Terms & Conditions: Milestone Gift Voucher

- 1. This offering is from SBI Cards and Payment Services Limited ("SBICPSL") as a product offer for its Paytm SBI Card SELECT variant of Credit Cardholders ("Cardholder") as may be communicated by SBICPSL via various medium chosen by it. By availing this offer benefits by conducting a financial transaction, the Cardholder provides consent to all terms and conditions herein including for sharing of all personal. Transactional and other related information for the purpose of this Offer.
- 2. As part of the product feature, a Cardholder may become eligible for milestone gift voucher of Rs. 2000 and Rs. 4000 after achieving annual milestone retail spends of Rs. 4 Lakhs and Rs 6 lakhs for the eligible year, respectively.
- 3. For the purposes of this Offer, an eligible year is defined as the year in which the fee is paid for by the Cardholder. Example: In case a card account is opened on 1st June 2012, the period for the eligible year would be 1st June 2012 to 31st May 2013.
- 4. All eligible Paytm SBI Card SELECT cardholders will be able to choose any one of the following Electronic Gift Voucher (EGV) Options worth Rs. 2,000 and Rs. 4,000 Milestone Gift: Hush Puppies/Bata and Pantaloons
- 5. SBICPSL reserves the right to cancel, change or substitute the Gift Voucher Terms and Conditions at any time. SBICPSL can suspend /terminate/replace any brand currently available for Milestone Gift Voucher as mentioned in the point above without any further notice. Steps for Redeeming Milestone Gift Voucher: Paytm SBI Card SELECT Cardholder would be sent an SMS to his/her registered mobile number confirming the eligibility for the Gift Voucher. The options available to the Cardholder for redemption of Electronic Gift Voucher (EGV) would be detailed in this SMS. On receipt of this SMS, Cardholder can either call the SBI Card call center or send and SMS for the chosen option as directed in the SMS within 6 months of receipt of the SMS. Once the choice is communicated by the Cardholder, the opted EGV will be sent via an SMS to his/her registered mobile number.
 - i. Notwithstanding anything to the contrary, it is stipulated that the customer account should be in good standing to be eligible for Gift Voucher meaning that for any reasons the Credit Card should not be suspended, blocked, inactive to be eligible for gifts under this Program.
 - ii. The voucher is offered by partnership establishment under a commercial arrangement with the product/ service provider. SBICPSL has no liability towards quality of goods and or services received by the Cardholder redeeming the vouchers. Please note that the welcome E- Gift voucher holds a validity of up to 6 months. The validity will not be extended further.

Hush Puppies/Bata

The detailed booking process and terms & conditions are listed below.

- 1. The holder of the Instant Gift Voucher is deemed to be the beneficiary.
- 2. Beneficiary should announce the intent of using the Instant Gift Voucher before making a purchase.

- 3. Only valid Instant Gift Voucher at the sole discretion of BATA shall be accepted for redemption.
- 4. Maximum of "three" Instant Gift Vouchers can be used against one bill.
- 5. Partial redemption is allowed but no refund or credit note would be issued against an unused or partially used Instant Gift Voucher.
- 6. Instant Gift Voucher cannot be revalidated once expired.
- 7. BATA or its affiliates are not responsible on account of the beneficiary sharing the Instant Gift Voucher number and the Voucher getting redeemed on that account.
- 8. The Brand may ask for a valid Government identity proof at the time of redeeming the Instant Gift Voucher.
- 9. Instant Gift Vouchers will be accepted across all outlets mentioned, but BATA at its sole discretion may add or remove an outlet from the list without giving any prior notice.
- 10.BATA makes full efforts to accept all Instant Gift Vouchers but on account of technical / administrative reasons, an outlet may refuse to accept vouchers.
- 11. This Instant Gift Voucher cannot be redeemed on specific block out dates, BATA may add or delete any date on its sole discretion.
- 12.BATA or any of its partners would not be liable for any form of compensation etc. on account of an outlet not being able to accept Instant Gift Voucher. The customer would be liable to settle the bill.
- 13.If an Instant Gift Voucher gets blocked on account of technical issue, it would get activated in 72 hours.
- 14. Any dispute should be referred to the company from where the Instant Gift Voucher has been received, decision of the company shall be final.
- 15. Please contact Shop Manager for any acceptance issue and if issue is still not resolved, you can call SBI Card helpline.

Pantaloons

The procedure for redeeming the EGV is as follows:

- 1. Walk into any Pantaloons store within India.
- 2. Show the SMS containing the EGV code to the cashier at the time of payment to avail discount.

Customer Terms and Conditions:

- 1. This Electronic Gift Card (E-GC) is redeemable at all Pantaloons outlets across India. For list of Stores visit https://www.pantaloons.com/content/store-locators-9
- 2. This E-GC is not valid at shop-in-shops and on Jewellery.
- 3. This E-Gift card is redeemable only once and only by the bearer. This E-Gift card needs to be used in full.
- 4. This E-Gift card is valid for a period of up to 180 days from the date of activation.
- 5. Multiple EGVs can be used in the same bill.

- 6. In case the value of the merchandise exceeds the value of E-Gift Card, the difference shall be paid by the bearer. No refunds / credit note shall be issued for unused part of the E-Gift card.
- 7. Protect the E-Gift card number and PIN to avoid misuse. Pantaloons shall not assume any liability in case the E-GC PIN gets stolen/compromised, Pantaloons shall neither replace the E-GC nor refund cash.
- 8. Once the E-Gift card is issued, Pantaloons will not entertain any request for cancellation.
- 9. Any exchange by the bearer will be considered a valid discharge of Pantaloons' liability.
- 10. Pantaloons reserves the right to alter any / all the terms and conditions of this E-Gift card any time without prior notice.
- 11. This E-GC has been issued subject to the terms of the Company. Litigation, if any, is subject to jurisdiction of courts in Mumbai.
- 12. For any issues related to GCs please reach to the following contact details: Phone Number: 1800 419 4438 (All days 9am to 11pm IST); E-mail: support@woohoo.in