

### Terms and Conditions

1. This marketing program ("Program") is from SBI Card & Payment Services Ltd. (formerly known as SBI Card & Payment Services Private Ltd.) ("SBICPSL") under an arrangement with Yatra Online Private Limited (referred to subsequently as Yatra); It is open to all residents of India holding a valid and active SBI/TATA Credit Card ("Cardholder").
2. The Validity of the Program is on the following dates ("Offer Duration"), unless extended by SBICPSL and Yatra by mutual consent in writing.
  - 1-31 Mar 2022
3. All SBI/Tata Credit Cardholders ("Cardholder") excluding SBI/Tata Corporate Credit Card & Paytm SBI Credit Card, with no payment outstanding of more than 30 days are covered under this Program.
4. Offer Details –
  - Domestic Flights- Get Rs 600 instant discount per person (max Rs 2400) for round trip and Rs 415 instant discount per person (max Rs 2400) for one way trip, No Min Booking amount
  - International Flight - Flat 5% instant discount up to Rs 1,000 per card, No Min Booking amount
  - Domestic Hotel - Flat 12% instant discount per card up to Rs 5000 per card, No Min Booking amount
  - Bus - Flat 5% instant discount per card up to Rs 250 per cards, No Min Booking amount
5. This Offer is also valid on EMI transactions on SBI/TATA credit cards.
6. Valid using code YTSBICARD, once per card, per product, per month during the offer period.
7. In case of partial/full cancellation the offer stands void and customer will not be eligible for the discount
8. If the Customer cancels the travel service purchase, Yatra will deduct the discount amount from the refund and cancellation charges shall apply
9. If there is any rescheduling or cancellation, customer has to bear the fare difference (regardless of whether the component is in the base fare or in tax + surcharge) and other rescheduling/cancellation fees.

### Other Terms and Conditions:

1. The above Offer is by way of a special offer for SBI/TATA Credit Cardholders only and nothing contained herein shall prejudice or affect the terms and conditions of the card agreement and Convert2EMI terms and conditions. The terms of the above offer shall be in addition to and not in derogation of the terms contained in the card agreement and Convert2EMI terms and conditions.
2. Any query regarding the Offers will be entertained only till the Offer Duration. Post such dates, SBICPSL & Yatra will not entertain any correspondence or communication regarding this Program from any persons.
3. Cardholders, who are Travel Agents by occupation, are not eligible to avail this offer and are barred from making bookings for their customers and Yatra reserves the right to deny the offer against such bookings or to cancel such bookings
4. This offer cannot be clubbed with any other offer of Yatra
5. SBICPSL does not endorse any of the products or brands being offered under the Program and will not accept any liability pertaining to the quality, merchantability, fitness, delivery or after sales service of such products which shall be at the sole liability to Yatra
6. All the existing offers, gifts, discounts etc. that are being offered can be availed by the Cardholders as part of this exclusive offer as mentioned in the communication.

7. Pictures of products shown in the communication sent to the customer either through mailers or advertised on the website, are representative only and may not bear a resemblance to the actual products. None of the parties shall under any circumstances be responsible towards the same.
8. Returned transactions, disputed or unauthorized/fraudulent transactions will not be considered for the Offer.
9. Under no circumstance will the discount being offered under this Program be settled with cash in lieu by SBICPSL or by Yatra.
10. SBICPSL will not entertain any correspondence regarding the validity or acceptability of any additional benefits offered by Yatra on products/services made available by it and the same shall be at the sole risk and consequences of Yatra and without reference to SBICPSL.
11. All government Levies like GST, Sales Tax, TDS, any Local Tax, Octroi etc., shall be payable by the Cardholder as applicable at the time the respective Programs were offered.
12. Cardholders are not bound in anyway to participate in the Programs. Any such participation is voluntary and the same is being made purely on a "best effort basis".
13. This Offer shall be subject to all applicable laws, rules and regulations which are in existence and which may be promulgated anytime by any statutory authority.
14. SBICPSL and Yatra reserve the right, at any time, without prior notice and without assigning any reason whatsoever, to add/alter/modify/change or vary all of these terms and conditions or to replace, wholly or in part, this offer by another offer, whether similar to this Offer or not, or to extend or withdraw it altogether.
15. Any person availing this Offer shall be deemed to have accepted these terms and conditions.
16. Any disputes arising out of the Offer shall be subject to arbitration by a sole arbitrator to be appointed by SBICPSL for this purpose. The proceedings of the arbitration shall be conducted as per the provisions of Arbitration and Conciliation Act, 1996. The place of arbitration shall be at New Delhi for SBICPSL and language of arbitration shall be English. The existence of a dispute, if any, shall not constitute a claim against SBICPSL.