

Terms and Conditions

1. This marketing program ("Program") is from SBI Card & Payment Services Ltd. (formerly known as SBI Card & Payment Services Private Ltd.) ("SBICPSL") under an arrangement with Goibibo India Private Limited (referred to subsequently as Goibibo); It is open to all residents of India holding a valid and active SBI/TATA Credit Card ("Cardholder") and to whom a communication is sent by SBICPSL and/or Goibibo.
2. The Validity of the Program for offer is from **19 to 20 Oct 2019** unless extended by SBICPSL and Goibibo by mutual consent in writing.
3. All SBI/TATA Credit Cardholders excluding SBI Corporate Credit Card with no payment outstanding of more than 30 days and are covered under this Program.
4. Offer Details –
 - This Offer is also valid on EMI transactions on SBI/TATA Credit cards.
 - Minimum booking amount is excluding Insurance, Convenience Fee, Meals, and Preferred seat cost
 - The offer is valid at Golbibo's website www.Golbibo.com ("Website"), mobile site & Golbibo App.
 - The Offer is valid for 1 booking per card (Each for Domestic Flights, International Flights, Domestic Hotels, International Hotels, Bus, Cab)

Product	% Discount	Min. Booking Amount (Rs)	Max./Flat Discount (Rs)	Promo Code
Domestic Flights	NA	5,000	800	TRAVELFEST
Domestic Flights	NA	7,500	1,000	
Domestic Flights	NA	10,000	1,250	
International Flights	10%	30,000	7,500	
Domestic Hotels	Upto 35%	2,000	5,000	HOTSALE
International Hotels	10%	5,000	5,000	GOINTH
Bus	10%	NA	500	GOBUSSBI

- Domestic and International hotels offer is not valid on selected hotels
- Offer is not applicable on part payments; Offer is not valid on payments made through Wallet (Goibibo Wallet - bonus amount), 3rd party wallets, COD, UPI and TEZ
- In case of partial/full cancellation the offer stands void and customer will not be eligible for discount
- If the Customer cancels the travel service purchase, Goibibo will deduct the discount amount from the refund and cancellation charges shall apply
- If there is any rescheduling or cancellation, customer has to bear the fare difference (regardless of whether the component is in the base fare or in tax + surcharge) and other rescheduling/cancellation fees

Other Terms and Conditions:

1. The above Offer is by way of a special offer for SBI/TATA Credit Cardholders only and nothing contained herein shall prejudice or affect the terms and conditions of the card agreement and Convert2EMI terms and conditions. The terms of the above offer shall be in addition to and not in derogation of the terms contained in the card agreement and Convert2EMI terms and conditions.
2. Cardholders, who are Travel Agents by occupation, are not eligible to avail this offer and are barred from making bookings for their customers and Goibibo reserves the right to deny the offer against such bookings or to cancel such bookings
3. This offer cannot be clubbed with any other offer of Goibibo
4. SBICPSL does not endorse any of the products or brands being offered under the Program and will not accept any liability pertaining to the quality, merchantability, fitness, delivery or after sales service of such products which shall be at the sole liability to Goibibo
5. All the existing offers, gifts, discounts etc. that are being offered can be availed by the Cardholders as part of this exclusive offer as mentioned in the communication.
6. Pictures of products shown in the communication sent to the customer either through mailers or advertised on the website, are representative only and may not bear a resemblance to the actual products. None of the parties shall under any circumstances be responsible towards the same.
7. Returned transactions, disputed or unauthorized/fraudulent transactions will not be considered for the Offer.
8. Under no circumstance will the discount being offered under this Program be settled with cash in lieu by SBICPSL or by Goibibo.
9. SBICPSL will not entertain any correspondence regarding the validity or acceptability of any additional benefits offered by Goibibo on products/services made available by it and the same shall be at the sole risk and consequences of Goibibo and without reference to SBICPSL.
10. All government Levies like GST, Sales Tax, TDS, any Local Tax, Octroi etc., shall be payable by the Cardholder as applicable at the time the respective Programs were offered.
11. Cardholders are not bound in any way to participate in the Programs. Any such participation is voluntary and the same is being made purely on a "best effort basis".
12. This Offer shall be subject to all applicable laws, rules and regulations which are in existence and which may be promulgated anytime by any statutory authority.
13. SBICPSL and Goibibo reserve the right, at any time, without prior notice and without assigning any reason whatsoever, to add/alter/modify/change or vary all of these terms and conditions or to replace, wholly or in part, this offer by another offer, whether similar to this Offer or not, or to extend or withdraw it altogether.
14. Any person availing this Offer shall be deemed to have accepted these terms and conditions.
15. Any disputes arising out of the Offer shall be subject to arbitration by a sole arbitrator to be appointed by SBICPSL for this purpose. The proceedings of the arbitration shall be conducted as per the provisions of Arbitration and Conciliation Act, 1996. The place of arbitration shall be at New Delhi for SBICPSL and language of arbitration shall be English. The existence of a dispute, if any, shall not constitute a claim against SBICPSL.