

Terms & Conditions: Domestic Lounge

- SBI Card PULSE Cardholders are eligible for 8 domestic lounge access in a year capped to 2 access per quarter
- Refer Visa Lounge Program Terms and Conditions on https://www.visa.co.in/en_in/visa-offers-and-perks/visa-airport-lounge-access-program/114566
- Refer Mastercard Lounge Program Terms and Conditions on <https://specials.priceless.com/mastercard/images/ed4d9995-6ea9-4b0a-9775-c6623e79e979.pdf>
- Visa/Mastercard reserves the right at any time, without prior notice to add, alter, modify or change list of lounges under this program applicable for SBI Card PULSE

Terms & Conditions: Priority Pass

- Cardholder(s) can request for Priority Pass through customer helpline numbers: 1860 180 1290/1860 500 1290 or 39020202 (Prefix Local STD code).
- Priority Pass will be delivered to your billing address within 10 days of receipt of request.
- The standard membership of the Priority Pass Program is provided only to the primary Cardholder of SBI Card PULSE ("SBI Cardholder").
- Membership details and charges are as given below;

Particulars	Domestic Priority Pass Lounges (Within India)	International Priority Pass Lounges (Within India)	International Priority Pass Lounges (Outside India)
Membership Fee^	Complimentary	Complimentary	Complimentary
Complimentary Visits	-	-	-
Visit Charges	USD 27+ Applicable Taxes per visit	USD 27+ Applicable Taxes per visit	USD 27+ Applicable Taxes per visit
Guests Charges	USD 27+ Applicable Taxes per visit	USD 27+ Applicable Taxes per visit	USD 27+ Applicable Taxes per visit

- There are no complimentary visits for SBI Card PULSE Cardholders.
- Charges for Priority Pass usage will be levied directly in the Cardholder's statement post 30 to 60 days of the visit.
- Exchange rate applied to the charge would be the Exchange rate applicable on the day of the debit to the cardholder's card account and not as on date of usage of the Priority Pass.
- Lounge access is conditional upon presentation of a valid Priority Pass card only and SBI Card PULSE would not be accepted on behalf of Priority Pass card.
- On presenting the Priority Pass card in the lounges, an imprint/electronic swipe of the card would be done to take the time of visit for the cardholder and the accompanying guests.
- In the event of Cardholder cancelling or not renewing his/her SBI Card account the Priority Pass Membership ceases to exist for the Cardholder.
- Priority Pass Card is not transferable and cannot be used by anyone other than the Primary Cardholder.
- The Priority Pass Card is not a payment card or a proof of credit worthiness of the Cardholder and attempts to use the same are not permitted.
- All participating lounges are owned by third party operators.
- The Cardholder needs to abide by the rules and regulations of the visited lounge.

- The lounge access is subject to the Terms and Conditions of Priority Pass and can be changed from time to time without prior notification to the Cardholder.
- To avoid overcrowding, participating lounges may reserve the right to fix a maximum stay policy.
- Neither participating lounges are obligated to announce flights nor SBICPSL/Priority Pass Group of Companies shall be held responsible for direct/indirect loss arising to the cardholder or their guests failing to board the aircraft on time.
- Lounge access is subject to the Cardholder holding a valid ticket of travel on the same day in an airline flying out of the airport in which the lounge is present.
- The provision of free alcoholic drinks is at the discretion of each lounge operator and in some cases may be limited. In such cases the cardholder is liable to pay for additional consumption.
- Accompanying children are subject to full guest fee unless otherwise stated in the lounge listing.
- Any infant who causes upset to other users may be asked to vacate the lounge facility.
- SBICPSL or Priority Pass Ltd. would not be responsible for any dispute arising between the cardholder and/or the guest with the third party lounge operator.
- SBI Card reserves the right to alter, change or withdraw the feature at any time without due notice to the Cardholder.
- SBI Card or Priority Pass are not responsible for the non-availability or loss arising due to non-availability of lounge or associated services.
- Lost/Stolen and damaged Priority Pass plastics need to be intimated to SBI Card for a fresh card to be issued.
- For complete terms and conditions, please visit www.prioritypass.com