deal can be clearly identified on the restaurant screen. All restaurants with Prime deals will offer a minimum discount of 25%, as specified in the deal. This is a restaurant discount and will be applied by the restaurant on your applicable bill amount. Please check your dining bill for the same when you receive the bill from the restaurant.
- Not all restaurants bookable on EazyDiner will have Prime deals or are available for payments on PayEasy. 25% of Prime discounts are not available at non-Prime restaurants. All restaurants are tagged accordingly as Prime, PayEasy or both on the EazyDiner App.
- Prime Membership will be applicable only on select restaurants. Payments can be made at select restaurants only using PayEasy. 25% guaranteed discount will be applicable at Prime-enabled restaurants.
- All 1+1 deals as part of the Prime Membership are valid when a minimum of 2 guests are dining. Example - In case of 3 guests, 2 guests will be charged, and 1 guest will eat for free; in case of 5 guests, 3 guests will be charged, and 2 guests will eat for free.
- The restaurants and the offers are dynamic in nature as we constantly improve the product, hence the offers at restaurants may change without any prior notice.
- The restaurants will be communicated about the booking details along with applicable deals. Please inform the restaurant about your reservation through EazyDiner upon your arrival and show the booking message along with a deal to have a hassle-free experience.
- EazyDiner shall not be liable for the experience at the partner restaurant as we only assist in fulfilling the reservations with the special offers.

- EazyDiner shall not be liable if any restaurant is temporarily or permanently shut. In case there are any concerns, please call the EazyDiner's VIP concierge line at +917861004400.
- The team at EazyDiner will make its best efforts to resolve an extreme situation if the restaurant denies the promised discount or refuses to accept the payment on the app. In case such an event occurs, please report it immediately during the dining time, to the EazyDiner concierge at 7861004400. EazyDiner will not be responsible for cases reported post the dining time.

2. Redemption step wise snippets:

○ Steps to activate Prime membership:

1 Month Membership

- STEP 1: Click on the purchase link/Goto App and activate. (EazyDiner will share a purchase link)
- STEP 2: Sign up for new customers or login for existing customers.
- STEP 3: Select 1-month complimentary EazyDiner Prime Membership plan and click on Pay Now
- STEP 4: Apply coupon code (EazyDiner will share unique codes with you).
- STEP 5: Complete purchase and activate your Prime membership.

2 Months Prime Membership

- User has to activate via prime purchase link only as 2 months prime is not available on app
- STEP 1: Click on the Prime Link
- STEP 2: Sign up for new customers or login for existing customers.
- STEP 3: Click on Be EazyDiner Prime and continue
- STEP 4: Apply coupon code
- STEP 5: Complete purchase and activate your Prime membership.

OTHER TERMS AND CONDITIONS:

1. The above Offer is by way of a special offer for Reliance SBI Cardholders only onboarded during offer period (01.11.25 to 30.04.26). excluding all other SBI/Reliance card or Corporate Credit Cardholders and nothing contained herein shall prejudice or affect the terms and conditions of the card member agreement between SBICPSL and their Cardholders. The terms of the above Program shall be in addition to and not in derogation of the terms contained in the card member agreement., Merchant EMI Terms and Conditions and Rewards Terms & Conditions.
2. Any query regarding the program will be entertained only till 30.04.26. Post such date, SBICPSL & Partner will not entertain any correspondence or communication in any manner whatsoever regarding this Program from any person. As per Rewards Terms & Conditions, Reward points accrued on offer eligible transactions will be forfeited. Reward points will be forfeited for all transactions done during offer period and considered for Offer computation.
3. At the time of forfeiture in case the Cardholder has inadequate Reward Point balance, then an amount equivalent to Reward Points to be Forfeited will be debited from the Cardholder's account. Effective offers launched from 01 December 2023, reward points forfeiture will be done within 90 days of Cashback posting date for Cashback offers. In case of Instant Discount offers, reward points forfeiture will be done within 6 months of end of offer month. For example, an Instant discount offer ends on 15th December 2025. In this case, end of offer month will be 30th April 2026. Hence, Reward Points forfeiture will happen after 30th April 2026 and before/on 30th Oct 2026.
4. SBICPSL does not endorse any of the products or brands being offered under the Program and will not accept any direct liability pertaining to the quality, merchantability, fitness, delivery or after sales service of such products which shall be at the sole liability of the Partner.
5. All the existing offers, discounts etc. on select/all products or services that are being offered by partner can be availed by the Cardholders as part of this offer as mentioned in this communication.
6. Pictures of products shown in communication sent to the customer either through mailers, push notifications, social media channels, statements or advertised on the website/mobile app, are representative only and may not bear a resemblance to the actual products. None of the parties shall under any circumstances be responsible for the same.
7. Products/services offered under this program are subject to availability from the respective participating merchants/sellers of Partner and accordingly SBICPSL in no circumstances shall be liable for non-availability of any of the products/services.

8. SBICPSL shall adhere, cater and ensure on best effort basis to perform the agreed terms and conditions of the program.
9. SBICPSL will not be liable for any technical or any offer configuration related issue at Partner platform on account of which cardholder is unable to avail the offer. All such concerns need to be taken up directly with the Partner by cardholder for resolution
10. Under no circumstances will the offer/cashback being offered under this Program be settled with cash in lieu by SBICPSL or by Partner.
11. Returned transactions, disputed transactions (closed in customer favour) or unauthorized/fraudulent transactions will not be considered for the Offer
12. SBICPSL will not entertain any correspondence regarding the validity or acceptability of any additional benefits offered by Partner/Partner's sellers on products/services made available by it and the same shall be at the sole risk and consequences of Partner/Partner's sellers and without reference to SBICPSL.
13. All government Levies like Sales Tax, TDS, any Local Tax, Octroi etc., shall be payable by the Cardholder as applicable at the time the respective Offer was offered.
14. This Offer shall be subject to all applicable laws, rules and regulations which are in existence and which may be promulgated anytime by any statutory authority.
15. SBICPSL reserves the right to disqualify the Cardholder(s) from the benefits of the Offer, if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the said Offer or otherwise by use of the Card subject to intimation to Partner of such disqualification.
16. Any person availing this Offer shall be deemed to have accepted these terms and conditions
17. SBICPSL and Partner reserve the right, at any time, without prior notice and without assigning any reason whatsoever, to add/alter/modify/change or vary all or some of these terms and conditions or to replace, wholly or in part, this offer by another offer, whether similar to this Offer or not, or to extend or withdraw it altogether.
18. Cardholders are not bound in any way to participate in this Offer. Any participation is voluntary and the Offer is being made purely on a best effort basis.
19. Nothing herein amounts to a commitment by SBICPSL to conduct further, similar or other Offers.
20. Any disputes arising out of the Offer between SBICPSL and Cardholder shall be subject to arbitration by a sole arbitrator to be appointed by SBICPSL for this purpose. The proceedings of the arbitration shall be conducted as per the provisions of Arbitration and Conciliation Act, 1996 and amendment thereof. The Seat & Venue of arbitration shall be at

New Delhi, India and language of arbitration shall be English. The existence of a dispute, if any, shall not constitute a claim against SBICPSL or Partner or any of its affiliates.

21. SBICPSL may engage, hire, use the services of agent(s) and/or any third party(ies) for the purpose of providing marketing or sales related services or any other related services in relation to its products on its behalf and the customer may be required to deal with such agents/third parties/service providers with respect to such product/services.
22. These terms & conditions shall be governed and interpreted as per the laws of India and any dispute relating to these terms & conditions shall be subjected to exclusive jurisdiction of the courts of Delhi.