

Exclusive offer for cardholders of SBI Card PRIME American Express® Card FY23-24

Get a Big Basket/ Amazon Pay gift Card worth INR 1,000 on total spend of INR 10,000 within 60 days from the date of card issuance

1. This Offer ('Offer') from SBI Cards & Payment Services Ltd. (hereinafter referred to as SBICPSL) is open only to SELECT cardholders holding a valid and current SBI Card PRIME American Express® Card (hereinafter referred to as SBI Card PRIME) with no outstanding of more than 30 days, excluding corporate card ('Cardholder').
2. This offer is applicable to newly onboarded and upgraded cardholders of SBI Card PRIME American Express® Card. Newly onboarded cardholders are eligible for a Big Basket voucher while upgraded cardholders shall be eligible for Amazon Pay Gift card.
3. The Offer is applicable on customers who comply or fulfill criterion as determined by SBICPSL.
4. Cardholder needs to achieve INR 10,000 spends on eligible categories within 60 days from the date of card issuance to be eligible for a Big Basket/ Amazon Pay Gift Card worth INR 1,000.
5. This offer is applicable for all SBI Card Prime Amex cards issued till 31st March 2024
6. The qualifying transactions does not include spends on Fuel, Wallet reloads, ATM Cash Withdrawal, Balance Transfer, Balance Transfer on EMI, Encash and Encash Inline products of SBICPSL. Payment of bills done using SBI Card digital channels such as E-store on SBI Card mobile app, Easy Bill Pay on SBI Card Website shall also not be considered under the offer.
7. Returned purchases/reversals (for all transactions done during or before the offer period), disputed and/or unauthorized/fraudulent transactions, EMI's and fees/charges will not be considered for this offer.
8. The E-gift Voucher will be communicated via E-mail on registered ID /SMS on registered Mobile Number of Cardholder. It will be the cardholder's responsibility to ensure that the registered mobile number is not on Do Not Disturb (DND) / NCPR (National Customer Preference Register) and SBICPSL will no way be responsible for the same.
9. SBICPSL reserves the right to revise/change/modify/discard offers and target construct at any point during the campaign period.
10. Cardholders to ensure and update latest mobile number and E-mail ID to receive periodic communication related to this offer. In case, the eligible cardholder does not have a valid registered mobile number and/or email address with SBICPSL, the E-gift Voucher code to redeem the gift cannot be communicated.
11. SBICPSL will not be responsible for email bounces, non-delivery of SMSs, wrong email id/mobile number updation or incomplete email id/mobile number updation in the system etc. E-mail/SMS will be sent to the E-mail ID and mobile number as updated in SBICPSL's system.
12. Spends on multiple primary cards cannot be clubbed by the Cardholder for the said offer.
13. Spends made on add-on cards for particular primary card shall also be considered under this offer and shall be counted towards the total spends made on the card account.
14. Eligible cardholders will be communicated a voucher code through SMS and/or email to registered mobile number and/or email address updated with SBICPSL within 125 days of date of account onboarding .

15. E-gift Vouchers can be used only once within the validity period of up to 6 months.
16. Cardholders to ensure that the redemption of E-gift Voucher is done before expiry. Extension of codes will not be granted under any circumstance.
17. Use of the E-gift voucher is subject to the Terms & Conditions of Big Basket/ Amazon.
18. This Offer is a standalone Offer and the benefits offered under this Offer cannot be clubbed together and/or in any way be cumulated with any other offer of SBICPSL in any manner or form.
19. No customer escalations for this offer shall be entertained post 31st May 2024.
20. These terms & conditions shall be governed and interpreted as per the prevailing laws of India and any dispute relating to these terms & conditions shall be subjected to exclusive jurisdiction of the courts of Delhi.
21. Any disputes arising out of this Offer shall be subject to arbitration under the Indian Arbitration and Conciliation Act, 1996 including any statutory amendments carried thereof. Arbitration shall be conducted by a sole arbitrator appointed by SBICPSL for this purpose and the award of the arbitrator shall be final and binding on the cardholder and SBICPSL. The seat & venue arbitration shall be at New Delhi and the language of arbitration shall be English. Existence of a dispute, if any, shall not constitute a claim against SBICPSL.
22. In case of any dispute, decision of SBICPSL shall be final and binding.
23. If any term of this offer is held by a court of competent jurisdiction to be invalid or unenforceable, then this offer, including all of the remaining terms, will remain in full force and effect as if such invalid or unenforceable term had never been included.
24. Cardholders are not bound in any way to participate in the Offer. Any such participation is voluntary and the same is being made available purely on a 'best effort basis'.
25. SBICPSL reserves the right to modify or change any of the terms and conditions applicable to the Offer or cancel the partial or entire offer at its sole discretion without prior notice.
26. SBICPSL may engage, hire, use the services of agent(s) and/or any third party(ies) for the purpose of providing marketing or sales related services or any other related services in relation to its products on its behalf and the customer may be required to deal with such agents/third parties/service providers with respect to such product/services.

