## **Terms & Conditions**

## Swiggy One Membership with every pre-approved RuPay SBI Credit Card issued during offer period

Offer: 3-month complimentary Swiggy One Membership with every pre-approved RuPay SBI Credit Card. Cardholder to apply for a pre-approved card during the offer period and spend Rs.500 or more through UPI within 45 days of card issuance.

- 1. The SBI Card Offer ("Offer") from SBI Cards & Payment Services Ltd. ("SBICPSL") is open to select residents of India holding a valid and current SBI Credit Card ("Card") i.e., with no outstanding of more than 30 days ("Cardholder").
- 2. Offer is applicable only on the new pre-approved RuPay SBI Credit Cards issued to select Cardholders during the offer period.
- 3. Offer Period: 12<sup>th</sup> December 2023 31<sup>st</sup> December 2023 (Both dates inclusive)
- 4. To be eligible for the Offer, Cardholder needs to apply for a pre-approved RuPay SBI Credit Card. Post card issuance, cardholder needs to link the credit card to any UPI App and spend Rs.500 or more through UPI within 45 days of card issuance (hereinafter referred to as the "Eligible Period"). The said transaction can take place at Point-of-Sale (POS) terminal via scan and pay or at e-commerce websites using VPA.
- 5. The total spend of Rs.500 does not include any transaction(s) that are reversed/credited back to the card during the eligible period.
- 6. Offer is applicable only on pre-approved RuPay SBI Credit Card and not on credit cards issued via other channels.
- 7. Offer is applicable on payment of annual fee by the cardholder.
- 8. Cardholder will not be eligible for the Swiggy One Membership if the card has been closed/blocked at the time of fulfilment.
- 9. The offer is valid on new card issuance only and is not applicable on card upgrade, card reissue, card replacement or card renewal.
- 10. Eligible Cardholders will receive an e-code to activate Swiggy One Membership on his/her registered Mobile number / email ID. The e-code will be sent within 60 days of the end of the 'Offer period'.

- 11. Cardholder is eligible to receive only one e-code for Swiggy One Membership during the offer period.
- 12. The additional credit limit offer can be availed only once during the offer period.
- 13. Cardholder to ensure that their registered mobile number is not on NCPR( National Customer Preference Register)/DND list to receive the e-code for Swiggy One Membership upon being eligible for the offer as per the offer criterion.
- 14. Primary Cardholder to ensure and update their latest mobile number and email ID to receive periodic communication related to the Offer. SBICPSL shall not be responsible for non-communication of the e-code in case the eligible Cardholder does not have a valid registered mobile number and/or email address with SBICPSL.
- 15. The Swiggy One Membership will be fulfilled only to the Cardholders who are eligible as part of this offer. All decisions of SBICPSL about eligibility of Cardholders for benefits under this campaign are final, absolute, and binding on all Cardholders.
- 16. In case of any query regarding offer fulfilment, please contact SBI Card Helpline (18601801290 / 39020202- prefix local STD Code) by 31<sup>st</sup> May 2024. No queries regarding offer fulfilment will be entertained by SBICPSL post this period.
- 17. The redemption code for Swiggy One membership is valid for 3 months from date of issuance. No requests for duplicate code will be entertained. It is the responsibility of the cardholders to ensure that the code is redeemed before expiry and is not shared with others.
- 18. This Offer is a stand-alone Offer and the benefits provided under this Offer cannot be clubbed together and/or in any way be cumulated with any other offer of SBICPSL in any manner, or form.
- 19. Any disputes arising out of this Offer shall be subject to arbitration under the Indian Arbitration and Conciliation Act, 1996 including any statutory amendments carried thereof. Arbitration shall be conducted by a sole arbitrator appointed by SBICPSL for this purpose and the award of the arbitrator shall be final and binding on the cardholder and SBICPSL. The place of arbitration shall be New Delhi and the language of arbitration shall be English. Existence of a dispute, if any, shall not constitute a claim against SBICPSL.
- 20. Cardholders are not bound in any way to participate in the Offer. Any such participation is voluntary and the same is being made purely on a "best effort basis".
- 21. The usage of Swiggy One Membership shall be governed by the Terms & Conditions as laid down by Swiggy

- 22. SBICPSL may engage, hire, use the services of agent(s) and/or any third party(ies) for the purpose of providing marketing or sales related services or any other related services in relation to its products on its behalf and the customer may be required to deal with such agents/third parties/service providers with respect to such product/services.
- 23. SBICPSL reserves the right to modify or change any of the terms and conditions applicable to the Offer at any time without prior notice.

## Swiggy One Membsrship – Terms & Conditions:

- Swiggy One membership can be used only on 2 devices at a time
- 'ONE150' code can be used to avail flat Rs 150 off on DineOut bills of Rs 1500 or above
- Swiggy One free delivery is applicable on all food delivery restaurants within 10kms from customer location except Dominos
- Customer is also eligible for member-only extra discounts of up to 30% on select food delivery restaurants
- The extra discount is applicable on effective item total, which is item total after the coupon discount has been applied
- Free delivery covers all the delivery charges such as delivery fee, late night surcharge & surge fee, which may apply when there's high demand, bad weather or a special occasion
- Swiggy One is available in select cities only
- Free delivery is applicable from all restaurants within 10kms on all orders more than Rs 149
- The membership once activated cannot be cancelled, paused or transferred
- Swiggy One benefits can be availed when ordering through Android, iOS and mobile web but not on desktop
- The free delivery on Instamart is applicable on orders above Rs 199

## Steps to redeem the Swiggy One Membership

Log in to Swiggy App > Profile section > 'Swiggy One' > Choose 'Redeem Swiggy One Membership Coupons' > Enter e-code > Click on 'Apply Coupon' to activate your Membership.

OR

Click on the activation link > Log in to Swiggy App using mobile no. and enter OTP