

Detailed Terms & conditions

A) Terms and conditions of the Complimentary Club ITC Silver Tier Membership

- Cardholders receive 1-year complimentary Club ITC Silver Tier Membership
- Member will have to fulfil the criteria of the existing program- Club ITC to retain the membership for next year for Silver Tier membership
- For more details visit – <https://www.itchotels.com/in/en>
- The cardholder shall be directed to ITC Hotels website to fill in the required details, post validation the Club ITC membership shall be upgraded within 7 working days
- The link to avail the membership - https://www.itchotels.com/in/en/clubitc/partners/sbi-card/lead-form?utm_source=email&utm_medium=email&utm_content=&utm_campaign=sbisilver
- If the customer has the same/higher tier of Club ITC membership, no new membership shall be created
- If the customer has entered wrong Promo code, Club ITC Silver membership not shall be created

B) Terms and Conditions for 25% off on Second Night at ITC Hotels

- Enrollment for Club ITC HOTELS LIMITED Membership is mandatory to avail this offer - https://www.itchotels.com/in/en/promotions/sbi-cardholders?utm_source=email&utm_medium=email&utm_content=&utm_campaign=sbi25
- Enrolment for Club ITC Membership is free of cost.
- Two-night stay is mandatory in order to avail the offer.
- Only 2 people can be accommodated in a single room.
- Since the enrolment to the Club ITC Membership is free of cost there will be no billing amount while becoming a Club ITC member.
- The 25% discount on second night is applicable on the billed amount exclusive of taxes.
- Applicable Taxes: Taxes extra as applicable - For accommodation under INR 7500 - It is 12% and for accommodation worth INR 7500 and above – 18%.
- There are no exclusions under the offer.
- Offer is valid for all room categories of every participating hotel

- This offer cannot be clubbed with any other offers.
- The offer is applicable only on Room Reservations. Cardholders will have to pay on actuals for any extra service availed such as Food, Soft beverages, Liquor, Spa, Salon, Laundry (including dry-cleaning), Extra bed, Extra occupant, Hotel owned car usage or any other third-party charges at the time of checking out of the hotel property.
- The offer is not applicable on EMI transactions.
- The Cardholders can avail the offer multiple times during the offer period.
- This offer is applicable on room reservations done by the Cardholders via ITC Hotels via website: www.itchotels.com OR via the ITC Hotels mobile App on Android and iOS.
- The link to avail the offer - https://www.itchotels.com/in/en/promotions/sbi-cardholders?utm_source=email&utm_medium=email&utm_content=&utm_campaign=sbi25
- This offer is exclusive for the cardholders of SBI Card ELITE & SBI Card PRIME and is not transferrable.
- All ITC Hotels terms and conditions apply for stays, cancellation policy, child policy will apply. These are available for individual hotel properties on www.itchotels.com
- Blackout dates apply for room reservations and are available on the website www.itchotels.com in the terms and conditions section of individual hotels.
- The last date to raise queries regarding this offer is 15th April'26. <<Please check if you wish to add this pointer here in the T&C ???>>
- The Point of contact for Cardholders regarding queries for the offer - Clubitc.care@itchotels.in
 - Cardholders can reach out to the above-mentioned contact from Monday – Friday between 9 am to 5 pm. All generic queries will be resolved within 48 hours from the day the query is raised. Exceptions can take a little longer.
- Once the membership is activated, ITC Hotel's terms and conditions shall be applicable -<https://www.itchotels.com/in/en/clubitc/terms>
- This offer cannot be combined with any other offer/promotion or benefit(s) available through any loyalty programme run by ITC HOTELS LIMITED Hotels.

C) Terms & Conditions for 20% off on Food orders via ITC Hotels app

The offer, Flat 20% off on food orders is available on minimum order value of Rs.3000/- (excluding taxes) and applicable only on bookings made through ITC HOTELS App. The member needs to make the payment via SBI Card PRIME or SBI Card ELITE in order to avail the discount.

Disclaimer

- All the offers shall be fulfilled by ITC Hotels. SBI Cards and Payment Services limited is acting as a facilitator of the same. SBI Cards & Payment Services Limited does not accept any responsibility for any actions by ITC Hotels Limited
- By clicking on the links a cardholders voluntarily chose to be redirected to the domain of ITC Hotels Limited which is beyond the scope of governance for SBI Cards and Payment services limited
- Accessing the links, the accuracy or completeness of the materials or the reliability of any advice, opinion statement or other information displayed or distributed through it, is not warranted by SBI Cards & Payment Services Limited and shall be solely be construed to be set forth by the third party
- SBI Cards & Payment Services Limited and its affiliates, subsidiaries, employees, officers directors and agents, expressly disclaim any liability for any deficiency in the services of the service provide whose site you are about to access. Neither SBI Cards & Payment Services limited nor any of its affiliates nor their directors, officers & employees will be liable to or have any responsibility of any kind for any loss that you incur in the event of any deficiency in the services of the service provider, failure or disruption of the site of the service provider, or resulting from the act or omission of any other party involved in making this site or these materials in accordance thereto SBI Cards & Payment Services limited and all its related parties described hereinabove stand indemnified from all proceedings or matters arising thereto