BigBasket Terms & Conditions

1. This is a Bigbasket Insta Gift Voucher (GV) / Gift Card (GC) and would only be accepted at Big Basket website i.e. <https://www.bigbasket.com> and Bigbasket APP and not on any other products/services.
2. The person who has the Bigbasket GV / GC Code is deemed to be the beneficiary.
3. Bigbasket is not responsible if the Gift card is lost, stolen or used without permission.
4. More than One GV / GC can be used in one bill/transaction.
5. This is a One-time use GV / GC with an expiration date.
6. No credit note / refund for the unused balance amount of the GV / GC will be given.
7. Any such unused balance amount shall stand lapsed automatically.
8. Bigbasket GV / GC CANNOT be revalidated once expired or cancelled under any situations
9. Bigbasket GV / GC can be clubbed with on-going promotions & offers.

10. Bigbasket GV / GC cannot be redeemed on specific block out dates. Bigbasket may add or delete any date(s)/period(s) on its sole discretion without any liability.
11. If Bigbasket GV / GC is purchased in a city not mentioned in T&C, amount will not be reimbursed/refunded.
12. Any dispute related to the GV / GC should be referred to the issuing company and the decision of the issuing company shall be final. In case of any legal disputes, the courts at Mumbai shall have the exclusive jurisdiction.
13. Entire gift card amount will be redeemed to bb wallet. The amount can be used across multiple orders.
14. Bigbasket shall on best effort basis attempt to accept Insta Gift Vouchers (GV) / Gift Card (GC), but on account of any technical reason or for any reason beyond control of Bigbasket, GV / GC may not get accepted and Bigbasket shall have no liability for the same.
15. Bigbasket GV / GC is valid only in Ahmedabad, Bangalore, Chennai, Delhi, Noida, Gurgaon, Hyderabad, Kolkata, Mumbai, Pune, Bhopal, Chandigarh, Coimbatore, Indore, Jaipur, Jalandhar, Lucknow, Kochi, Kanpur, Ludhiana, Mysore, Nagpur, Patna, Surat, Vadodara, Vijayawada, Guntur and Vishakapatnam.
16. If an Insta Gift Voucher (GV) / Gift Card (GC) gets blocked on account of technical issue, it would get enabled in 72 hours. In case of transaction failures after Insta Gift Voucher (GV) / Gift Card (GC) is applied, amount would be automatically refunded to the same cards within 48 hours.
17. For any queries / issues related to GV / GC, you can write in to bit.ly/2CsY6BX or call 1800 1033 314.
18. Bigbasket reserves the rights to edit/change the terms and conditions for the Insta Gift Voucher (GV) / Gift Card (GC) at any time without any notice or liability.
19. Bigbasket has the final authority on the interpretation of these rules.
20. Bigbasket reserves the right to withdraw Insta Gift Voucher (GV) / Gift Card (GC) scheme/offer before the completion of validity period without any notice or liability at its sole discretion.
21. Bigbasket reserves the right to deny accepting any Insta Gift Voucher (GV) / Gift Card (GC), if it suspects that there is duplicity of cards.
22. In no event the liability of Bigbasket for any claims shall exceed the value of the Insta Gift Voucher (GV) / Gift Card (GC) in dispute.

Amazon Pay Gift Card T&C

Terms and Conditions: Amazon Pay Gift Cards issued by Pine Labs.

These terms and conditions apply to Amazon Pay Gift Cards (Gift Cards) issued by Pine Labs Private Limited (Pine Labs) under the brand name of Qwiksilver and co-branded with Amazon Pay (India) Private Limited (Amazon Pay). Pine Labs is a private limited company organized under the laws of India, and is the issuer of the Gift Cards. You may purchase Gift Cards through various options available on www.amazon.in corresponding mobile site and mobile application ("Amazon.in"), and also use Gift Cards provided to you by third parties in the manner provided hereunder. By purchasing or using a Gift Card, you are agreeing to and accept these terms and conditions.

