## **Terms & Conditions**

3-Month SWIGGY One Membership with every New Add-on Card

Offer: Get 3-Month Swiggy One Membership with every new Add-on Card. Cardholder to apply for an Add-on card during the offer period against his/her Primary card and spend Rs.1,500 or more with Add-on Card within 45 days of Add-on Card issuance to avail the offer.

- 1. The SBI Card Offer ("Offer") from SBI Cards & Payment Services Ltd. ("SBICPSL") is open to select residents of India holding a valid and current SBI Credit Card ("Card") i.e., with no outstanding of more than 30 days ("Cardholder").
- 2. Offer is applicable only on the new Add-on Cards, applied through SBI Card website or Mobile App, during the offer period.
- 3. Offer Period: 22<sup>nd</sup> November 2023 22<sup>nd</sup> January 2024 (Both dates inclusive)
- 4. To be eligible for the Offer, Cardholder needs to spend Rs.1,500 or more using their Addon Card within 45 days of Add-on Card issuance (hereinafter referred to as the "Eligible Period"). The said transaction can take place at Point-of-Sale (POS) terminal or at ecommerce websites/mobile apps. Following types of transactions shall not be considered for offer eligibility: Cash Withdrawals, Balance Transfer, Balance Transfer on EMI, Encash and Easy Money Draft spends.
- 5. The total spends of Rs.1,500 would not include any transaction(s) that are reversed/credited back to the card during the eligible period.
- 6. Offer is not applicable on TATA and Corporate cards.
- 7. The customer will not be eligible for the 3-Month Swiggy One Membership if the card has been closed at the time of fulfilment.
- 8. The offer is valid on new Add-on card issuance only and is not applicable on Card upgrade, Card reissue, Card replacement or Card renewal.
- 9. The eligible Primary Cardholder will receive an e-code to activate Swiggy One Membership on their registered Mobile number / email ID. The e-code will be sent within 60 days of the end of the 'Eligible period'.
- 10. Primary cardholder can apply for a maximum of 3 Add-on cards against every credit card account. Primary Cardholder will receive 1- Swiggy One Membership with every Add-on Card upon meeting Offer eligibility criterion.

- 11. Only unique Add-on Cards will qualify for the above-mentioned offer. Add-On Cards in the name of the same Add-on applicant will not be eligible for the offer.
- 12. Primary Cardholder to ensure that their registered mobile number is not on NCPR (National Customer Preference Register) /DND list to receive the e-code for Swiggy One Membership upon being eligible for the offer as per the offer criterion.
- 13. Primary Cardholder to ensure and update their latest mobile number and email ID to receive periodic communication related to the Offer. SBICPSL shall not be responsible for non-communication of the e-code in case the eligible Cardholder does not have a valid registered mobile number and/or email address with SBICPSL.
- 14. The Swiggy One Membership will be fulfilled only to the primary Cardholders who are eligible as part of this program. All decisions of SBICPSL about eligibility of Cardholders for benefits under this Program are final, absolute, and binding on all Cardholders.
- 15. In case of any query regarding offer fulfilment, please contact SBI Card Helpline (18601801290 / 39020202- prefix local STD Code) by 15<sup>th</sup> June 2024. No queries regarding offer fulfilment will be entertained by SBICPSL post this period.
- 16. This Offer is a stand-alone Offer and the benefits provided under this Offer cannot be clubbed together and/or in any way be cumulated with any other offer of SBICPSL in any manner, or form.
- 17. Any disputes arising out of this Offer shall be subject to arbitration under the Indian Arbitration and Conciliation Act, 1996 including any statutory amendments carried thereof. Arbitration shall be conducted by a sole arbitrator appointed by SBICPSL for this purpose and the award of the arbitrator shall be final and binding on the cardholder and SBICPSL. The place of arbitration shall be New Delhi and the language of arbitration shall be English. Existence of a dispute, if any, shall not constitute a claim against SBICPSL.
- 18. Cardholders are not bound in any way to participate in the Offer. Any such participation in the offer is voluntary. The offer run by SBICPSL is being made purely on a "best effort basis".
- 19. The usage of Swiggy One Membership shall be governed by the Terms & Conditions as laid down by Swiggy.
- 20. SBICPSL may engage, hire, use the services of agent(s) and/or any third party(ies) for the purpose of providing marketing or sales related services or any other related services in relation to its products on its behalf and the customer may be required to deal with such agents/third parties/service providers with respect to such product/services.

21. SBICPSL reserves the right to modify or change any of the terms and conditions applicable to the Offer at any time without prior notice.

## **Swiggy One Membsrship – Terms & Conditions:**

- Swiggy One membership can be used only on 2 devices at a timeOnce customer has activated the Swiggy One Membership, customer can use code 'ONE150' to avail flat Rs.150 off on bill payment at DineOut of Rs 1500 or above
- Swiggy One free delivery is applicable on ALL food delivery restaurants within 10kms from customer location except Dominos
- Customer is also eligible for member only extra discounts of up to 30% on select food delivery restaurants
- The extra discount is applicable on effective Item Total, which is item total after the coupon discount has been applied
- Free delivery covers all the delivery charges such as delivery fee, late night surcharge & surge fee, which may apply when there's high demand, bad weather or a special occasion
- Swiggy One is available in select cities only
- Free delivery is applicable from all restaurants within 10kms on all orders more than Rs
  149
- The membership once activated cannot be cancelled, paused or transferred
- Swiggy One benefits can be availed when ordering through Android, iOS and mobile web but not on desktop
- The free delivery on Instamart is applicable on orders above Rs 199

## Steps to redeem Swiggy One Membership

Log in to Swiggy App > Profile section > 'Swiggy One' > Choose 'Redeem Swiggy One Membership Coupons' > Enter e-code > Click on 'Apply Coupon' to activate your Membership.