

## Terms and Conditions

1. This marketing program ("Program") is from SBI Card & Payment Services Ltd. (formerly known as SBI Card & Payment Services Private Ltd.) ("SBICPSL") under an arrangement with Le Travenues Technology Private Limited (referred to subsequently as Ixigo); It is open to all residents of India holding a valid and active SBI/TATA Credit Card ("Cardholder")
2. The Validity of the Program is from 1 March 2022 till 31 March 2022 ("Offer Duration"), unless extended by SBICPSL and Ixigo by mutual consent in writing.
3. All SBI/TATA Credit Cardholders excluding SBI Corporate Credit Card and SBI Paytm Credit Card with no payment outstanding of more than 30 days and are covered under this Program.
4. Offer Details –

Category	Offer Details	Max discount per card	Min. txn.	Booking Channel	Coupon Code
Domestic and International Flights	7% Off	Rs 1000	NA	<a href="http://www.ixigo.com">www.ixigo.com</a> , Ixigo Mobile Site, Ixigo App	SBIFLY

- This Offer is also valid on EMI transactions on SBI/TATA credit cards
- The offer is valid once per card
- In case of partial/full cancellation the offer stands void and customer will not be eligible for the discount
- If the Customer cancels the travel service purchase, Ixigo will deduct the discount amount from the refund and cancellation charges shall apply
- If there is any rescheduling or cancellation, customer has to bear the fare difference (regardless of whether the component is in the base fare or in tax + surcharge) and other rescheduling/cancellation fees
- The offer cannot be clubbed with any other offer running on ixigo.
- Child/infant discount, date or refund charges, weekend surcharge, black out period, travel restrictions and will also be applicable as per the fare rule.
- Changes in the names are not allowed.

## Other Terms and Conditions:

1. The above Offer is by way of a special offer for SBI/TATA Credit Cardholders only and nothing contained herein shall prejudice or affect the terms and conditions of the card agreement and Convert2EMI terms and conditions. The terms of the above offer shall be in addition to and not in derogation of the terms contained in the card agreement and Convert2EMI terms and conditions.
2. Any query regarding the Offers will be entertained only till the Offer Duration. Post such dates, SBICPSL & Ixigo will not entertain any correspondence or communication regarding this Program from any persons.
3. Cardholders, who are Travel Agents by occupation, are not eligible to avail this offer and are barred from making bookings for their customers and Ixigo reserves the right to deny the offer against such bookings or to cancel such bookings
4. This offer cannot be clubbed with any other offer of Ixigo

5. SBICPSL does not endorse any of the products or brands or services being offered under the Program and will not accept any liability pertaining to the quality, merchantability, fitness, delivery or after sales service of such products/services which shall be at the sole liability to Ixigo
6. All the existing offers, gifts, discounts etc. that are being offered can be availed by the Cardholders as part of this exclusive offer as mentioned in the communication.
7. Pictures of products shown in the communication sent to the customer either through mailers or advertised on the website, are representative only and may not bear a resemblance to the actual products. None of the parties shall under any circumstances be responsible towards the same.
8. Returned transactions, disputed or unauthorized/fraudulent transactions will not be considered for the Offer.
9. Under no circumstance will the discount being offered under this Program be settled with cash in lieu by SBICPSL or by Ixigo.
10. SBICPSL will not entertain any correspondence regarding the validity or acceptability of any additional benefits offered by Ixigo on products/services made available by it and the same shall be at the sole risk and consequences of Ixigo and without reference to SBICPSL.
11. All government Levies like GST, Sales Tax, TDS, any Local Tax, Octroi etc., shall be payable by the Cardholder as applicable at the time the respective Programs were offered.
12. Cardholders are not bound in anyway to participate in the Programs. Any such participation is voluntary and the same is being made purely on a "best effort basis".
13. This Offer shall be subject to all applicable laws, rules and regulations which are in existence and which may be promulgated anytime by any statutory authority.
14. SBICPSL and Ixigo reserve the right, at any time, without prior notice and without assigning any reason whatsoever, to add/alter/modify/change or vary all of these terms and conditions or to replace, wholly or in part, this offer by another offer, whether similar to this Offer or not, or to extend or withdraw it altogether.
15. Any person availing this Offer shall be deemed to have accepted these terms and conditions.
16. Any disputes arising out of the Offer shall be subject to arbitration by a sole arbitrator to be appointed by SBICPSL for this purpose. The proceedings of the arbitration shall be conducted as per the provisions of Arbitration and Conciliation Act, 1996. The place of arbitration shall be at New Delhi for SBICPSL and language of arbitration shall be English. The existence of a dispute, if any, shall not constitute a claim against SBICPSL.