- 1. Redemption:** Gift Cards may only be redeemed toward the purchase of eligible products on Amazon.in and any other third party merchants that are enabled to accept the Gift Cards. Purchases are deducted from the redeemer's Gift Card balance. Any unused Gift Card balance will remain associated with the redeemer's Amazon Pay balance account and applied to purchases in order of earliest expiration date. If a purchase exceeds the redeemer's Gift Card balance, the remaining amount must be paid with by credit card, net banking or debit card. No fees or charges apply to Gift Cards. Pine Labs may provide Gift Card purchasers with information about the redemption status of Gift Cards that they purchase or use. Certain merchants may provide you services only on the pre-condition that you allow us to hold balances in your Amazon Pay balance: Gift Card till the service completion by the merchant. However, your prior consent would be taken before holding such balances. In such cases, you agree and authorize us to: (i) hold your balance until service completion; and (ii) fail the transaction if your balance in the Amazon Pay Gift Card is less than the actual amount charged by the merchant for the services.
- 2. Limitations:** Gift Cards, including any unused Gift Card balances, expire one year from the date of issuance. You may request for revalidation of any expired Gift Cards. Upon receipt of such request, the Gift Card may be revalidated after due verification and subject to applicable terms and conditions. Gift Cards may only be purchased in denominations ranging from Rs. 10 to Rs. 10,000, or such other limits as Pine Labs may determine. Gift Cards cannot be used to purchase other gift cards. Gift Cards cannot be reloaded, resold, transferred for value or redeemed for cash. Except as provided hereunder or as per applicable law, amount in your Gift Cards will not be refunded to you under any circumstances. No refund will be provided in cash, at any point of time. Unused Gift Card balances may not be transferred to another user's account. No interest will be payable by Pine Labs on any Gift Card or Gift Card balance. Pine Labs make no representation or warranty that Amazon.in will always be accessible without interruption.
- 3. Fraud:** Pine Labs is not responsible if a Gift Card is lost, stolen, destroyed or used without permission. Amazon Seller Services Private Limited (together with Amazon Pay is referred to as 'Amazon') will have the right to close customer accounts and take payment from alternative forms of payment if a fraudulently obtained Gift Card is redeemed and/or used to make purchases on Amazon.in.
- 4. Governing Law and Jurisdiction:** These terms and conditions are governed by and construed in accordance with the laws of India. You, Pine Labs and Amazon each agree to submit to the exclusive jurisdiction of the courts at Bangalore. You agree to indemnify Pine Labs and Amazon for all claims brought by a third party against it or its affiliates arising out of or in connection with a breach of any of these terms and conditions.
- 5. Limitation of Liability:** Neither pine labs nor amazon make any warranties, express or implied, with respect to gift cards, including without limitation, any express or implied warranty of

merchantability or fitness for a particular purpose. In the event a gift card is non-functional, your sole remedy will be the replacement of such gift card. If applicable law does not allow limitations on implied warranties or the exclusion or limitation of certain damages, some or all of the above disclaimers, exclusions, or limitations may not apply to you, and you may have additional rights.

6. **Password Security:** You shall, at all times, keep the passwords that are generated by you or your customers/beneficiaries on Amazon.in strictly confidential and not reveal the same to any person or entity.
7. **General Terms:** The Amazon.in Conditions of Use apply to Gift Cards. Pine Labs reserves the right to change these Gift Card terms and conditions from time to time in its discretion and without prior notice to you. All terms and conditions are applicable to the extent permitted by law.
8. **Contact Information:** Website address: www.qwiksilver.com
9. **View your gift card transaction statement:** <https://amazonbal.qwiksilver.com>

Please Note: Corporate customers, re-sellers, distributors or sub-distributors of Amazon Pay Gift Cards

You are not permitted to use any of the Amazon trademarks, logos and related taglines except in accordance with the brand use requirements as set forth in the brand use resource center found at <http://www.amazon.in/CorporateGiftCardBrandUseGuidelines>, as modified by Amazon from time to time in its sole discretion.

The approved brand use guidelines can be found at <https://www.amazon.in/I/17543658031>. You agree to make good the losses suffered by Pine Labs in the event Amazon imposes any penalty due to your breach of any terms set out herein.