

Railway Lounge Programme

Q.1. What is the new feature of Railway Lounge on my IRCTC SBI Platinum Card?

Under the railway lounge programme, Customer will get complimentary railway lounge on credit card and access will be applicable only for primary cardholders.

Q.2. How do I avail the Railway Lounge access on my IRCTC SBI Platinum Card?

- Eligible cardholders must present their valid, unexpired eligible cards and Valid train travel ticket at the entrance to the participating lounges to avail the benefit.
- Rs 2/- will be charged from the customer's account to validate the card for complimentary lounge access.

Q3. Is the Railway Lounge access available for supplementary card holder?

No. Railway Lounge access is available only to primary cardholders.

Q.4. How many lounge access/accesses are available on my IRCTC SBI Platinum Card?

Customer is eligible to access 4 complimentary railway lounge access in a year with a maximum of 1 visit per quarter

Q.5. In which railway stations is the lounge access available?

Railway lounge access is currently available in railway stations of:

Lounge	City	Address
Executive lounge	Delhi	Platform No. 16, New Station Building, Ajmeri Gate side, New Delhi Railway Station, New Delhi, 110006
Executive lounge	Jaipur	Platform no. 1, Near 1st Class Waiting Room at Jaipur Jn Railway Station, Rajasthan 303702
Executive lounge	Agra	Platform no. 1 at Agra Cantt , Near Second Class Waiting Room, Agra, Uttar Pradesh 282001
Executive lounge	Ahmedabad	Platform No-1, Ahmedabad Railway Station, Gujarat, 380002
Executive Lounge	Kolkata (Sealdah)	Main Entrance Gate of Sealdah Railway Station, 1st floor near second class waiting room, West Bengal 700014

Q.6. What facilities do I get in the railway lounge?

The complimentary access to railway lounge will include the below facilities:

- Two Hours of lounge stay
- A/C comfortable sitting arrangements
- 1 Buffet meal- Breakfast, Lunch or Dinner as per the time of visit.
- Unlimited tea & coffee
- Free Wi-Fi
- Newspaper and Magazine

Any additional service such as recliners or more shall be chargeable separate as per the operator price for that service.