

Flexipay Segmented Offer 15th Feb, 2024 – 29th Feb , 2024

- This offer is on Flexipay EMI facility and is open only to those SBI Credit Cardholders ("Cardholders") who have received the offer from SBI Card and Payment Services Ltd ("SBICPSL" or "SBI Card") through an appropriate communication medium decided by SBICPSL for the account selected for this offer .
- The offer is available to all accounts onboarded before 1 Aug 2023 and are active as on 31 Jan, 2024 and have not done any Flexipay EMI booking between 1 Aug 2023 & 31 Jan 2024
- The Flexipay EMI facility is not available to a delinquent, or any other ineligible Cardholder determined as per the internal policy of SBICPSL. Accordingly, approval of Flexipay EMI facility is at the sole and absolute discretion of SBICPSL.
- This offer is valid only for Flexipay EMI bookings i.e Service Request raised between 15 Feb '24 & 29 Feb'24, both days inclusive ("Term"). In other words, any booking i.e., request raised after 29 Feb'24 will not be eligible for Amazon Vouchers.
- As part of the offer, cardholder would be eligible to get an Amazon e-Voucher for Flexipay EMI bookings as per below grid, during the offer "Term":

Flexipay EMI booking amount	Amazon e-Voucher
>= Rs. 50,000 (any term) or more in one booking	Rs. 500 on eligible booking

- Please note that the Amazon e-Vouchers will be shared with the eligible cardholders within 3 months from the date of Offer Term Expiry, on their Registered Mobile Number.
- Please note that any cancelled bookings will not be eligible for the Amazon e-Voucher program.
- SBICPSL may engage, hire, use the services of agent(s) and/or any third party(ies) for the purpose of providing marketing or sales related services or any other related services in relation to its products on its behalf and the customer may be required to deal with such agents/third parties/service providers with respect to such product/services.
- Amazon voucher of Rs. 500 will be awarded to eligible Consumers for one eligible Booking of Rs 50,000 or more during the offer duration.
- If a Consumer, eligible for the offer, books more than one Eligible EMI, Only one of EMIs will be rewarded with the offer
- For details on Flexipay EMI T&Cs, please visit <https://www.sbicard.com/en/tnc.page>

Amazon voucher T&Cs:

- All eligible Cardholders will be issued a one-time Amazon e-voucher("E-voucher") worth Rs. 500 on successfully booking Flexipay EMI of Rs. 50,000 or more during the offer Term, as stated above.
- e-Voucher code is a UNIQUE code that will be communicated to eligible Cardholders through SMS sent on their Registered Mobile Number updated with SBICPSL, within 3 months from the date of Offer Term Expiry by _____ (we will send or Amazon?).

- e-Voucher code is valid till the date communicated on the SMS from date of issue to eligible Cardholder by SBICPSL.
- Cardholder to ensure that the redemption of the voucher is done before expiry. Extension of codes will not be granted under any circumstance.
- e-Voucher can be redeemed ONLY on www.amazon.in /mobile app or website www.amazon.in
- Any additional costs incurred in connection with usage of E-voucher will be the sole responsibility of the Cardholder.
- e-Voucher can be used only once within the validity period and cannot be clubbed with any other offer. Two e-Vouchers cannot be used in one single transaction.
- Any person redeeming the e-Voucher will also be subject to the terms & conditions that the e-Voucher may have. In addition to these Amazon Voucher Terms and Conditions, Amazon Vouchers and their use on our website are also subject to Amazon's general Terms of Use & Amazon's decision will be final in case of any dispute.
- In case the e-Voucher received is incorrect/incomplete, the Cardholder will need to get in touch with SBI Card customer care at 18001801295, or 39021212 (prefix local STD code) or E-mail us within 02 days of receipt of the same.
- In case the Cardholder fails to inform the issues within the given period of 2 days, then SBICPSL shall have the right to reject to entertain such grievances from the Cardholder.
- If lost/misused, E-Voucher(s) cannot be replaced/refunded and cannot be revalued.
- e-Voucher Code is not valid for multiple usages.
- SBICPSL will not be responsible for non-delivery of SMSs, incorrect / incomplete mobile numbers not updated by the Cardholders with SBI Card. SMS will be sent to the E-mail ID and mobile number as available in SBICPSL's system.
- SBICPSL will not be responsible for non-delivery of e-Voucher code to redeem gift in case the mobile number is on NCPR(National customer Preference Register) as per applicable regulation.
- Extension of codes will not be granted under any circumstance.
- In case of any dispute, decision of SBICPSL shall be final and binding.
- SBICPSL reserves the right to modify or change any of the terms and conditions applicable to the Offer or cancel the partial or entire offer at its sole discretion without prior notice.
- Under no circumstances will the offer being offered under this Program be settled with cash in lieu by SBICPSL