

# **Master Health Checkup Terms and Conditions**

These Terms & Conditions govern the use and redemption of the complimentary Master Health Checkup offered to customers on achieving spends of Rs. 50,000 in 90 days from card activation / renewal.

**Apollo:** Refers to Apollo Healthco Limited (AHL), a company incorporated under Companies Act, 2013 and having its principal place of business in India, including its digital platform Apollo 24|7.

**Apollo Affiliates:** Means and includes all subsidiaries, holding companies, group companies, associates, licensees, partners and authorized outlets operating under the Apollo brand including but not limited to healthcare outlets and pharmacies branded under "Apollo".

- Cardholders shall be eligible for a complimentary Master Health Checkup worth Rs.
   1,999 upon cumulative spends of Rs. 50,000 or more within 90 days from the date of activation / renewal.
- Eligibility will be assessed after completion of the 90-day period.
- Once eligibility is confirmed, Apollo will share the voucher within 15 working days.
- The diagnostic health checkup will be conducted by Apollo.
- The diagnostic health checkup voucher shall remain valid for a period of 90 days from the date of issuance. Both the booking and test must be completed within this validity period.

#### Tests Included:

- Lipid Profile Cholesterol (Serum)
- Kidney Creatinine (Serum)
- Diabetes Glucose (Random)
- Liver SGOT (AST) and SGPT (ALT)
- Complete Blood Count (CBC
- Thyroid TSH
- Urine Complete Examination

### **Redemption Process:**

Upon qualifying for the Offer, the Cardholders will receive a link to book the diagnostic test via SMS and / or E-mail sent to their registered contact details. They will be redirected to a dedicated section for Apollo SBI Card SELECT Cardholders on the Apollo 24|7 App to book the test.

Users can choose the test date and time slot and confirm the booking. The check-up may be transferred to a family member by booking under your Apollo 24|7 account with their details, however the same is at the sole discretion of Apollo.

**Customer queries:** Customers may raise their concerns with Apollo 24|7 Customer Support team through any of the following channels:

- Chat using 'Need Help' section
- E-mail from 'Need Help' section
- Write to us at <a href="mailto:helpdesk@apollo247.com">helpdesk@apollo247.com</a>
- Call us at 080-4521-9257

# **FITPASS PRO Membership Terms and Conditions**

Annual FITPASS PRO memberships are a combination of subscriptions to FITPASS, FITFEAST, and FITCOACH for each eligible cardholders of Apollo SBI Card SELECT. This includes:

- **FITPASS Membership**: Access to a network of gyms, fitness centers, and classes, allowing no more than 12 sessions per month (limited to no more than 3 sessions per week and 1 session per day) across a curated network of fitness centers.
- **FITCOACH Membership**: Access to Artificial Intelligence-led personalized fitness coaching routines available on the FITPASS Mobile Application.
- **FITFEAST Membership**: Access to expert nutritionists for personalized smart diet plans on the FITPASS Mobile Application.

Apollo SBI Card SELECT Cardholder will be eligible for an annual FITPASS PRO Membership upon payment of the joining fee and performing at least one transaction to activate their card within 12 months of joining. E-Vouchers will be sent to eligible cardholders within 60 days of eligibility calculation through E-mail or SMS.

**Please note**: If a cardholder already holds a FITPASS Membership, it will be replaced by the FITPASS PRO Membership. No benefit extension is possible.

#### Process for Redemption:

Once a Cardholder has become eligible, SBI Card will share the e-Voucher Code with him / her via SMS / E-mail. To voucher can be redeemed in a few simple steps below:

- Open link in SMS / E-mail (<a href="https://fitpass.co.in/apollosbicard">https://fitpass.co.in/apollosbicard</a>) on your mobile device
- 2. Download the FITPASS App from Google PlayStore / Apple Playstore

The cardholder will be redirected to the page with all details about FITPASS PRO Membership

- 3. Enter the requested details to register
- 4. Enter unique e-Voucher Code provided by SBI Card

#### **Partner General Terms & Conditions:**

• This is an invitation-only, prepaid membership that can be availed only by eligible Apollo SBI Card SELECT Cardholders through vouchers / promocodes issued by

SBI Card and by following the activation procedure on the link (<a href="https://fitpass.co.in/apollosbicard">https://fitpass.co.in/apollosbicard</a>)

- Activating under this offer will allow eligible Apollo SBI Card SELECT Cardholders
  to avail their complimentary 1-year FITPASS PRO Membership (combination of
  subscriptions to FITPASS, FITCOACH, and FITFEAST memberships) through the
  FITPASS Mobile Application.
- The Cardholder will have up to 90 calendar days to activate his / her FITPASS PRO Membership, commencing from the date of dispatch by SBI Card, i.e., the date of SMS sent to the Cardholder on his / her Registered Mobile Number/ E-mail ID with their unique FITPASS PRO promocode. For example, if the unique FITPASS PRO promocode is dispatched on 12 January, the customer will be eligible to redeem the promocode before the expiry of 90 calendar days from 12 January, i.e., by 11 April.
- A FITPASS PRO Member is required to make a prior reservation through the
  FITPASS Mobile Application for accessing any partner gym / fitness studio, limited
  to a maximum of 12 sessions per month (with no more than 3 sessions per week
  and 1 session per day). Reservations are subject to availability. Only one
  subscription can be used for a single reservation on the FITPASS Mobile
  Application by a Member.
- The list of gyms and fitness studios in the network is dynamic and subject to change any time. FITPASS shall not be liable if any gym / fitness studio has temporarily or permanently shut down its operations or is removed from the FITPASS network for any reason whatsoever.
- The Member expressly understands that FITPASS acts as an intermediary service provider to assist in fulfillment only and will not be responsible for the experience at the partner gym and fitness studio. FITPASS disclaims any liability with respect to any claim brought by the Member or any third-party in relation to any use of / availing of the services and products offered / provided by third-party service / partner gym and fitness studio providers through FITPASS.
- A FITFEAST Member is required to initiate their FITFEAST chat services from the
  FITPASS Mobile Application or schedule a phone call through FITPASS Mobile
  Application to initiate their interaction with their designated personal nutritionist. A
  FITCOACH Member must select a plan to initiate their recommendations available
  on the FITPASS Mobile Application.
- The Terms and Conditions of FITPASS, incorporated herein by reference, constitute the entire agreement between the Member and FITPASS with respect to the subject

- matter hereof and supersede and replace all prior or contemporaneous understandings or agreements, written or oral, regarding such subject matter.
- The Member cannot assign, transfer, or novate its rights, benefits, covenants, and
  / or obligations under the Membership and terms and conditions of FITPASS. No
  person other than a Registered Member has any rights under the general terms and
  conditions of FITPASS.
- As part of the offer, the Members agree to receive such marketing and promotional materials via mail, SMS, E-mail, etc., in connection with products and services of FITPASS.
- For any FITPASS-related queries, please call +91-1146061468.